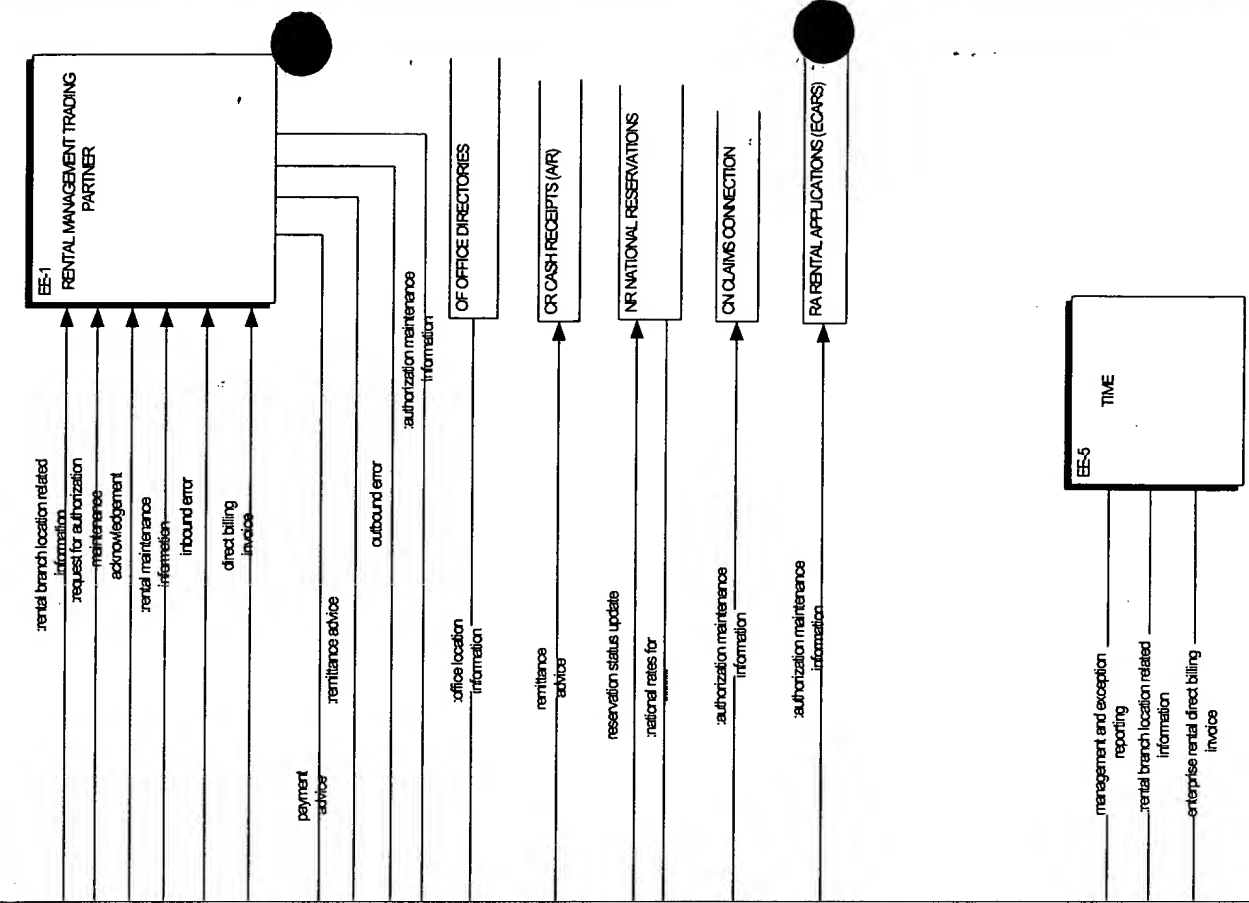


EXHIBIT B

1.*
ARMS Context
(CSD)



Model Name		ARMS Current Physical Process Model	
Creator	OCEAN Program Team (ARMS)	Version	1.0
Created	04/07/1998	Modified	08/09/2000

1.1 BA Automated Rental Management System

Application Areas
07/13/98

1.1.1.*

AA Trading Partner
Business
Transactions

1.1.2.*

AA Rental Systems
Business Transactions

1.1.3.*

AA Office Information
Synchronization Between
Enterprise and Trading
Partner

1.1.4.*

AA ARMS Support

Model Name ARMS Current Physical Process Model	
Creator OCEAN Program Team (ARMS)	Version 1.0
Created 04/07/1998	Modified 08/09/2000

Business Transactions
07/13/98

1.1.1.1.*

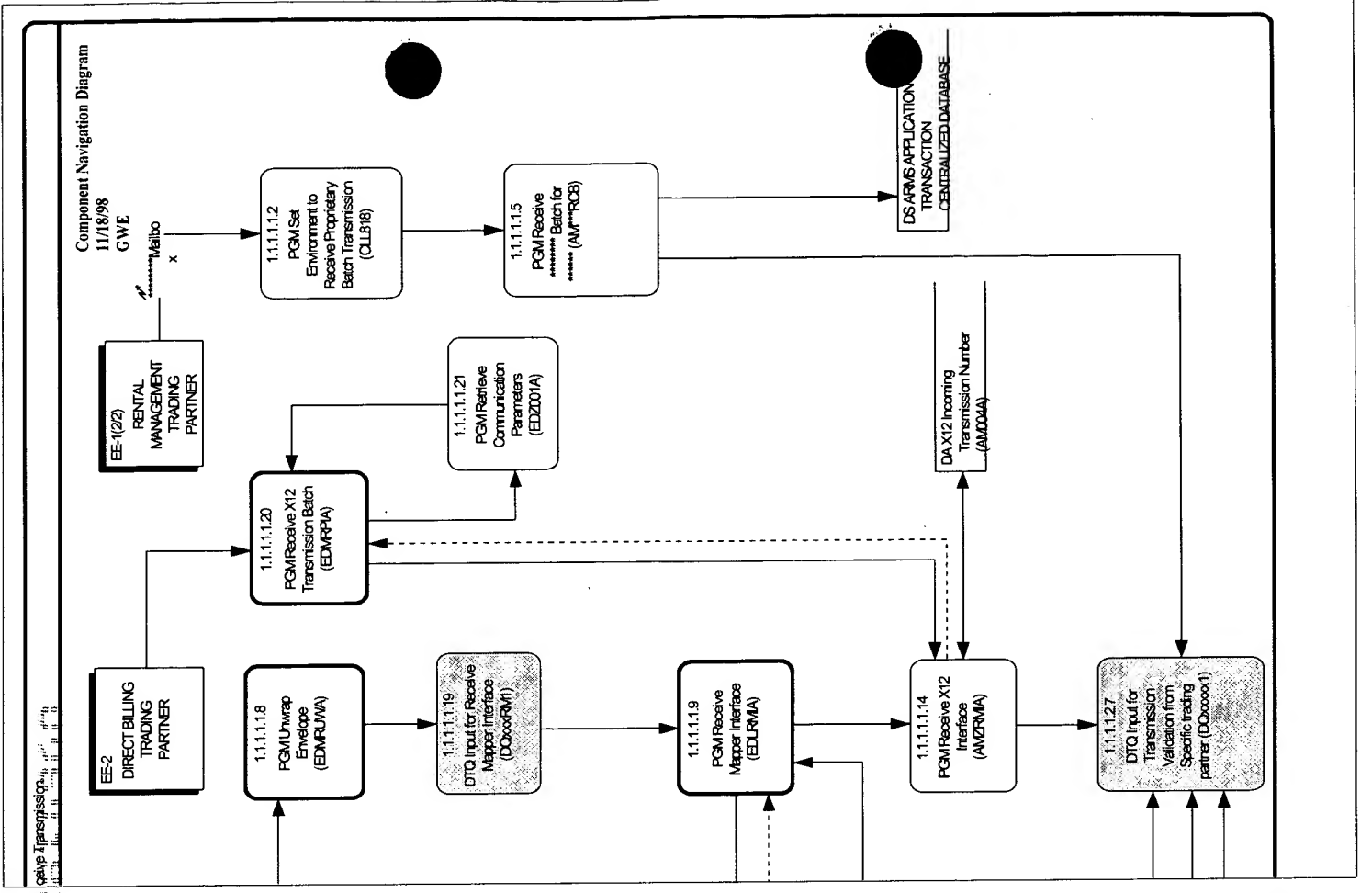
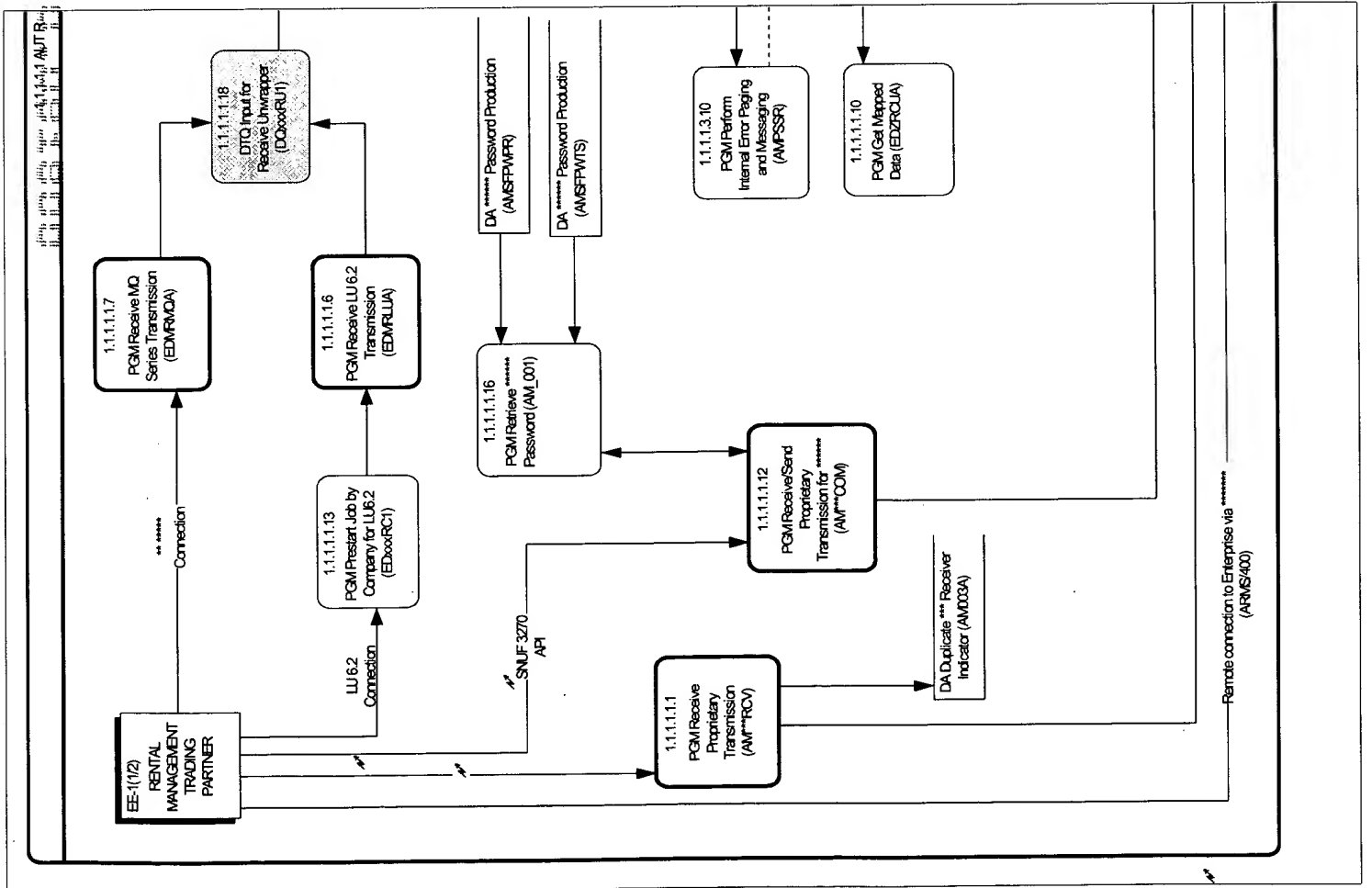
BT Request for
Authorization
Management by
Customer

1.1.1.2.*

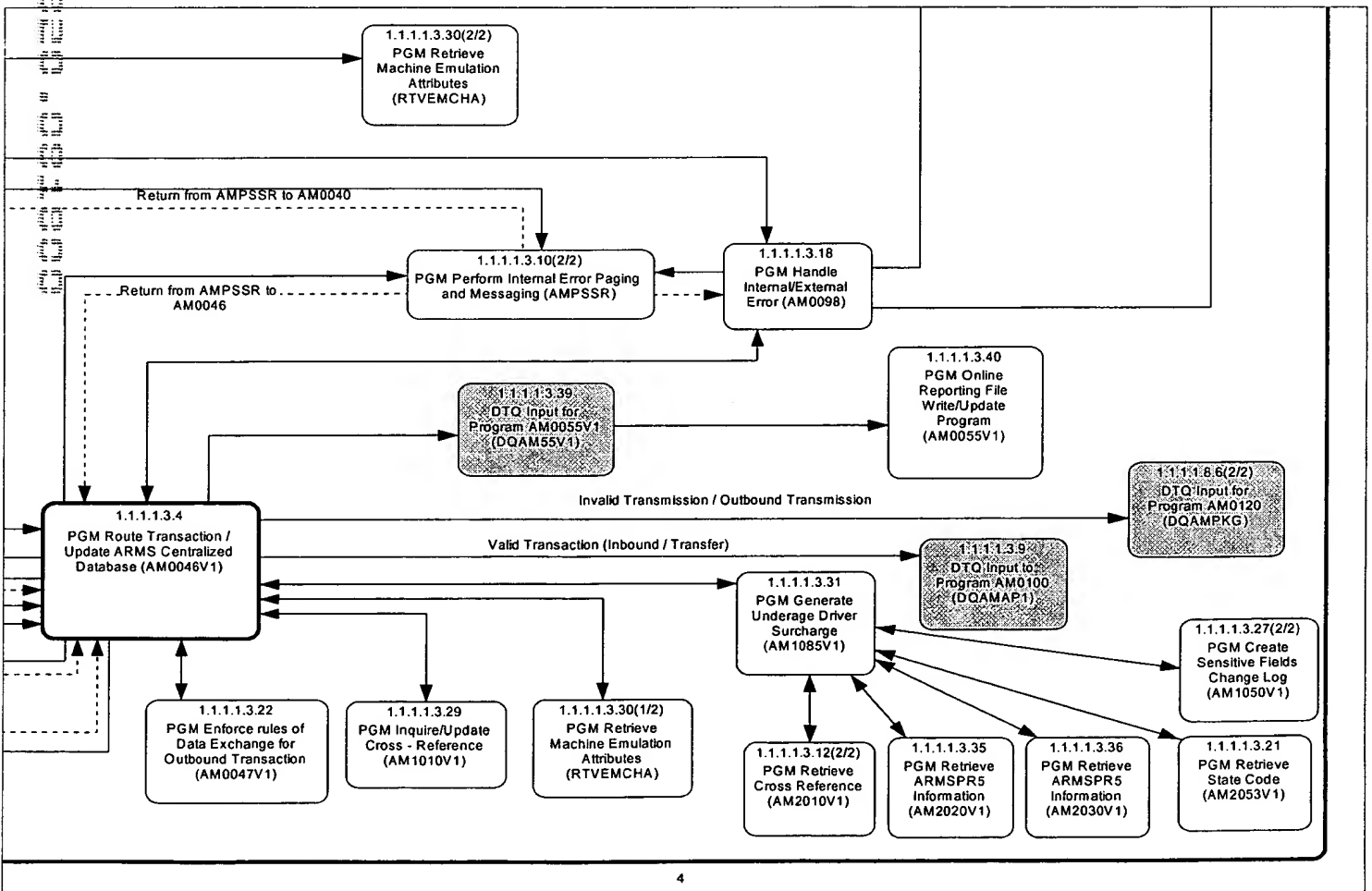
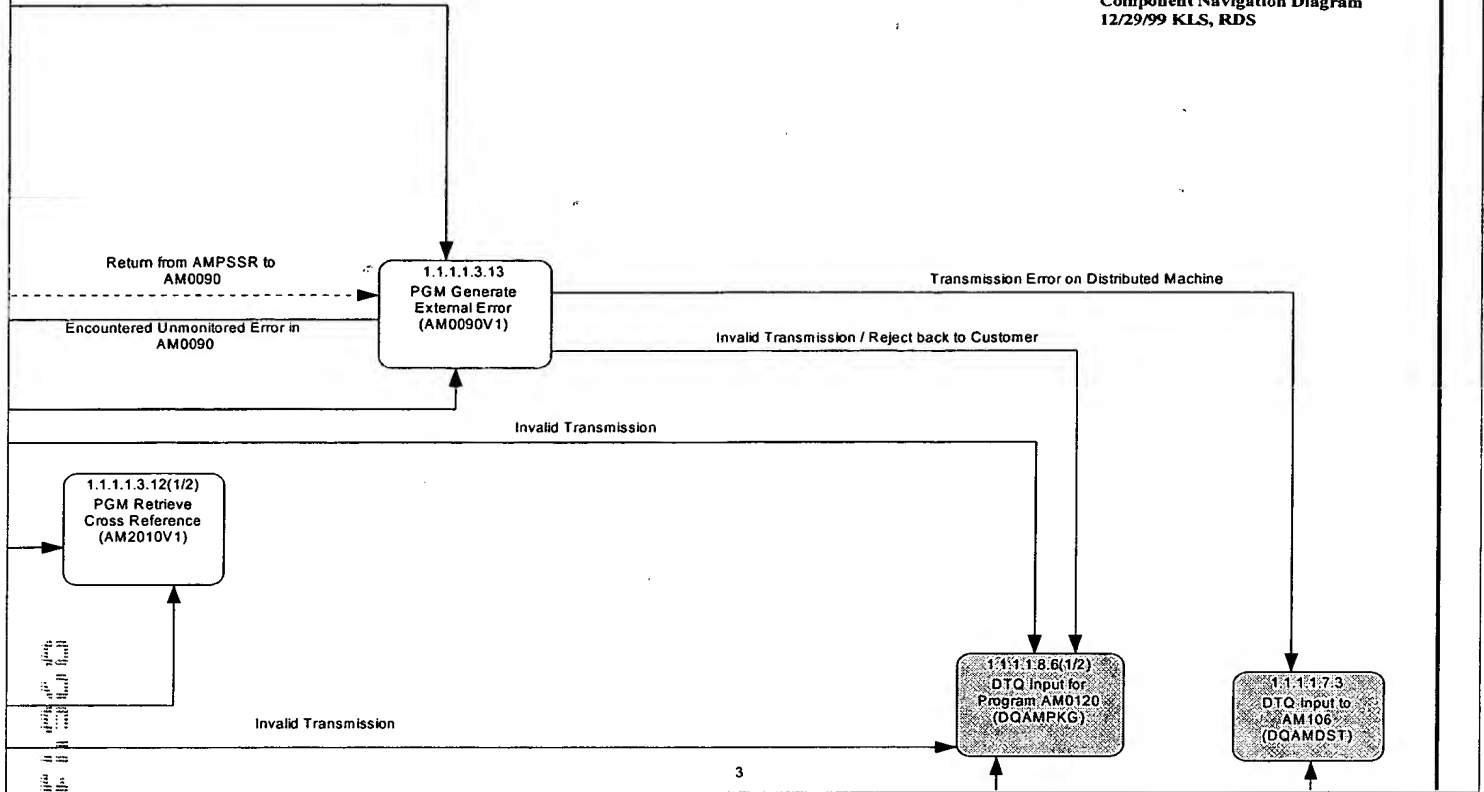
BT Manage Customer
Remittance

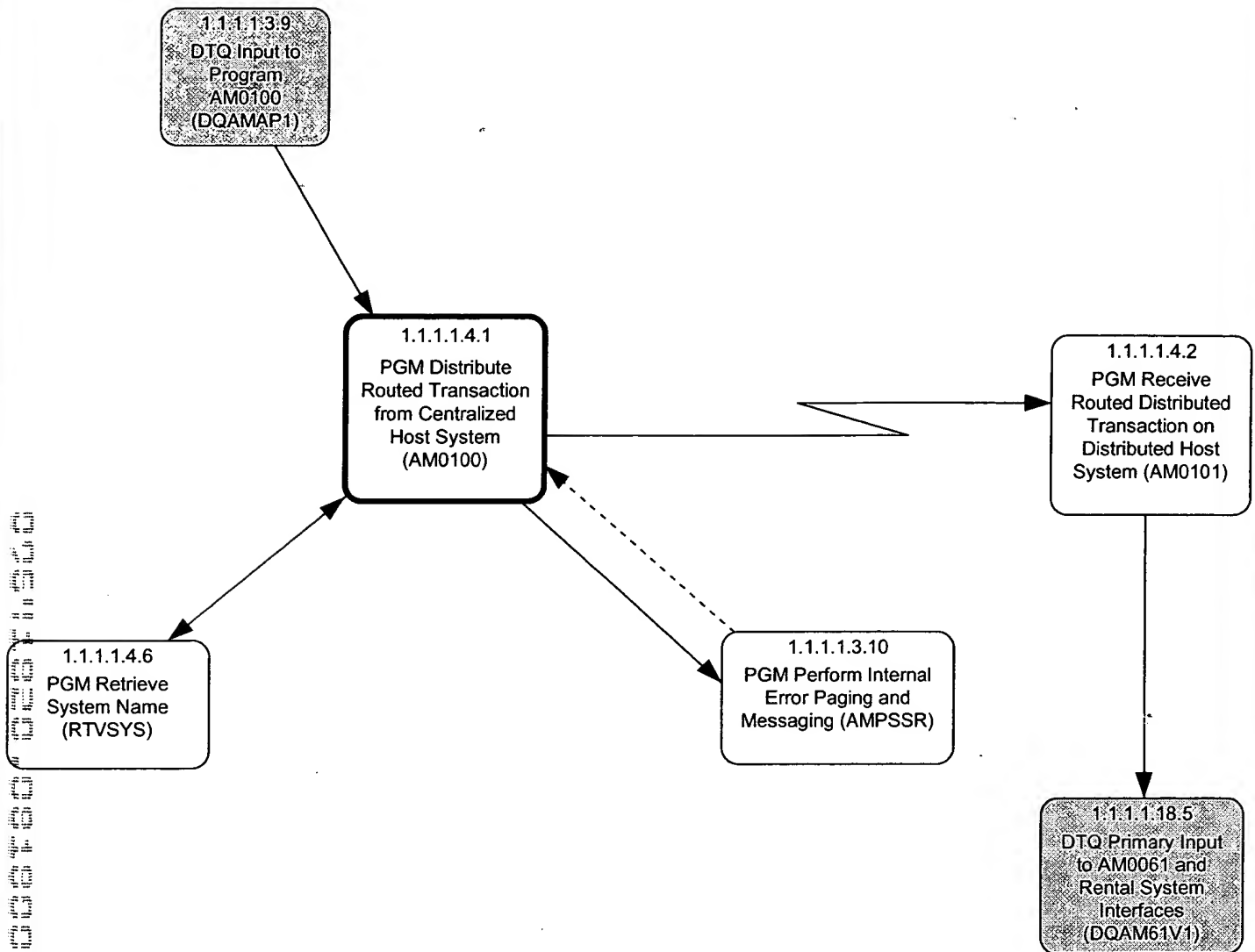
1.1.1.3.*

BT Manage Customer
Message









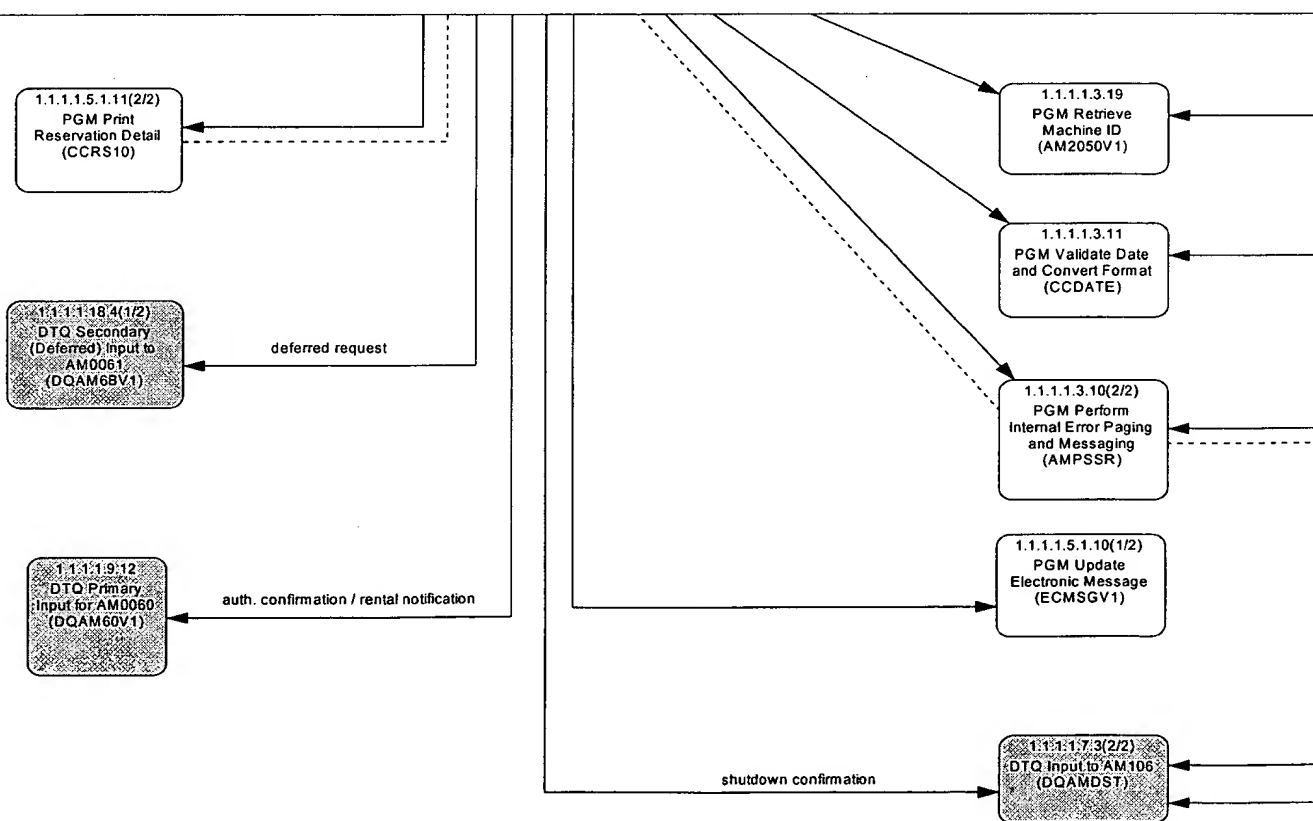
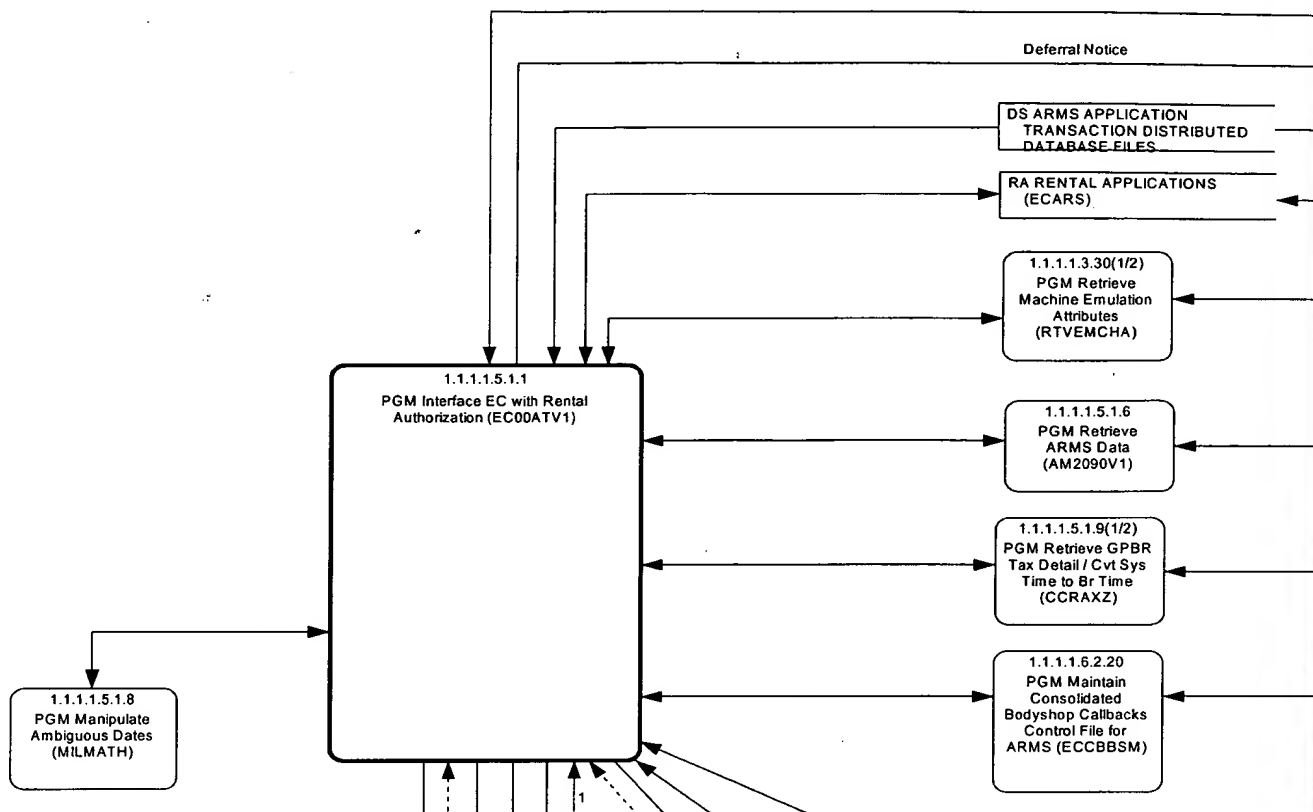
1.1.1.1.5 AUT Interface with Rental Systems (AT/CN/EX/CM)

Activity Modes Diagram
07/15/98

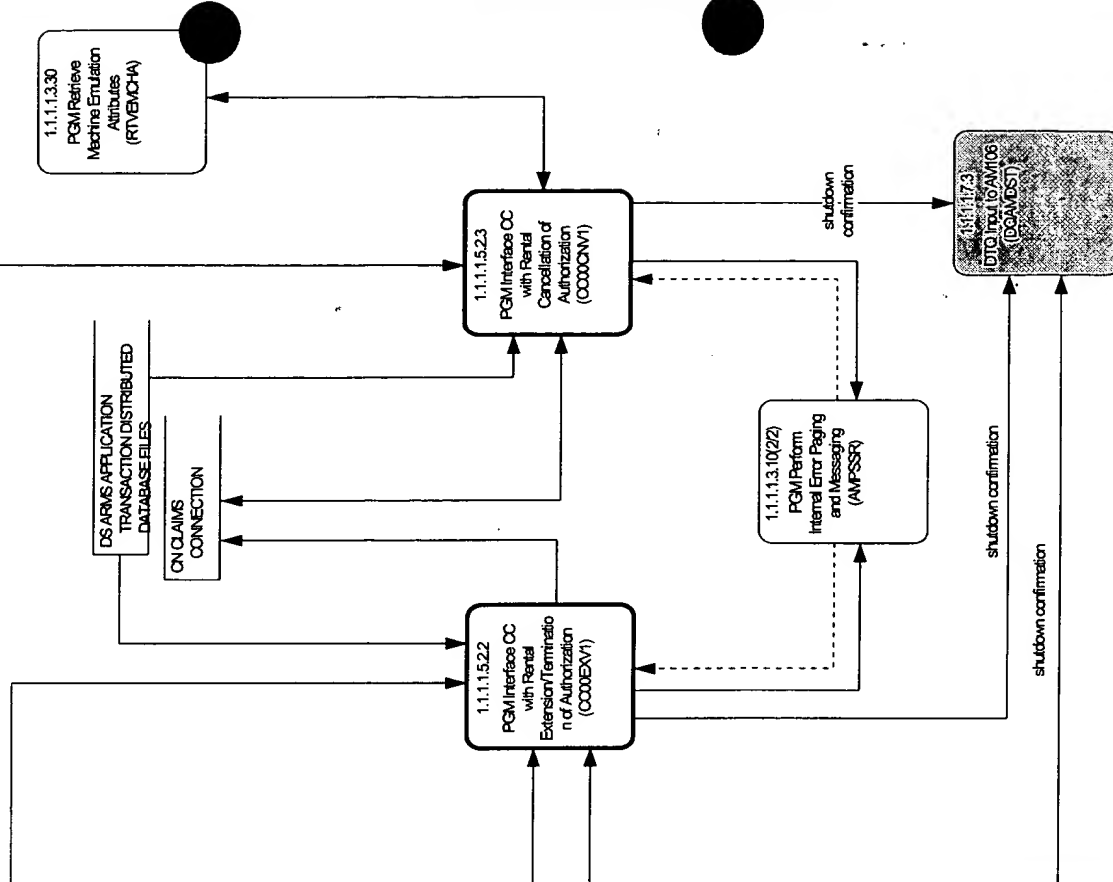
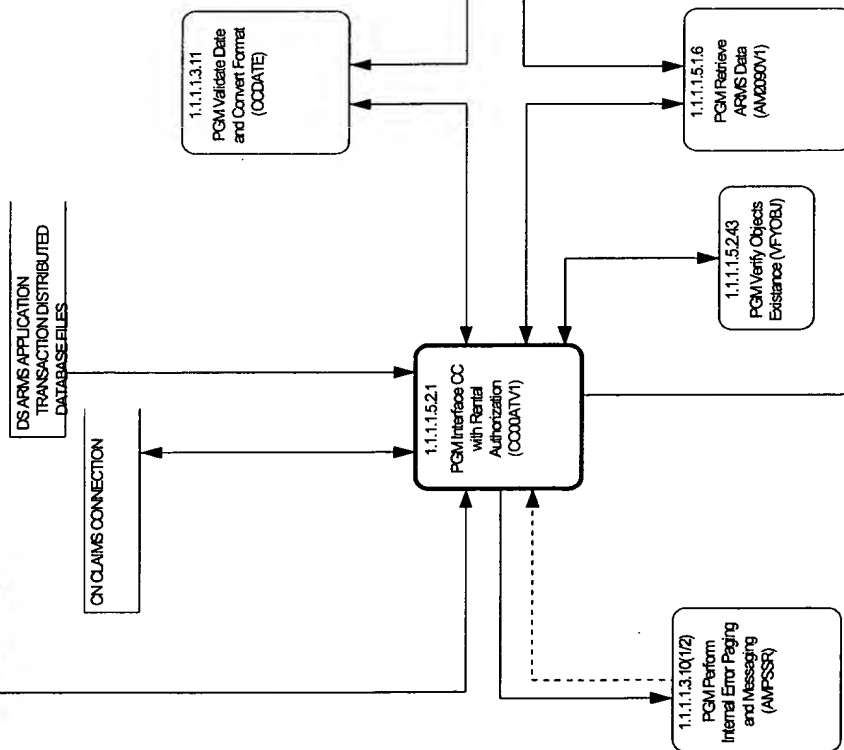
1.1.1.1.5.1.*
AUT Interface with
ECARS
(AT/CN/EX/CM)

1.1.1.1.5.2.*
AUT Interface with
Claims Connection
(AT/CN/EX)

EC = ECA







1.1.1.1.6 AUT Generate Vendor Authorization Maintenance Request (AC/RA/RC/RE/RN/TR/M)

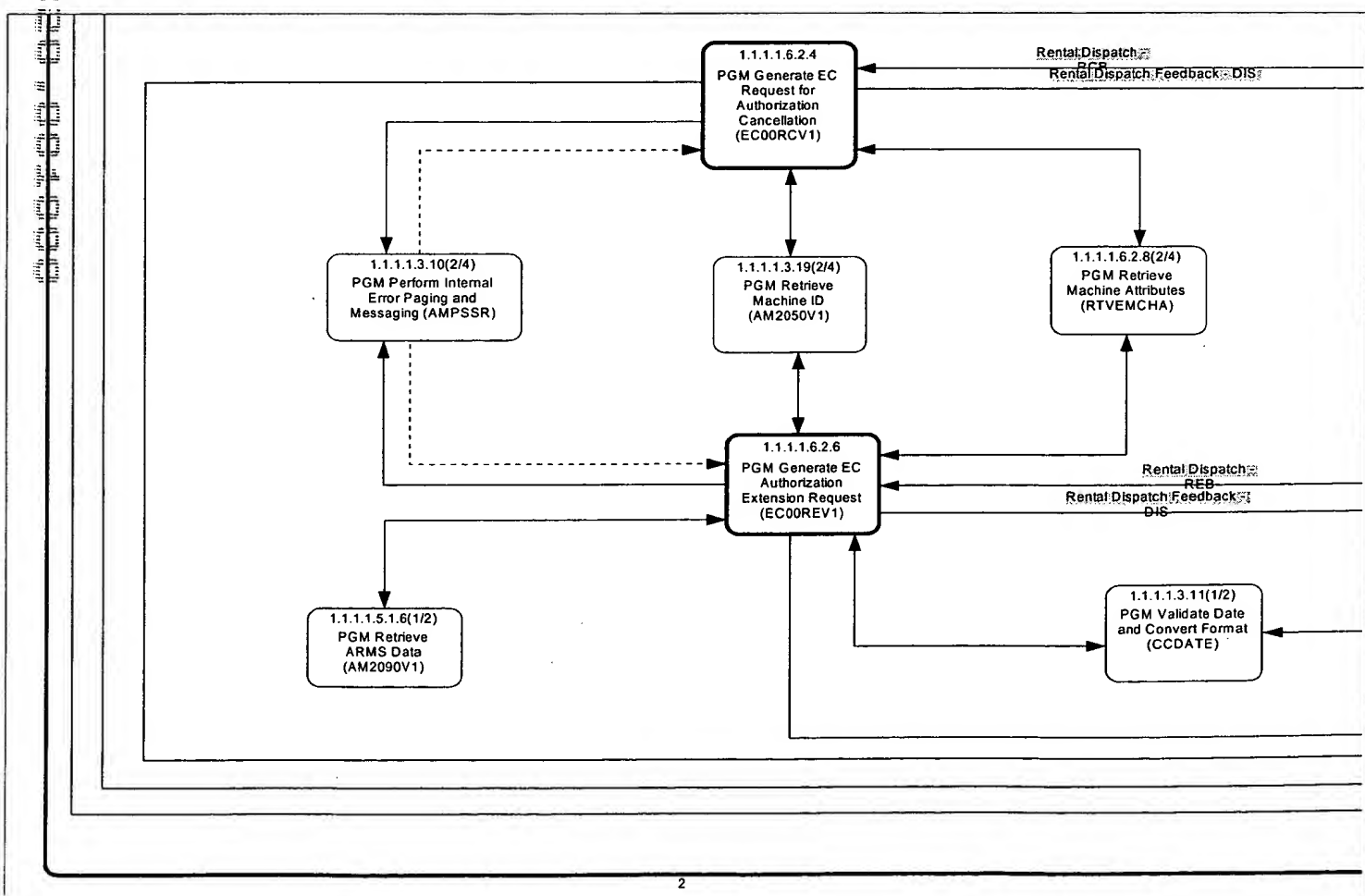
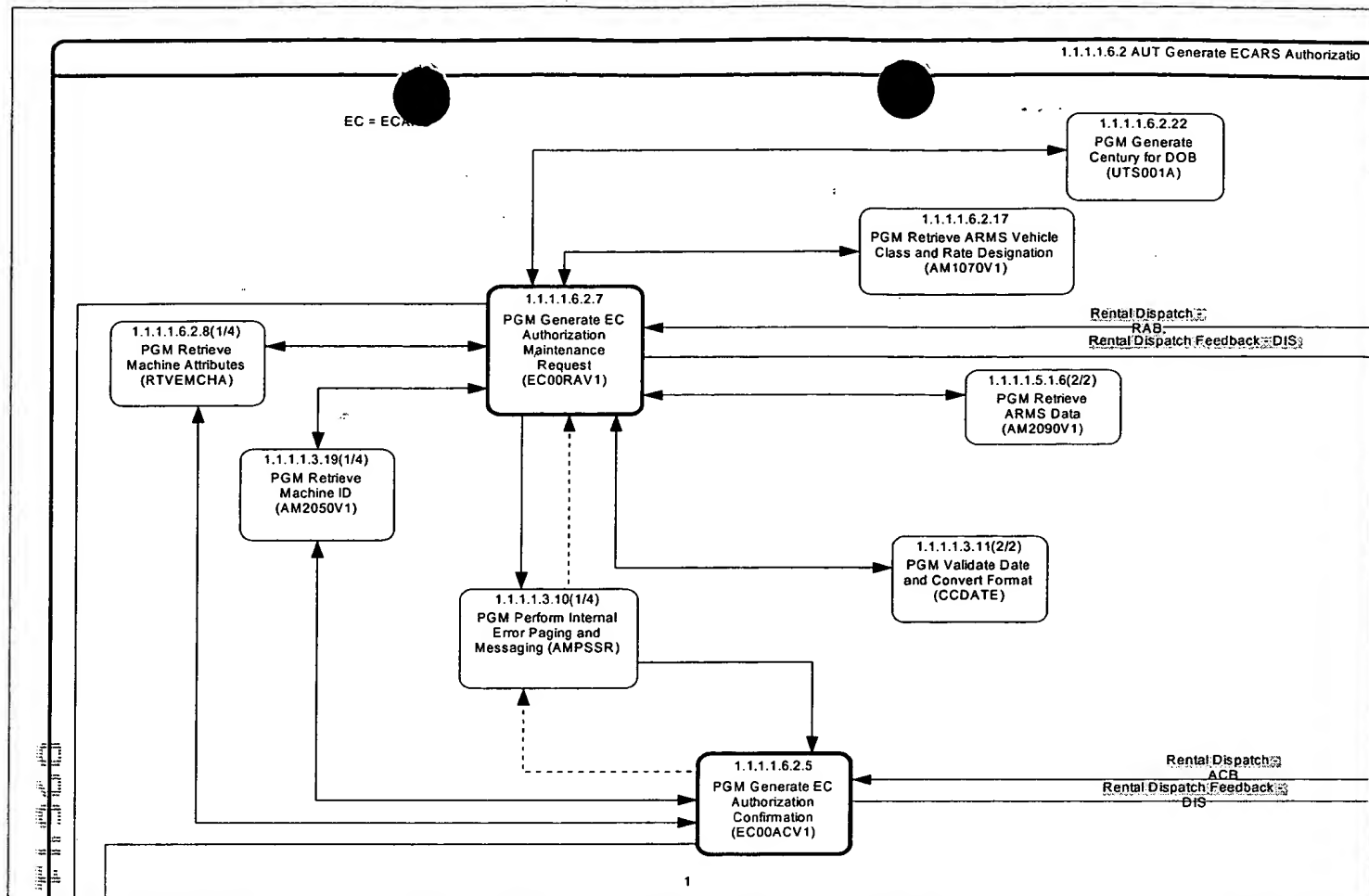
Activity Modes Diagram
07/16/98
AXK

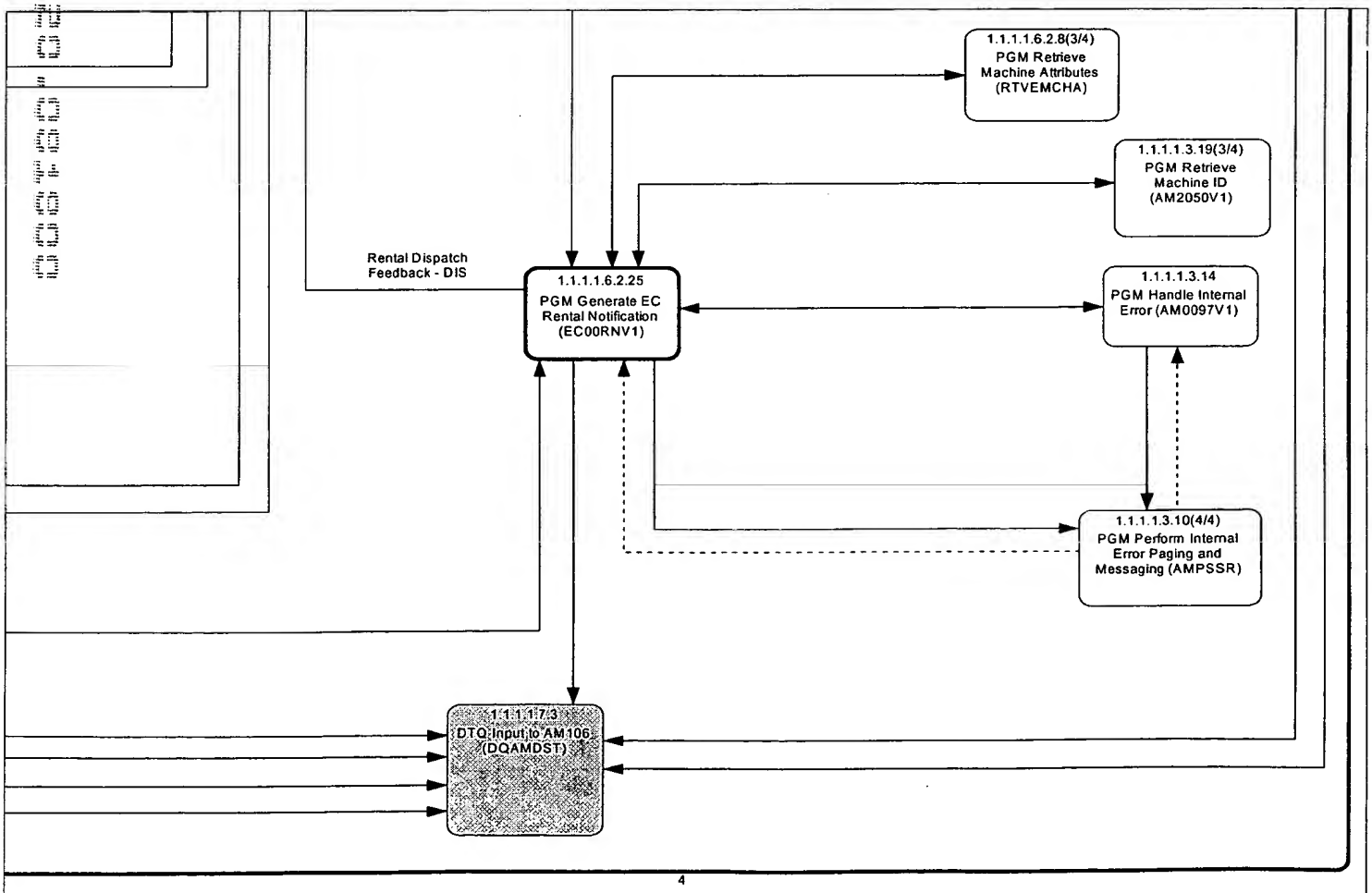
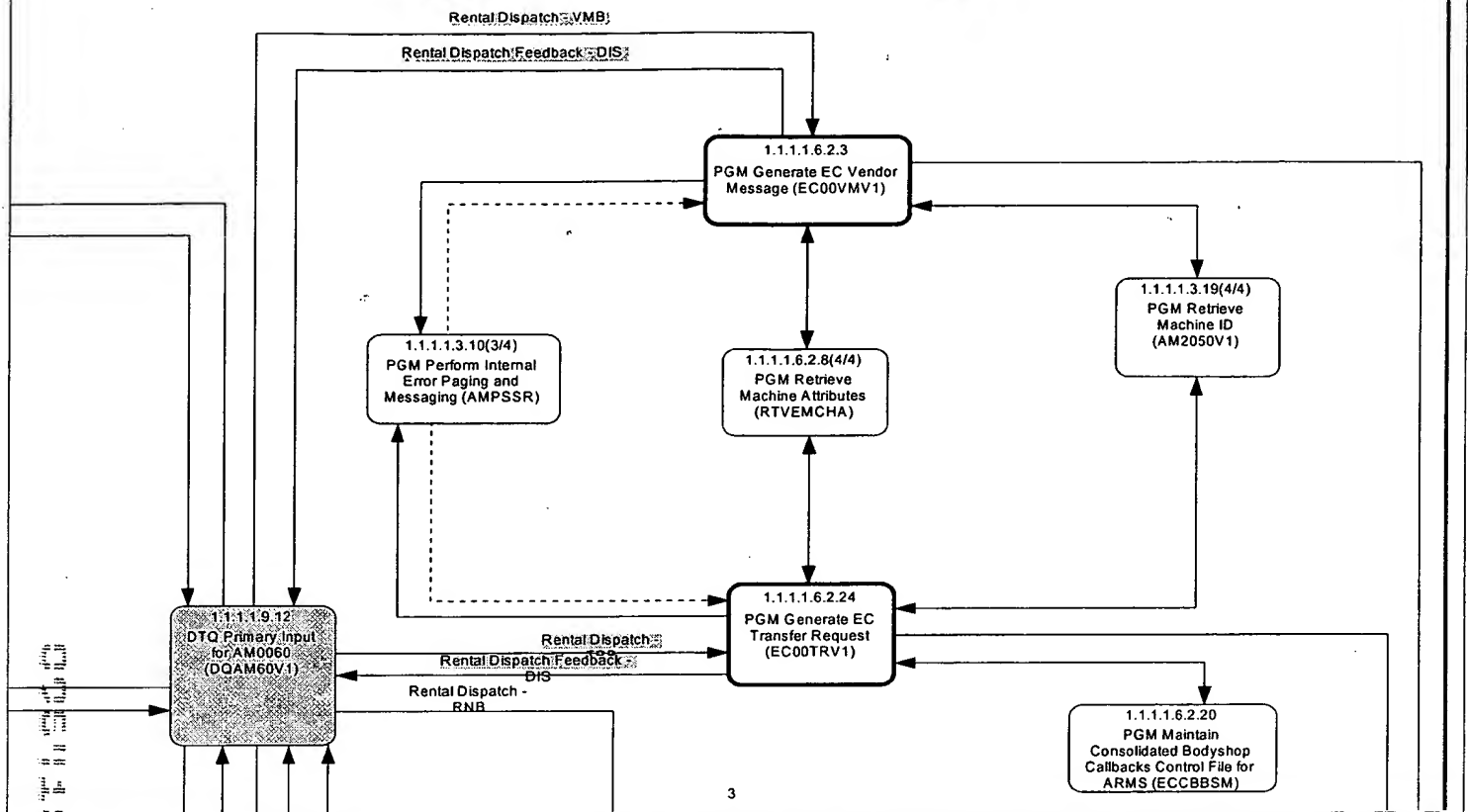
1.1.1.1.6.1.*

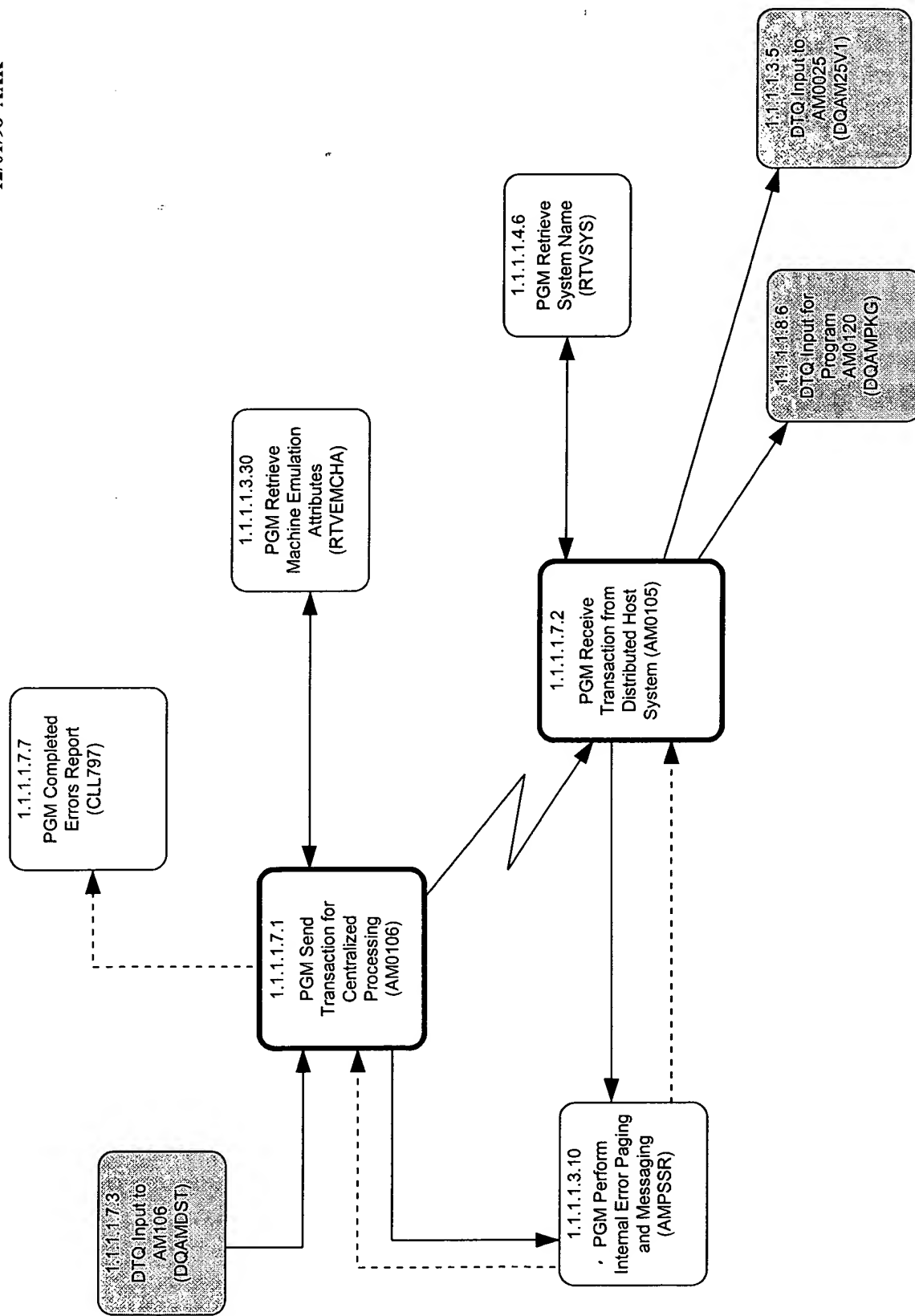
AUT Generate Claims
Connection Authorization
Maintenance Request
(AC/RA/RC/RE/RN/TR)

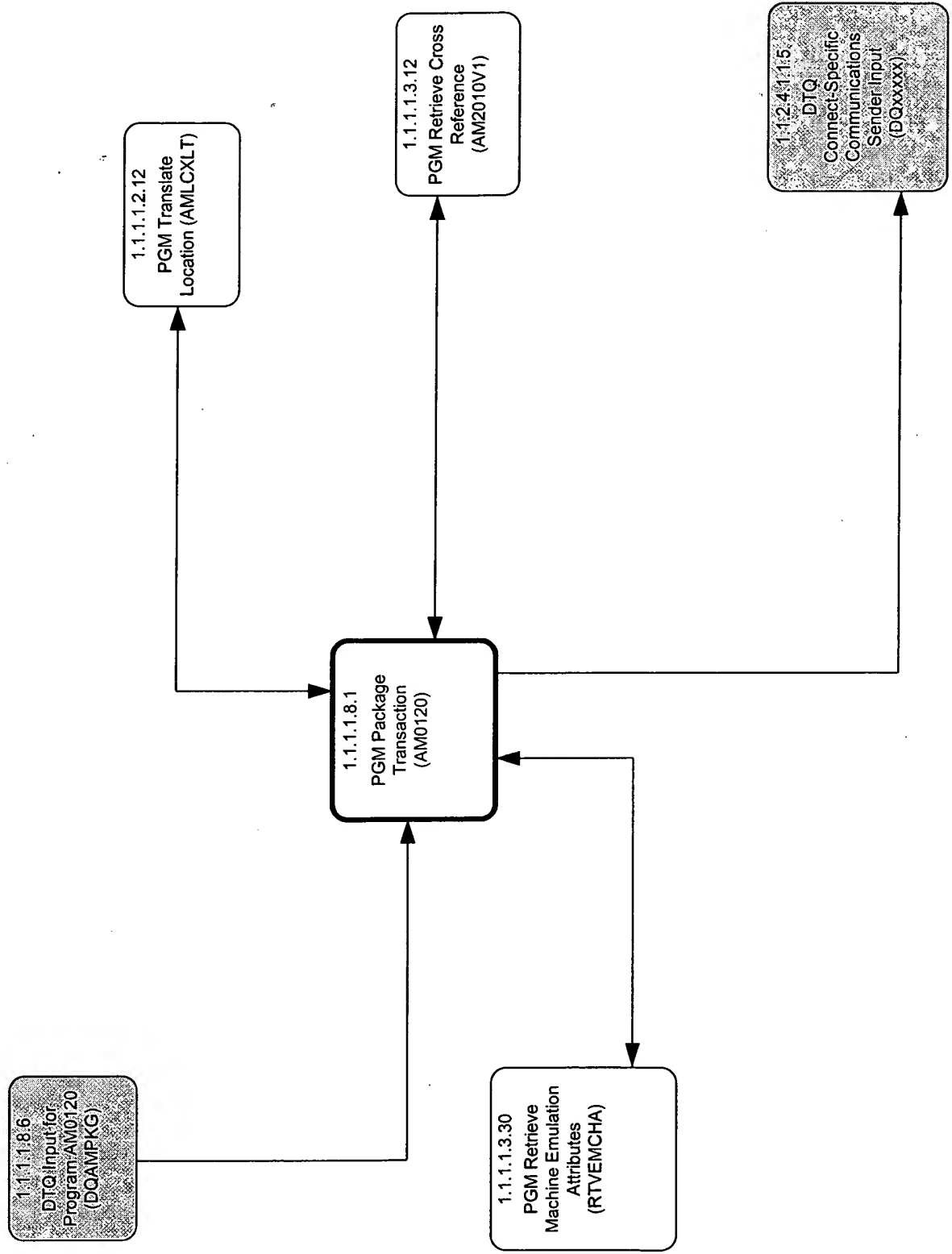
1.1.1.1.6.2.*

AUT Generate ECARS
Authorization Maintenance
Request
(AC/RA/RC/RE/RN/TR/M)



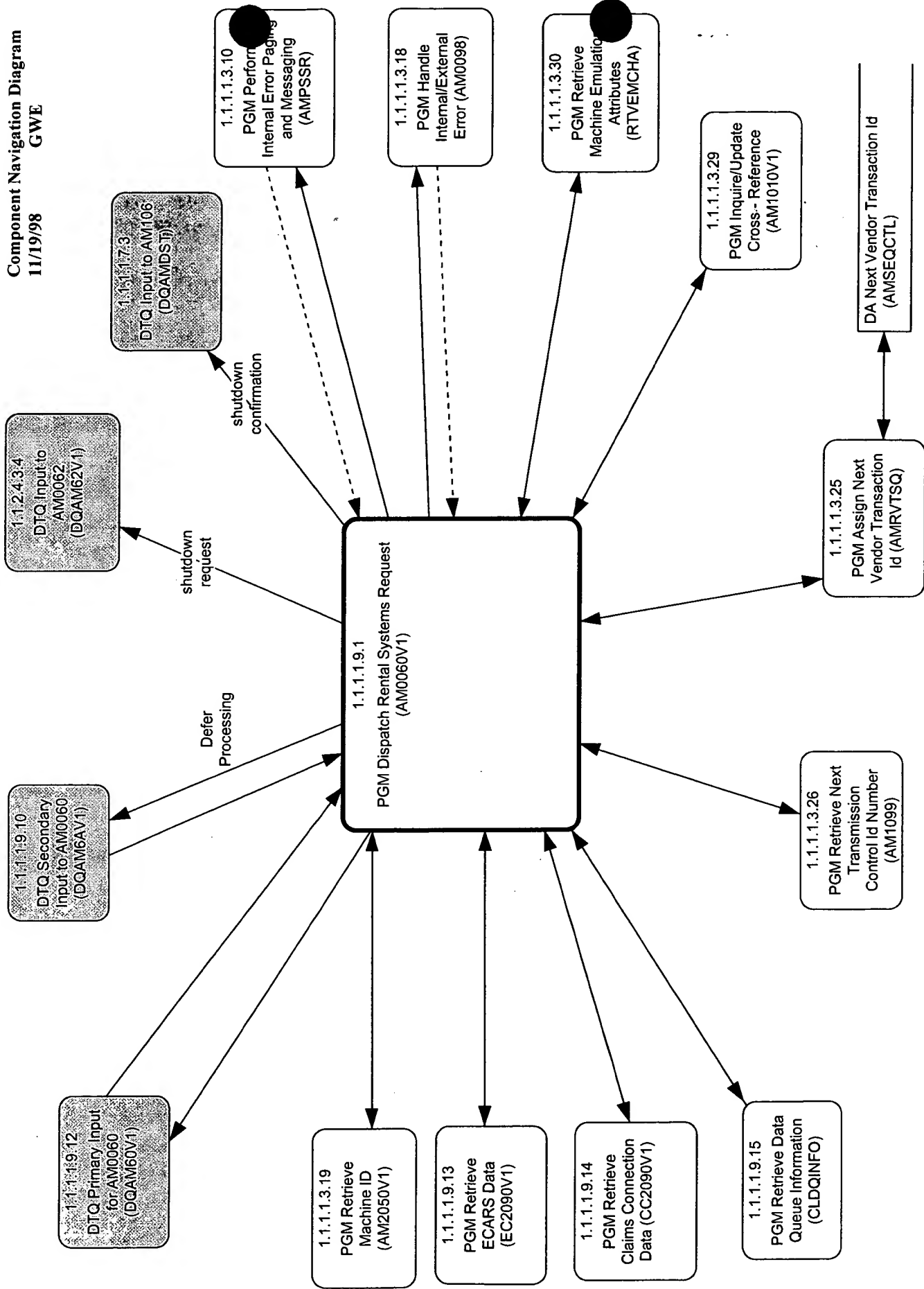


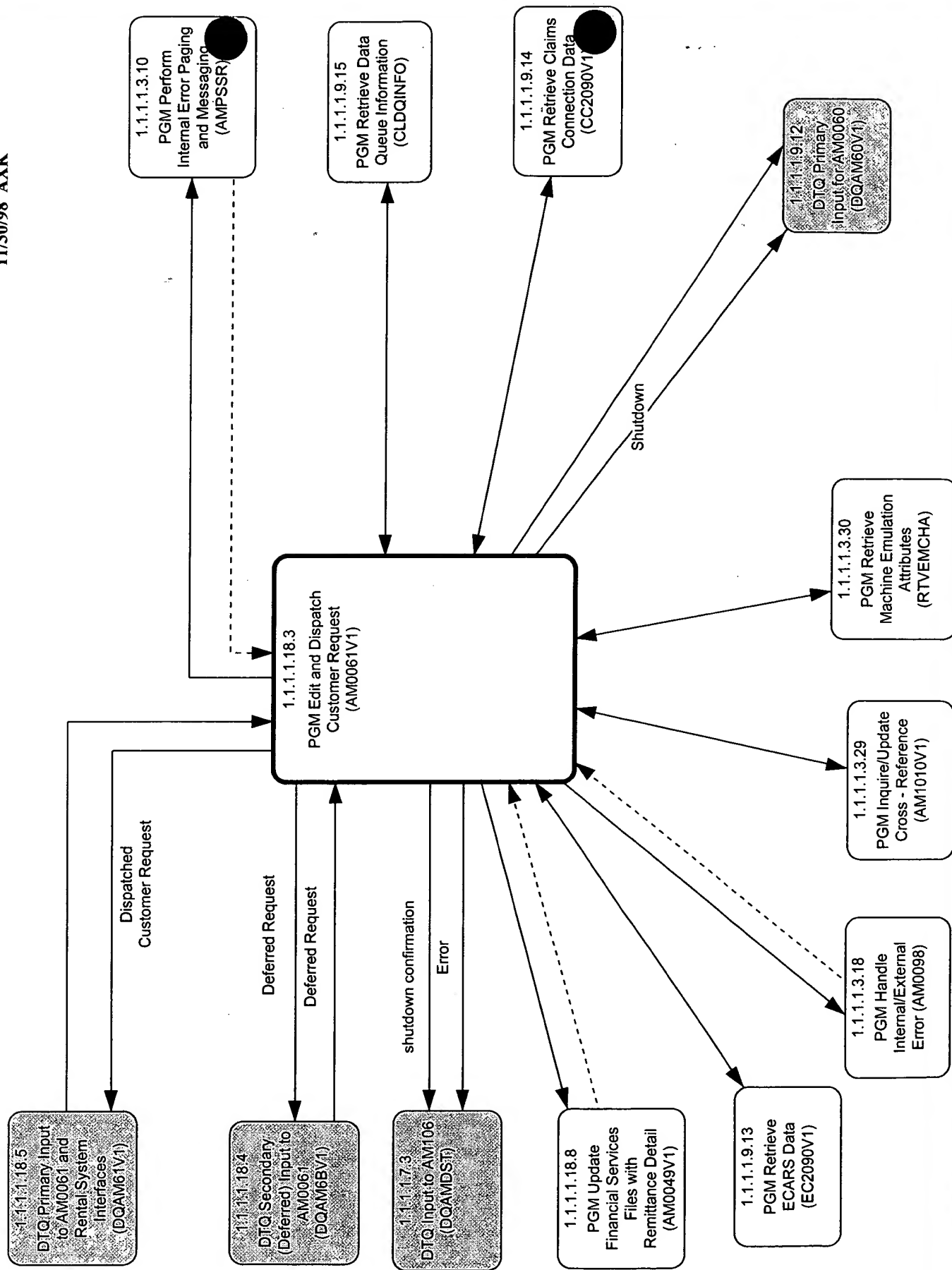




1.1.1.1.9 AUT Dispatch Vendor Authorization Maintenance Request

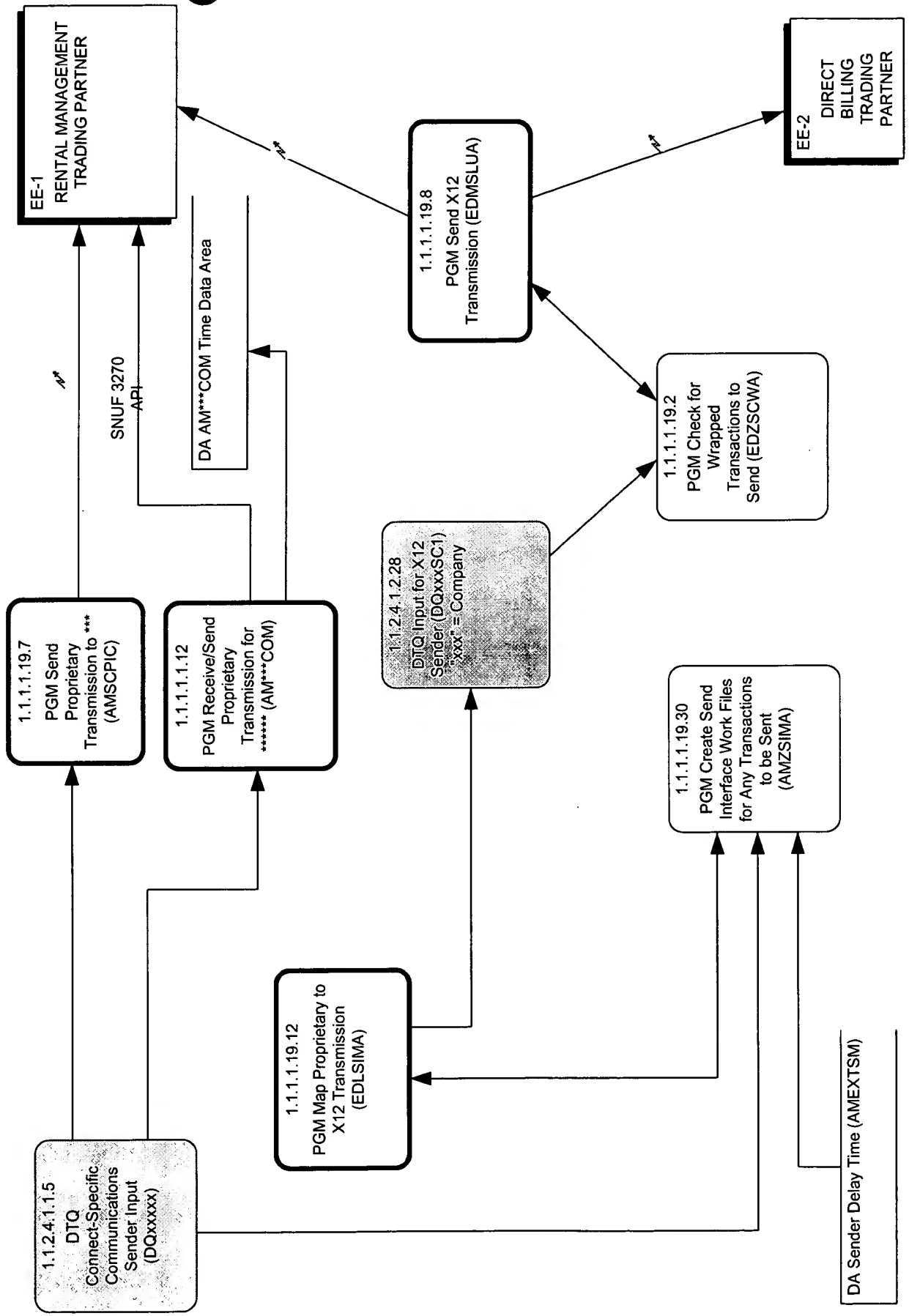
Component Navigation Diagram
11/19/98
GWE





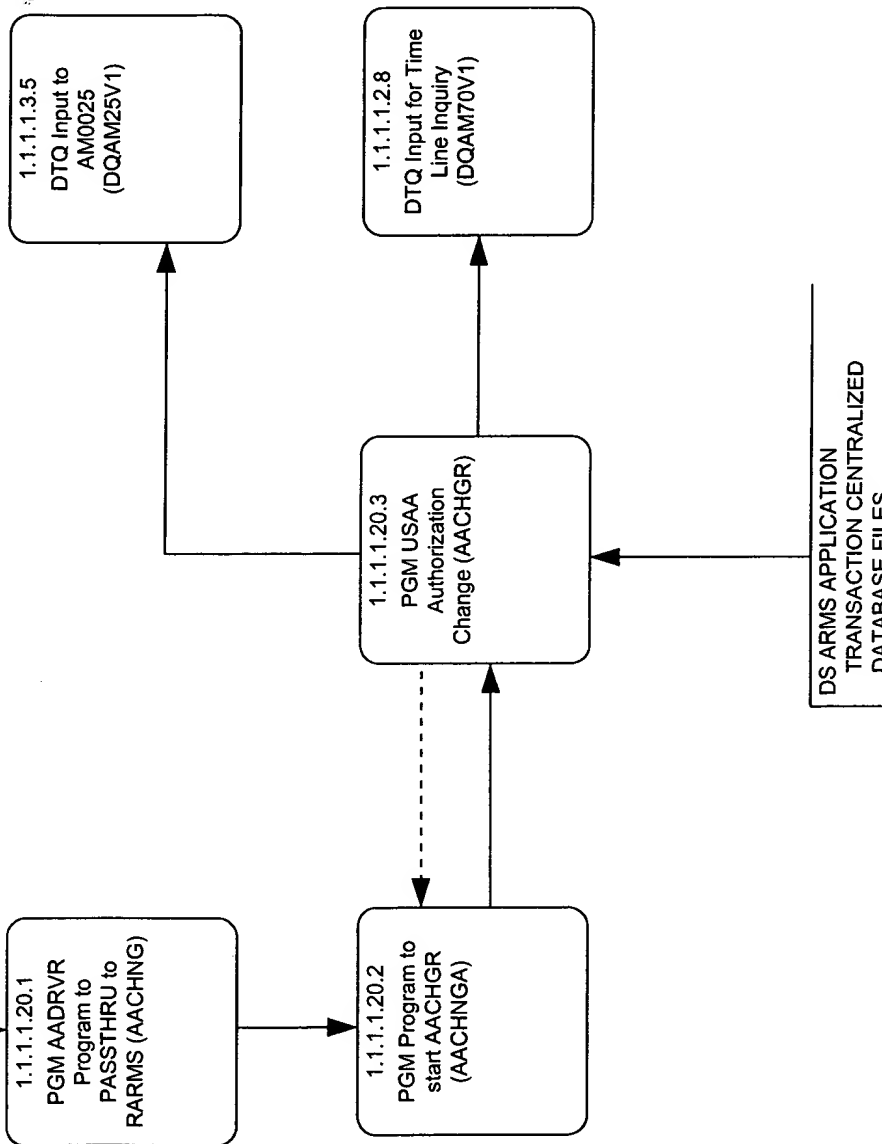
1.1.1.1.19 AUT Send Transmission to Trading Partner Company

Component Navigation Diagram
11/30/98 AXK



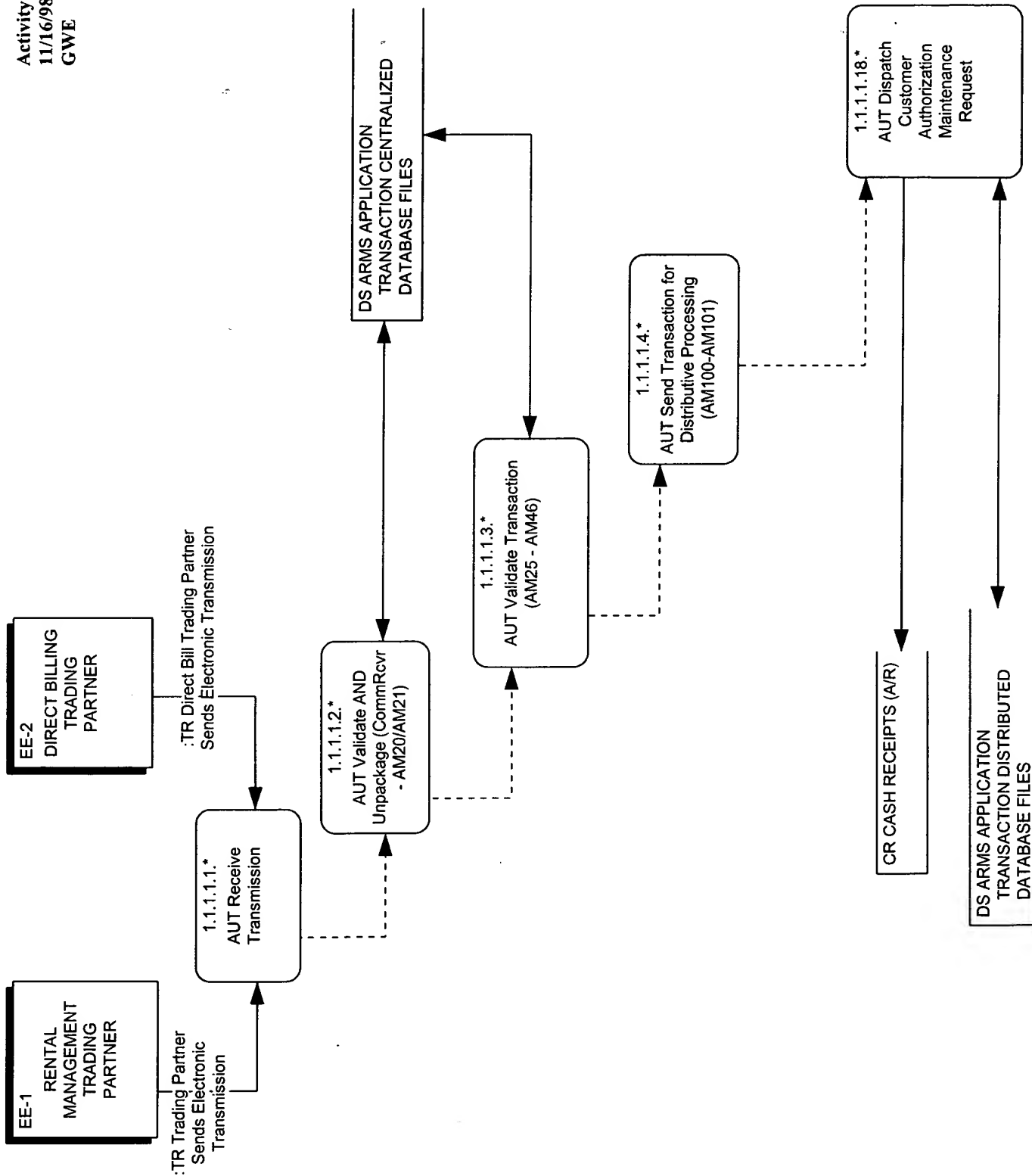
EE-1
RENTAL MANAGEMENT
TRADING PARTNER

Component Navigation
Diagram
6/21/99
RDS

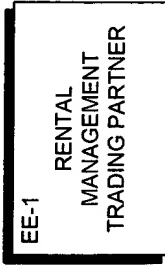


1.1.1.2 BT Manage Customer Remittance

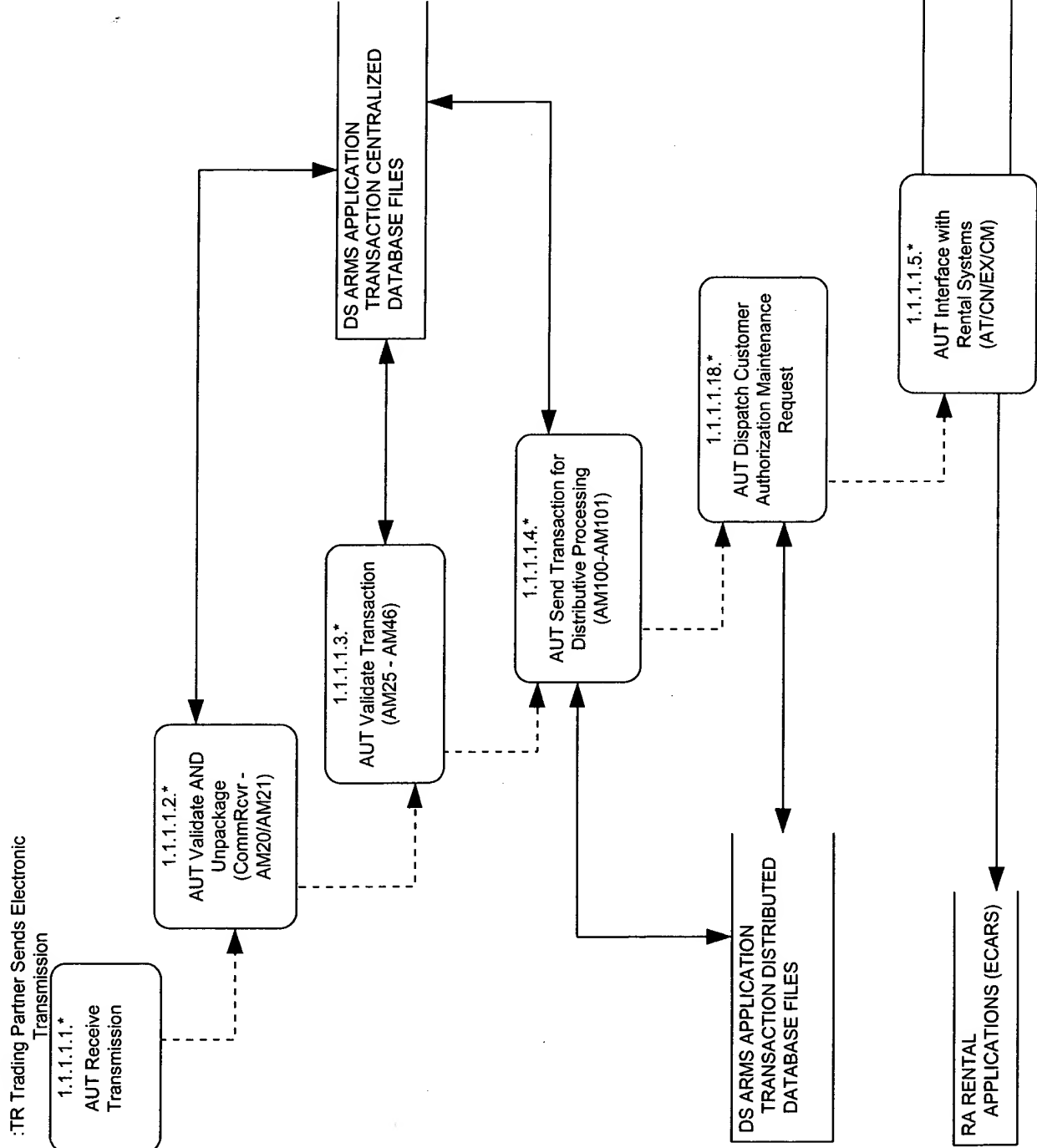
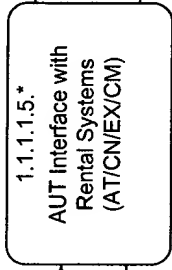
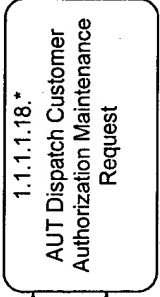
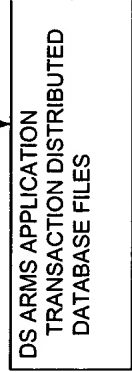
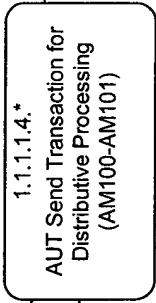
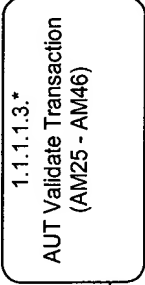
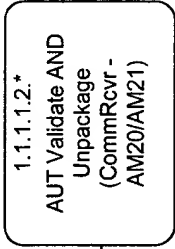
Activity Dependency Diagram
11/16/98
GWE



Activity 1.1.1.3 BT Manage Customer Message



:TR Trading Partner Sends Electronic Transmission



1.1.2 AA Rental Systems Business Transactions

Business Transactions
07/16/98

1.1.2.1.*
BT Request for
Authorization
Management by
Vendor

1.1.2.2.*
BT Generate & Send
Rental Maintenance
Notification

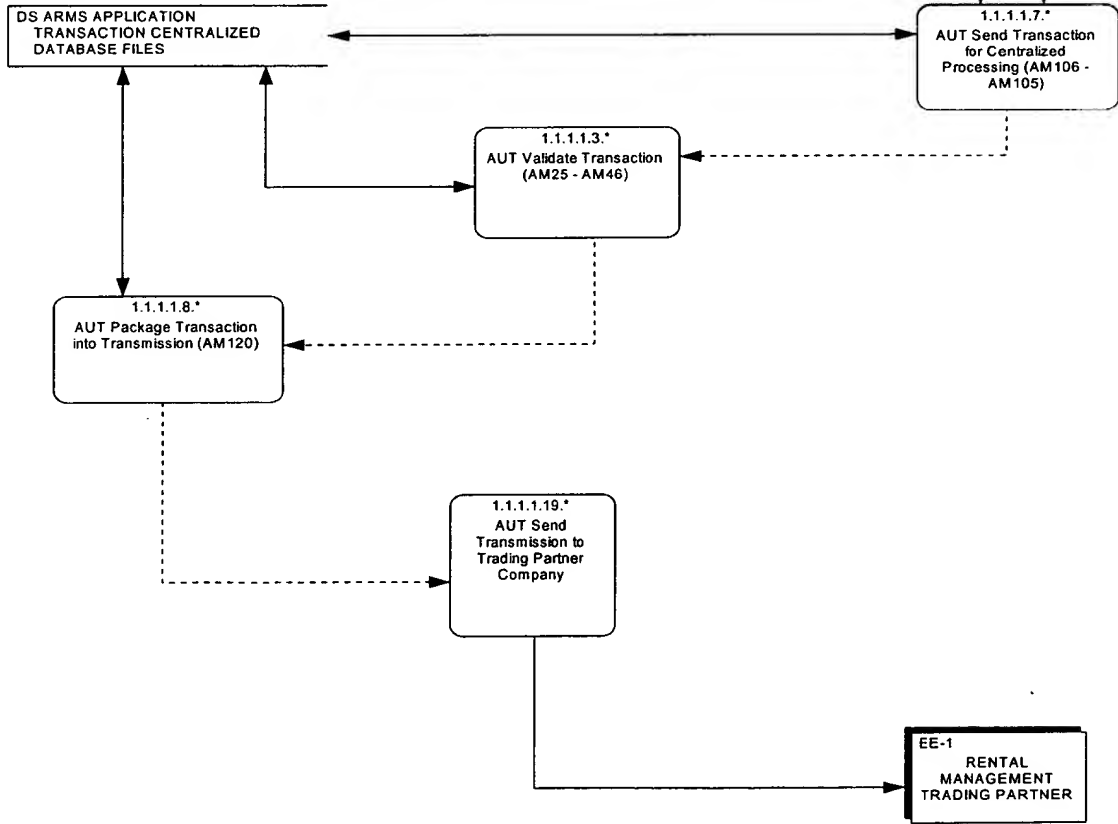
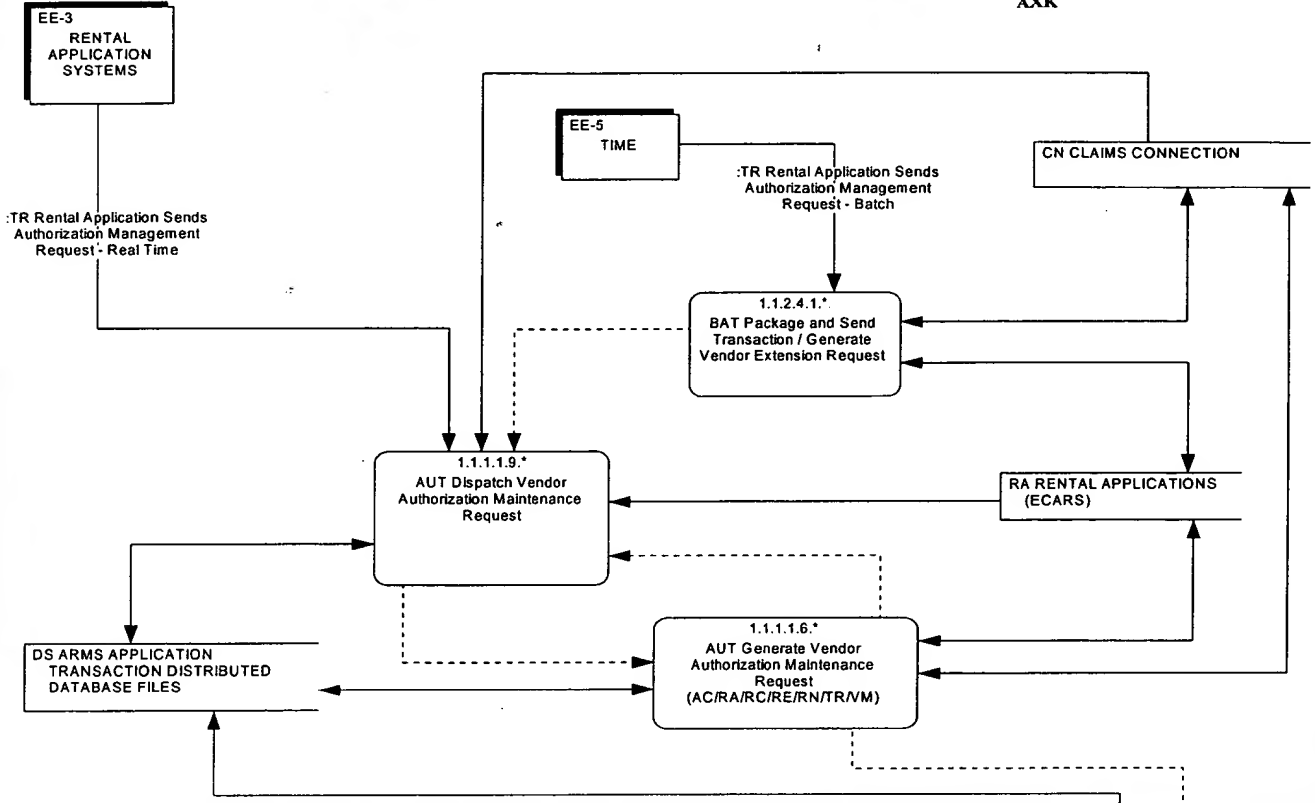
1.1.2.3.*
BT Manage Vendor
Messages

1.1.2.4.*
BT Generate &
Send Electronic
Billing Invoice and
Batch Extensions

1.1.2.5.*
BT Close ARMS
Authorized Ticket

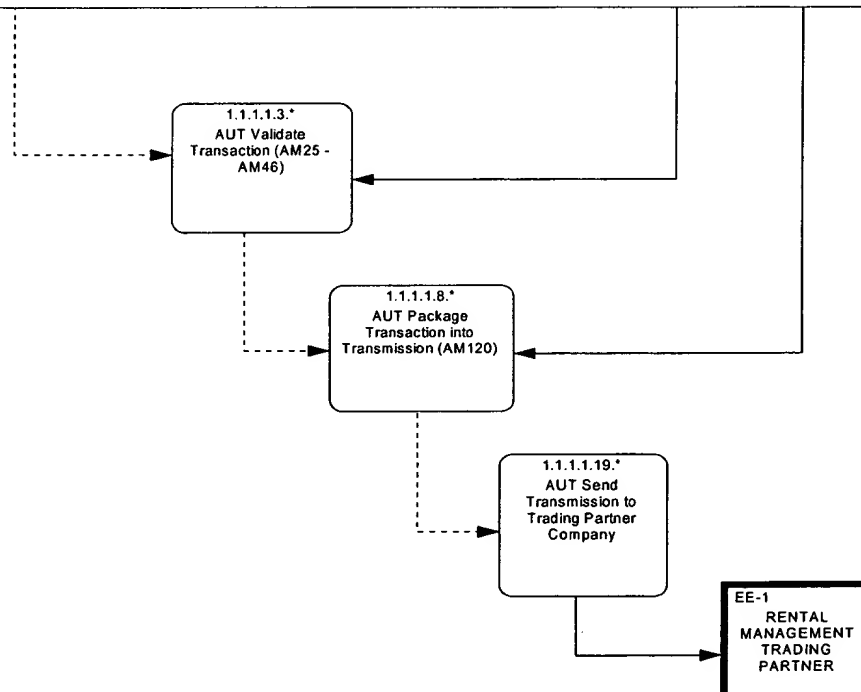
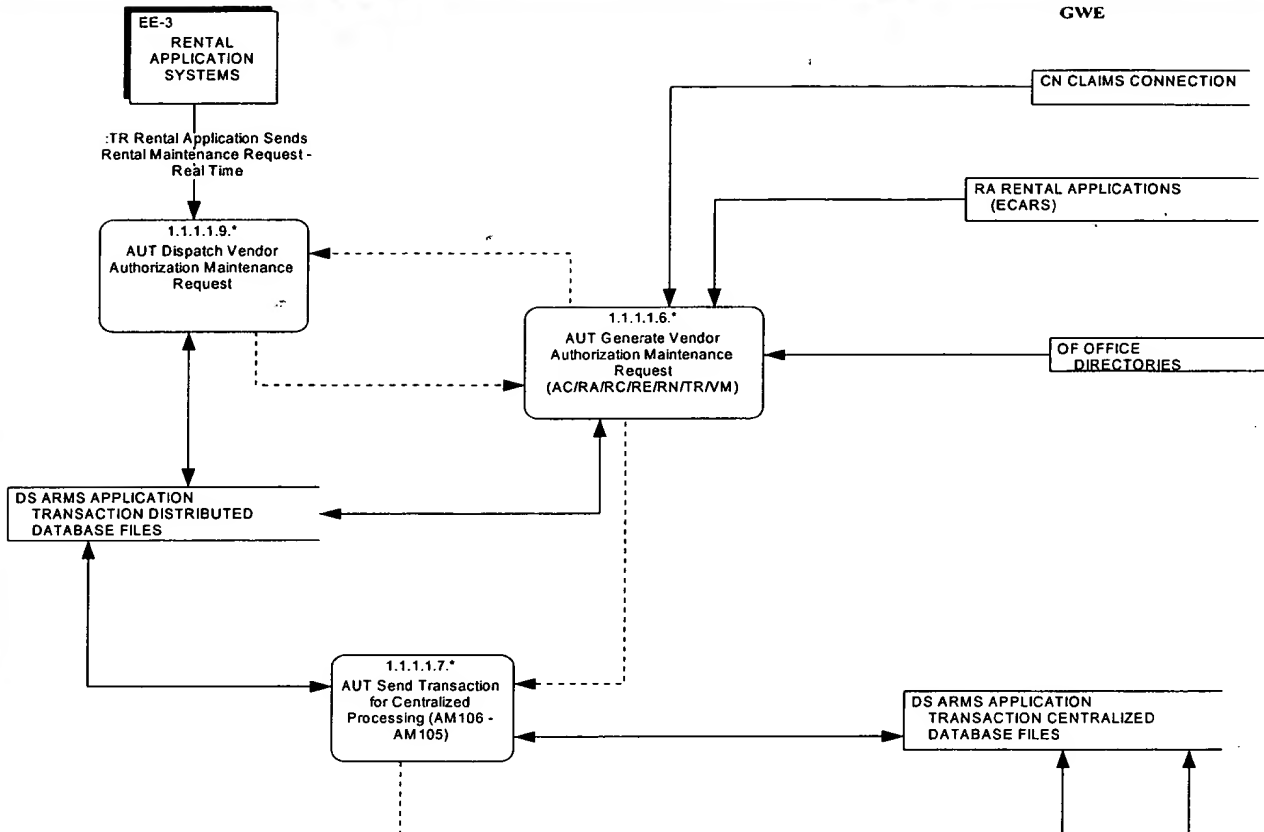
1.1.2.1 BT Request for Authorization Management by Vendor

Activity Dependency Diagram
11/17/98
AXK

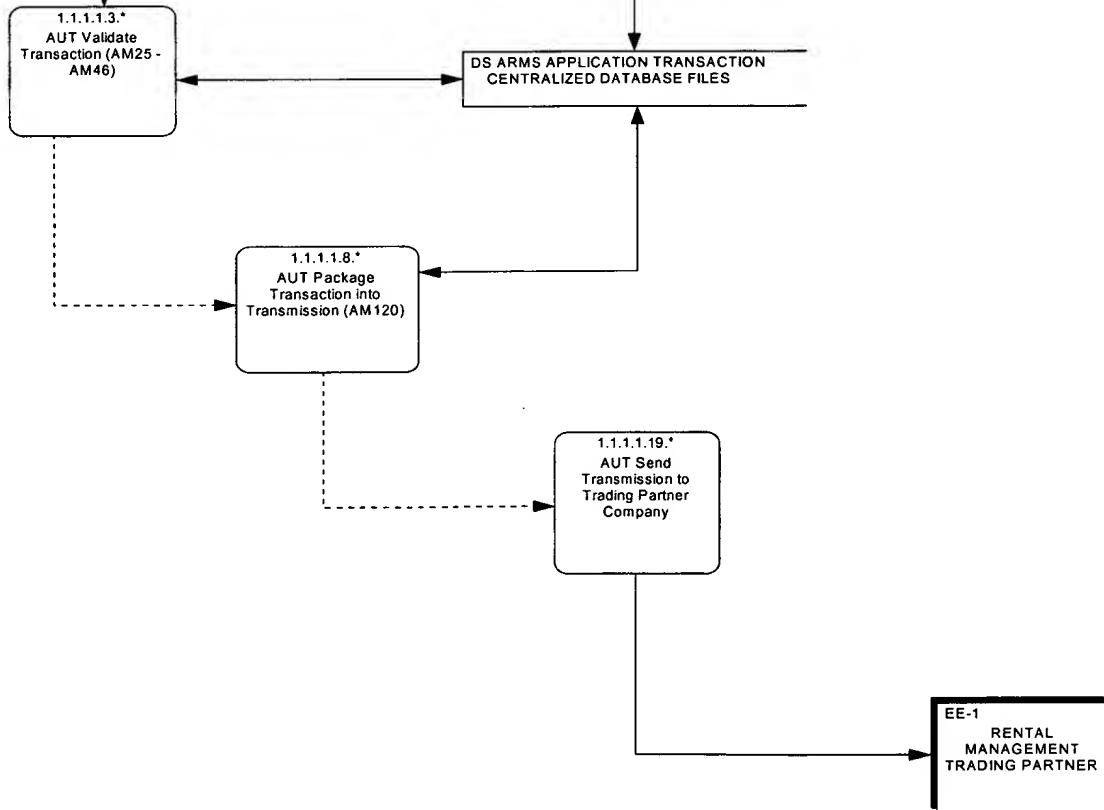


1.1.2.2 BT Generate & Send Rental Maintenance Notification

Activity Dependency Diagram
11/17/98
CWE

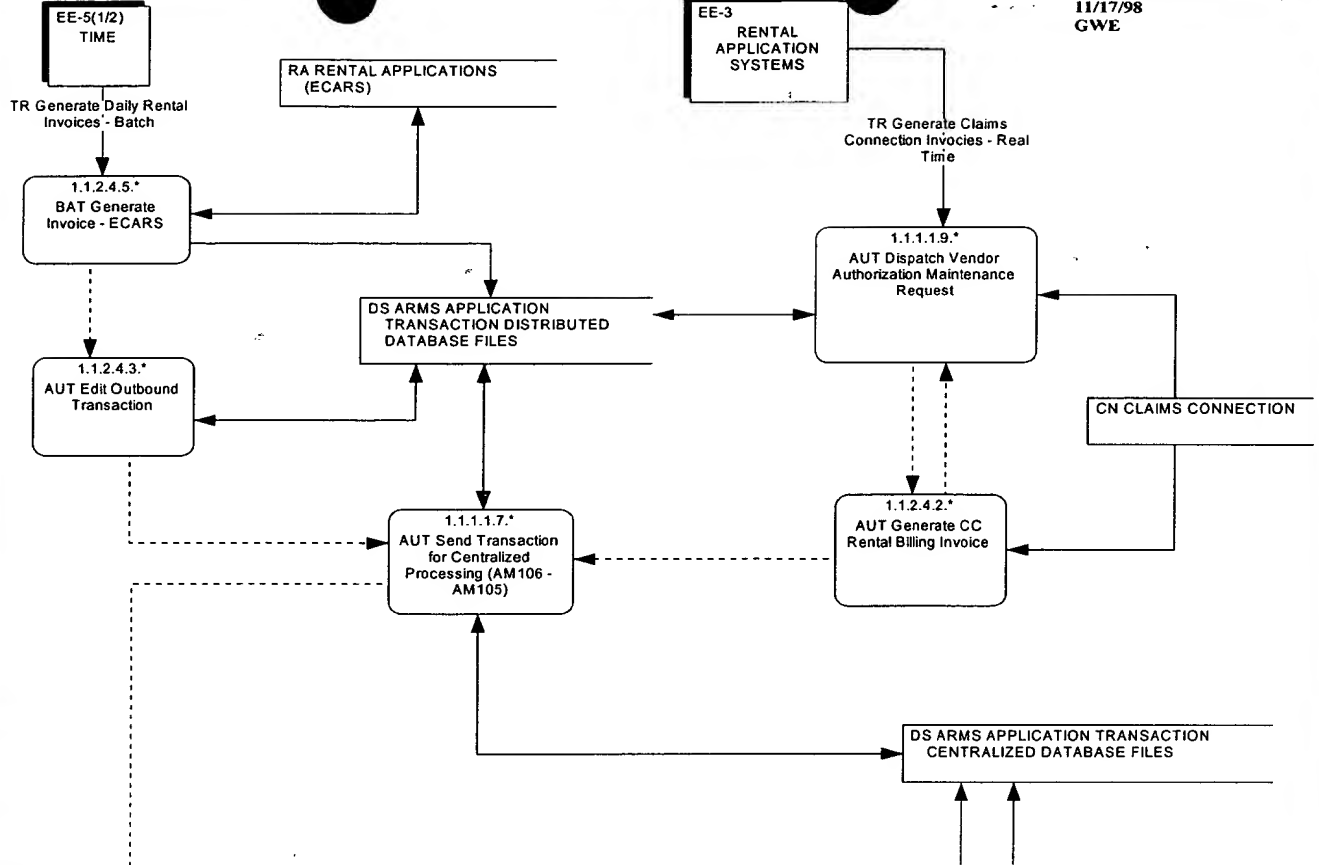


Activity Dependency Diagram
11/17/98
GWE



1.1.2.4 BT Generate & Send Electronic Billing Invoice and Batch Extensions

Activity Dependency Diagram
11/17/98
GWE



1.1.1.1.3.*
AUT Validate Transaction
(AM25 - AM46)

1.1.1.1.8.*
AUT Package
Transaction into
Transmission (AM120)

1.1.1.1.19.*
AUT Send
Transaction to
Trading Partner
Company

EE-1
RENTAL
MANAGEMENT
TRADING
PARTNER

EE-2
DIRECT
BILLING
TRADING
PARTNER

EE-5(2/2)
TIME

1.1.2.4.1.*
BAT Package and Send
Transaction / Generate
Vendor Extension
Request

Activity Modes Diagram
AXK
07/13/98

1.1.2.4.1.1.*

BAT Package and
Send Transactions
to Non-*****

1.1.2.4.1.3.*

BAT Package and
Send Transactions
to *****

1.1.2.4.1.2.*

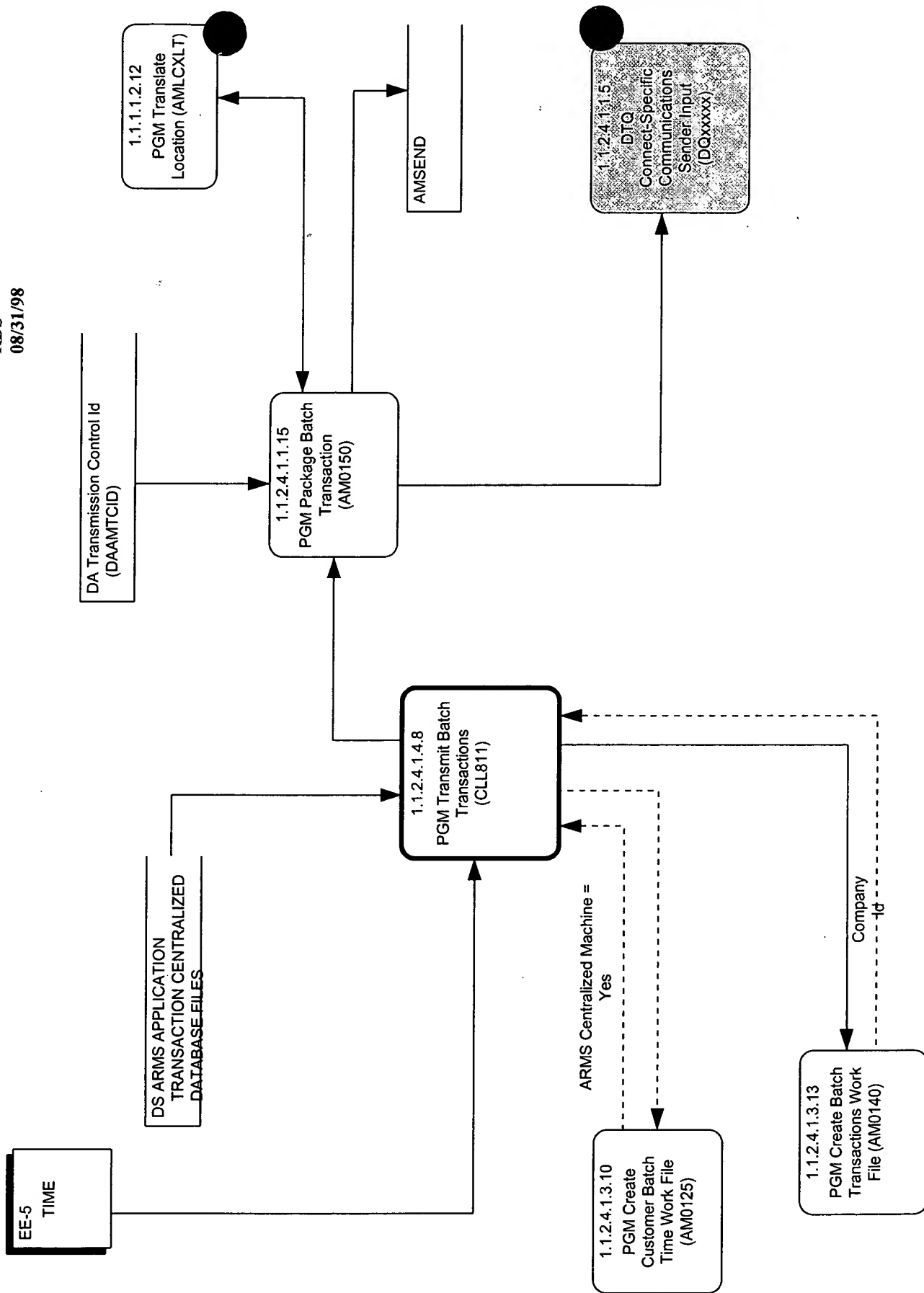
BAT Package and
Send Transactions
for X12

1.1.2.4.1.4.*

BAT Generate Vendor
Request for Authorization
Extension

THE UNIVERSITY OF CHICAGO

RDS
08/31/98

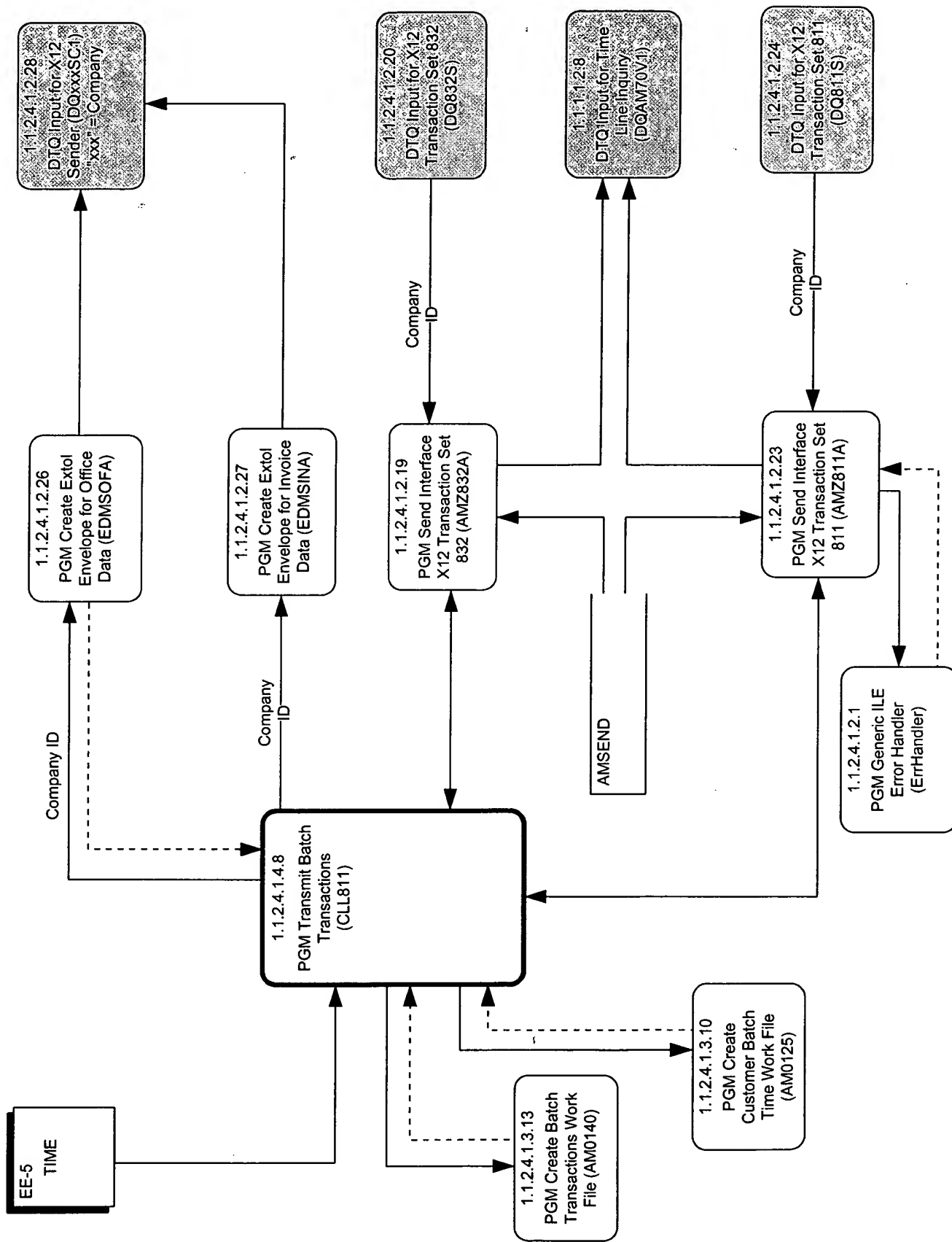


1.1.2.4.1.2 BAT Package and Send Transactions for X12

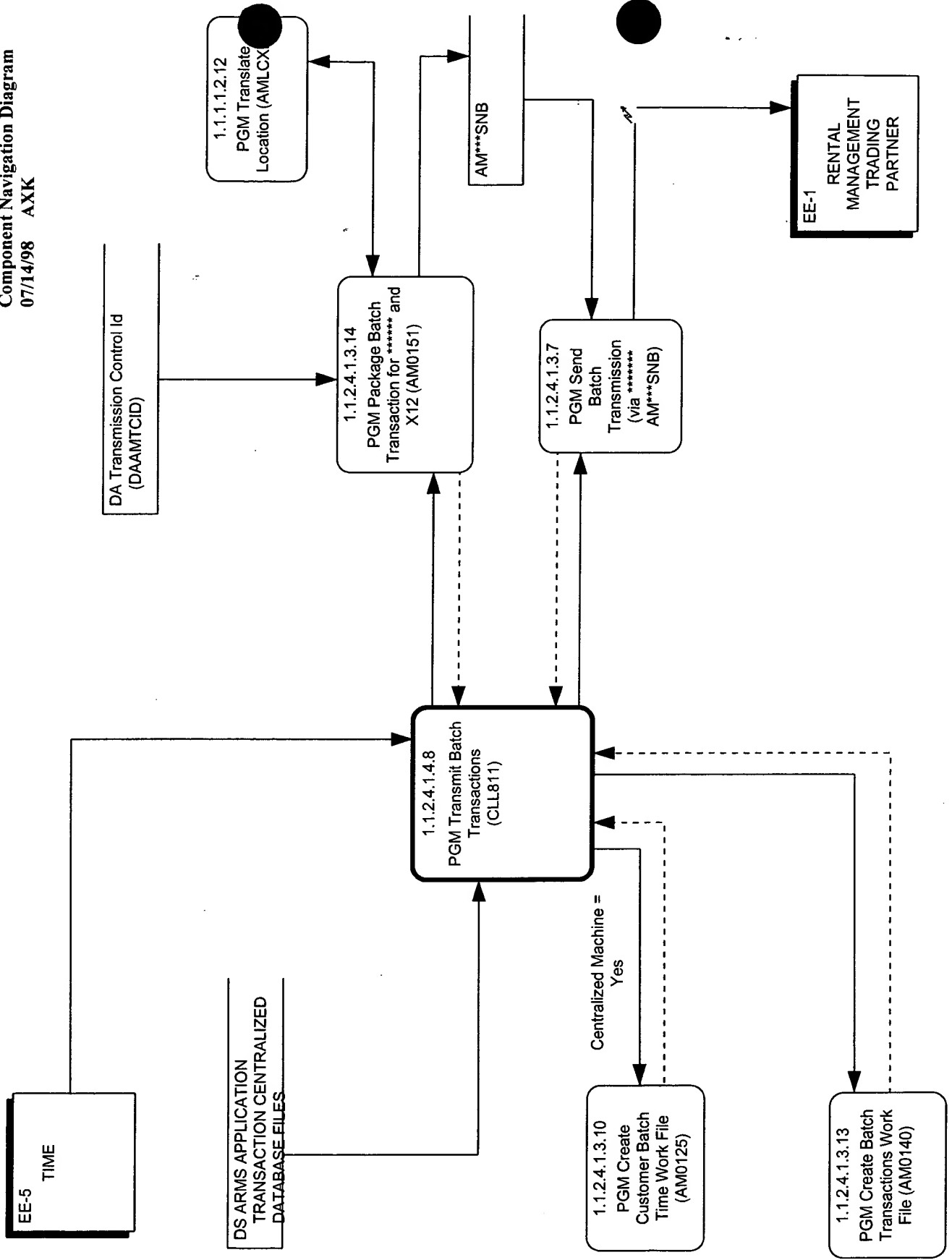
Component Navigation Diagram

AXK

07/14/98

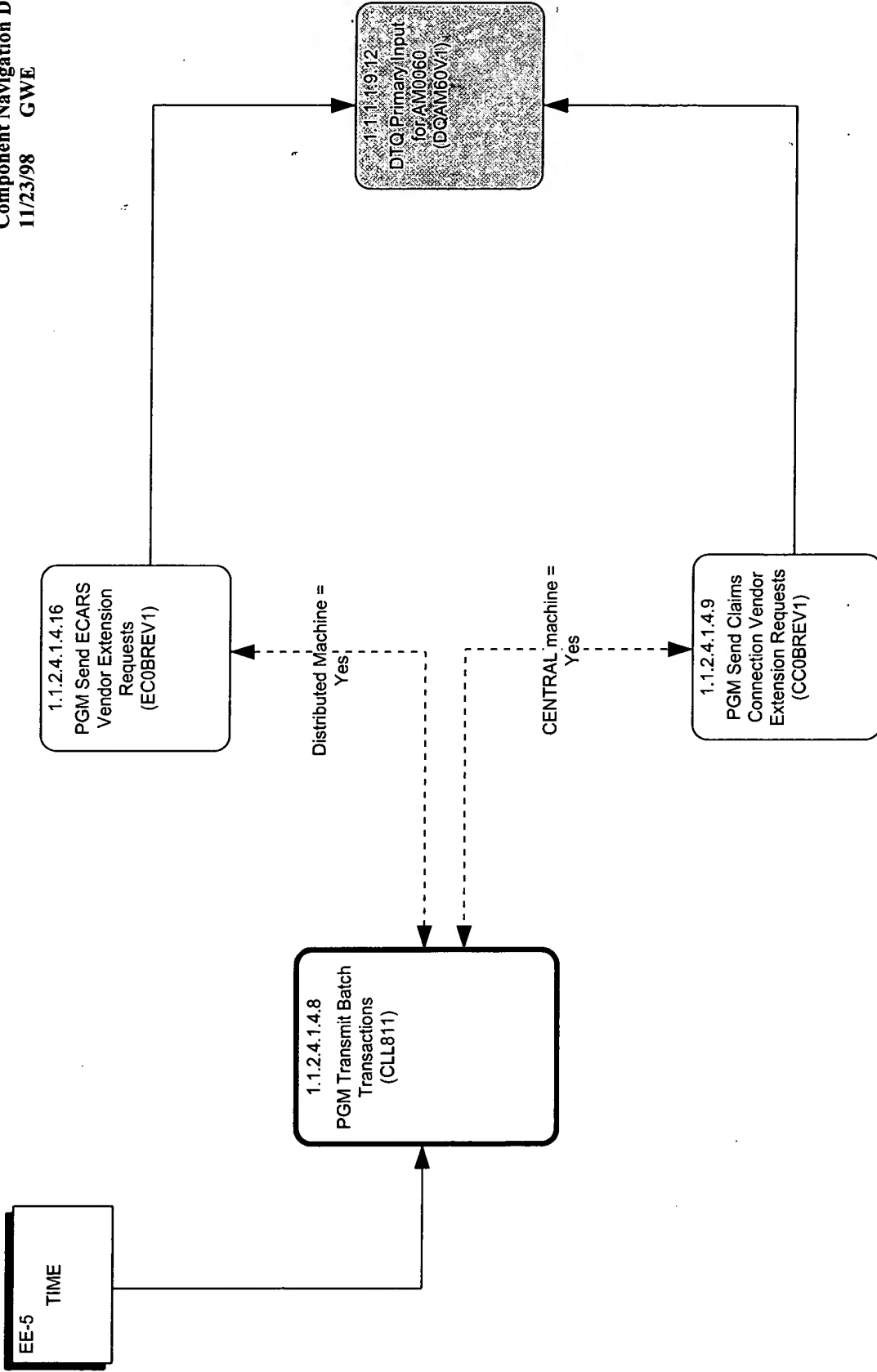


Component Navigation Diagram
07/14/98 AXK



1.1.2.4.1.4 BAT Generate Vendor Request for Authorization Extension

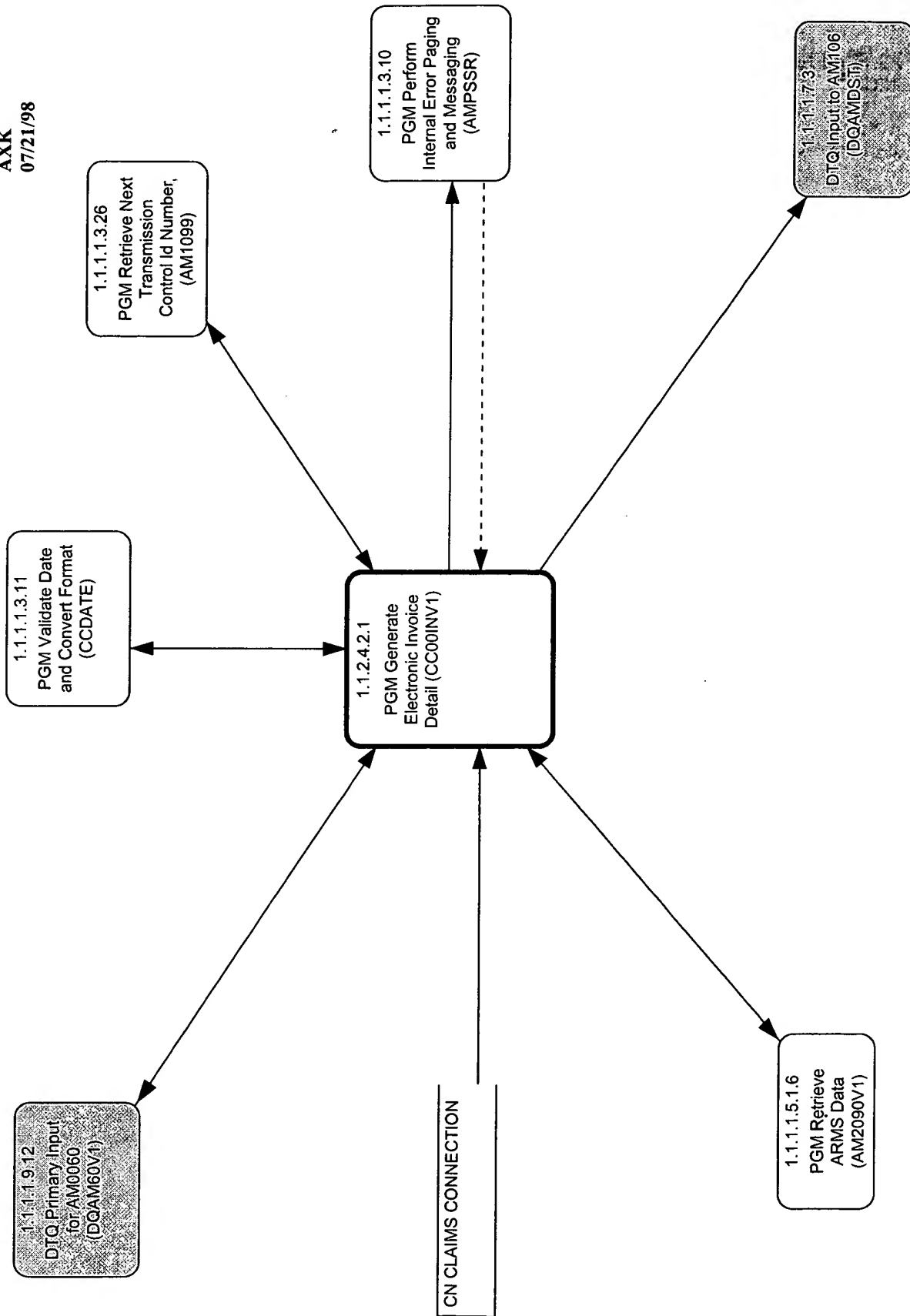
Component Navigation Diagram
11/23/98 GWE



1.1.2.4.2 AUT Generate CC Rental Billing Invoice

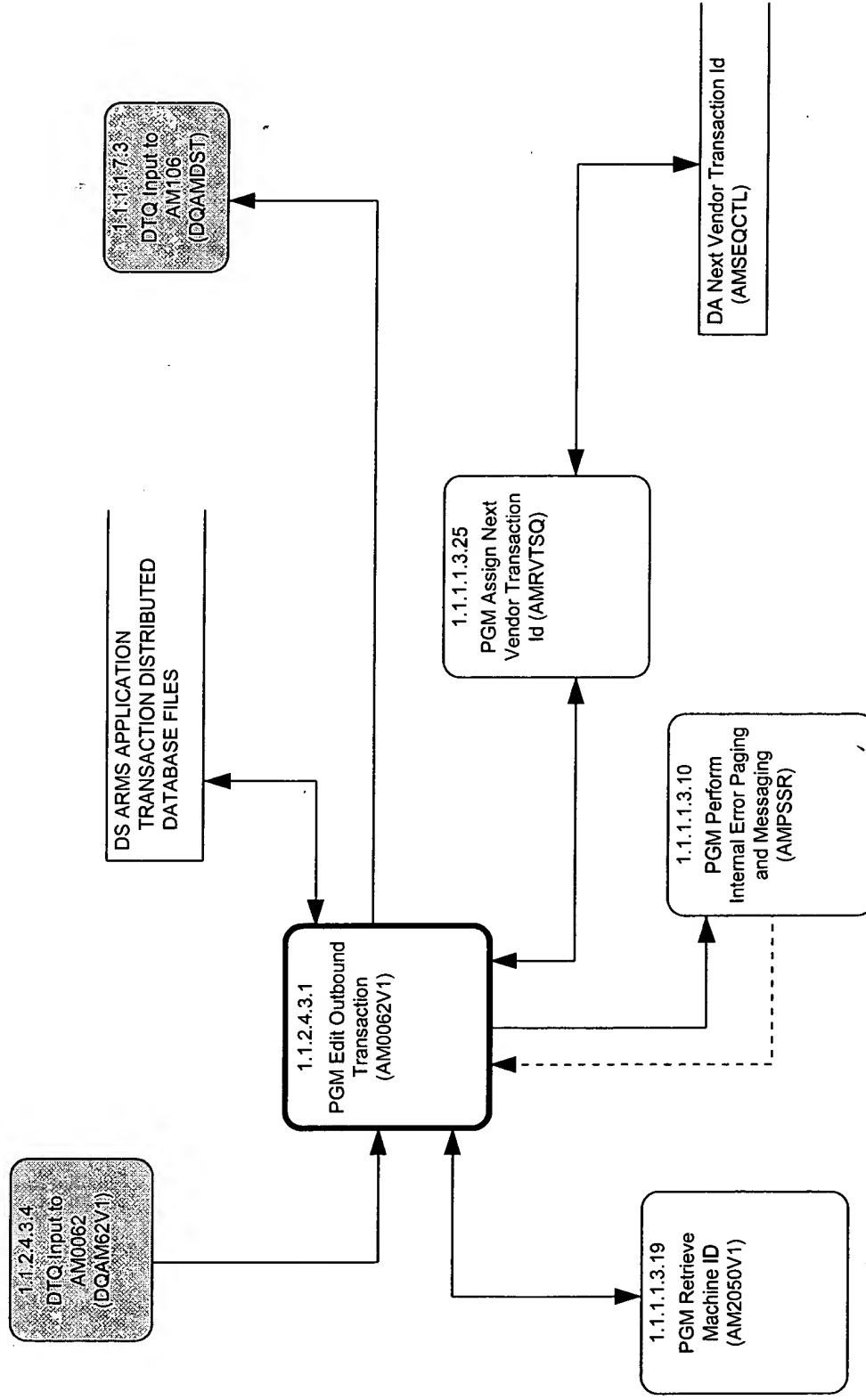
Component Navigation Diagram

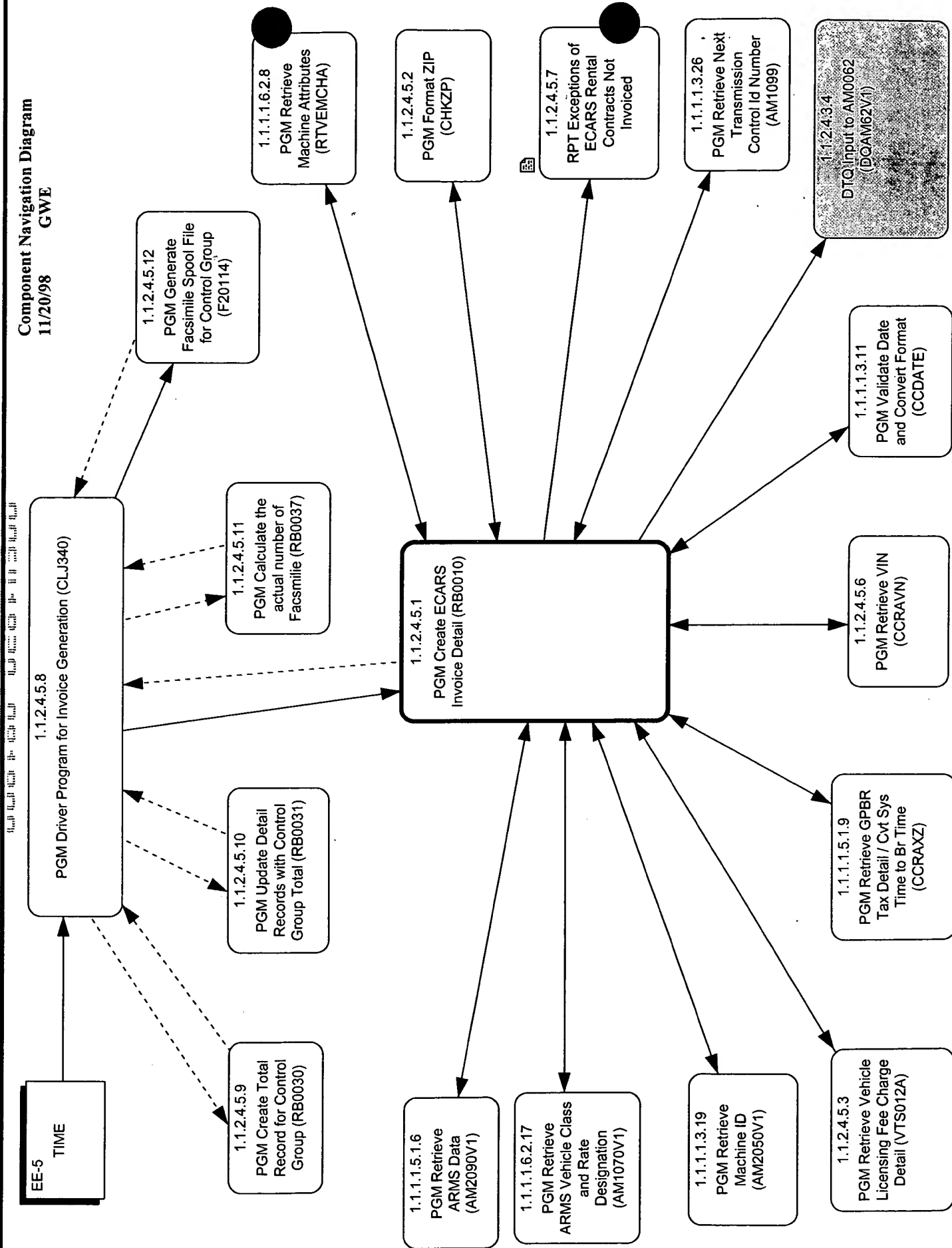
AXK
07/21/98



1.1.2.4.3 AUT Edit Outbound Transaction

Component Navigation Diagram
10/26/98 RDS





1.1.2.5 BT Close ARMS Authorized Ticket

Activity Modes Diagram
07/21/98

1.1.2.5.2.*

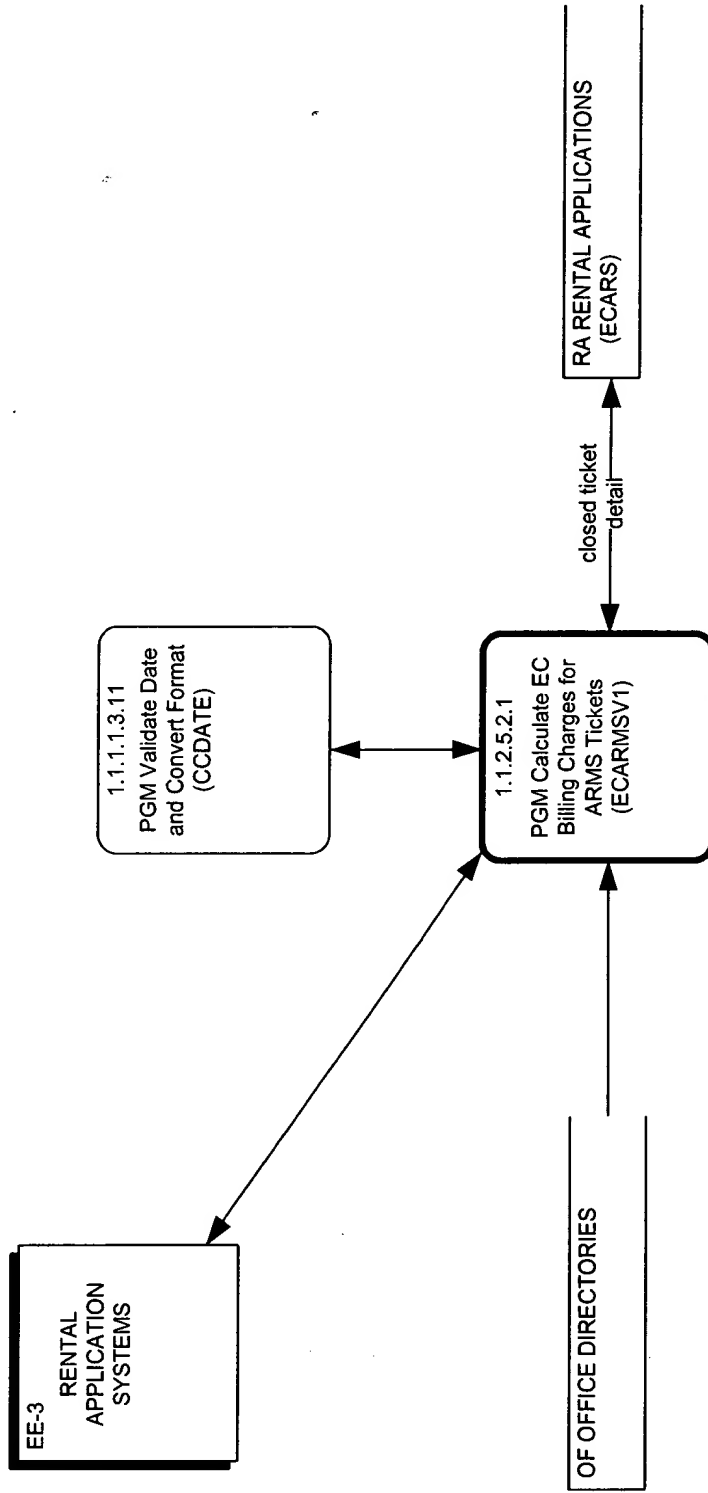
ONL Close ARMS
Authorized ECARS
Ticket

1.1.2.5.3.*

ONL Close Claims
Connection Ticket

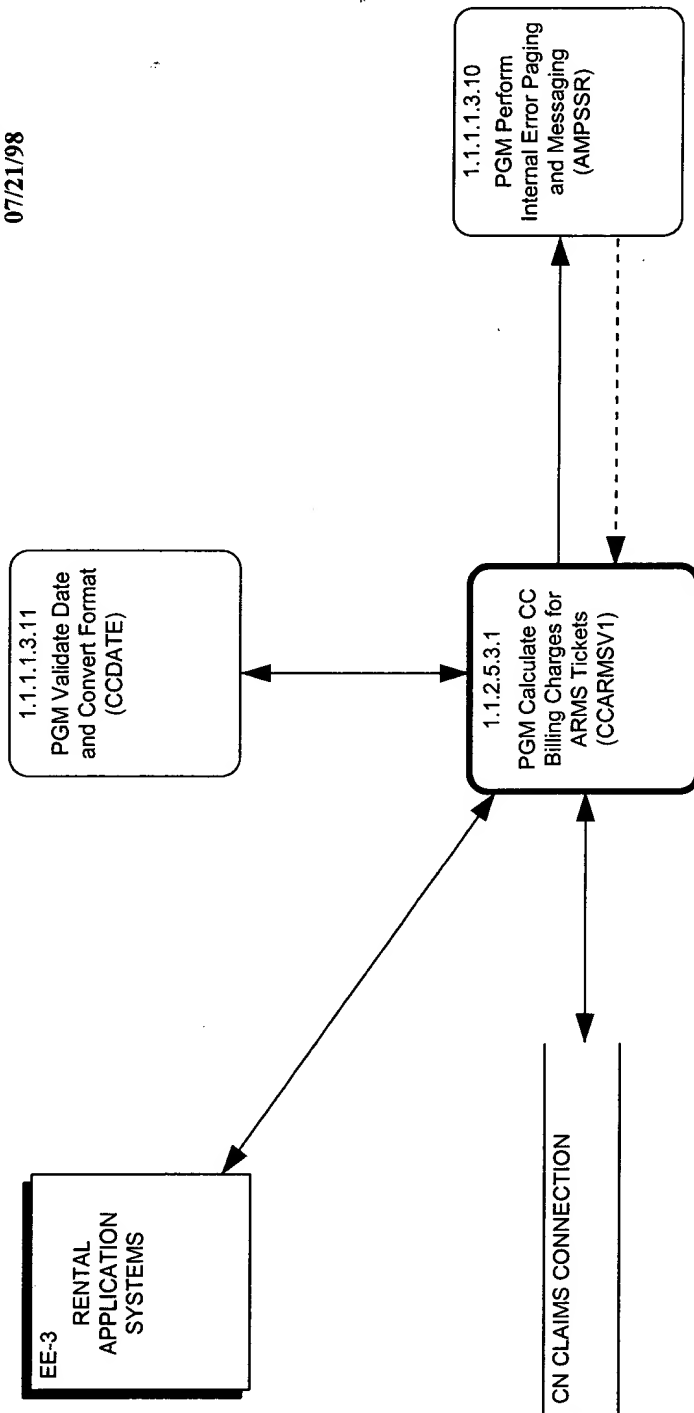
1.1.2.5.2 ONL Close ARMS Authorized ECARS Ticket

Component Navigation Diagram
11/23/98 GWE



1.1.2.5.3 ONL Close Claims Connection Ticket

Component Navigation Diagram
07/21/98



1.1.3 AA Office Information Synchronization Between Enterprise and Trading Partner

Business Transactions
AXK
07/13/98

1.1.3.1.*

BT Synchronize
Office Information for

1.1.3.2.*

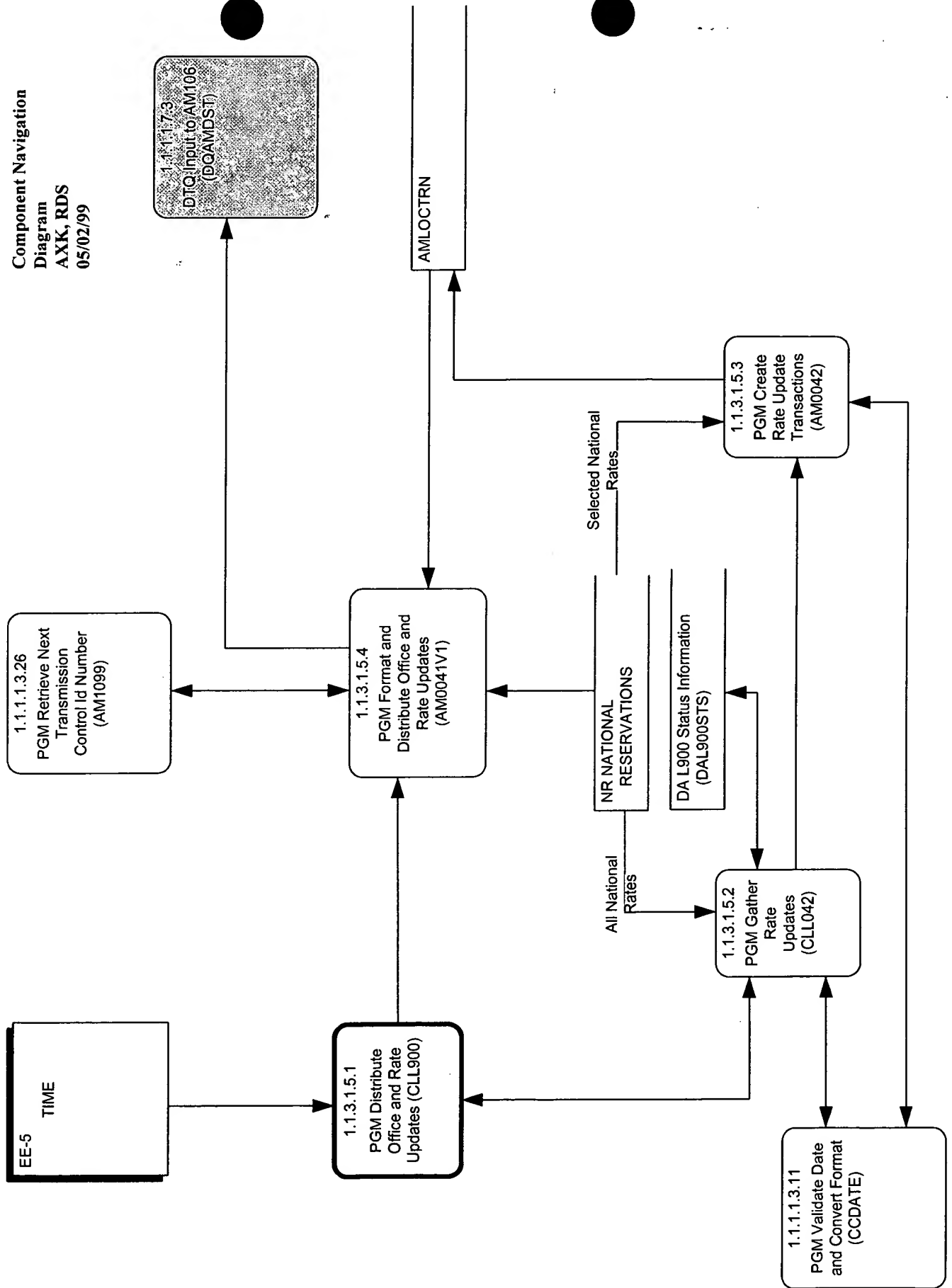
BT Synchronize
Office Information for
X12 Customer

1.1.3.3.*

BT Send Initial or
Yearly Car Class
Rates and Initial
Office Information for
X12 Customer

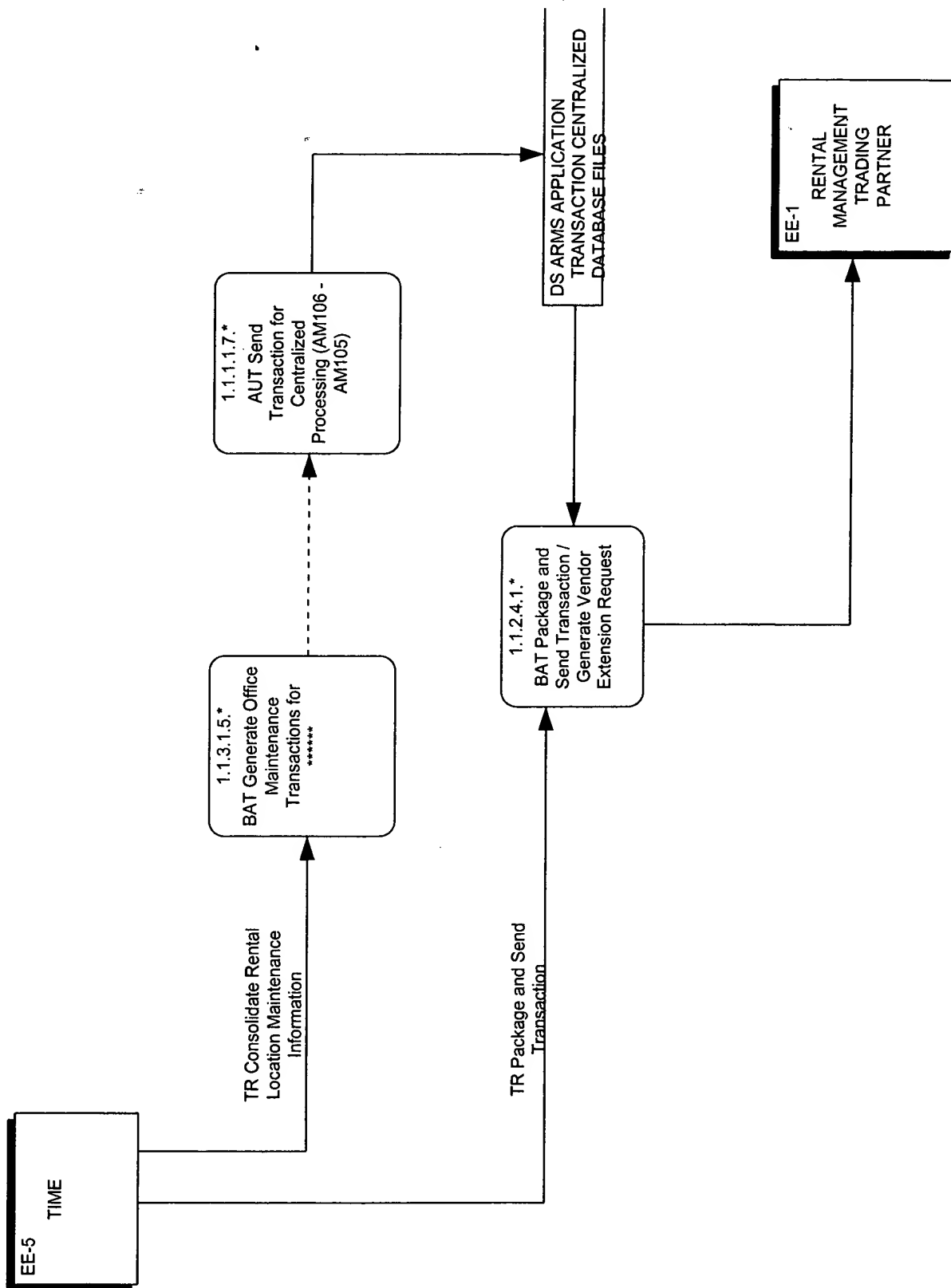
1.1.3.1.5 BAT Generate Office Maintenance Transactions for *****

Component Navigation
Diagram
AXK, RDS
05/02/99



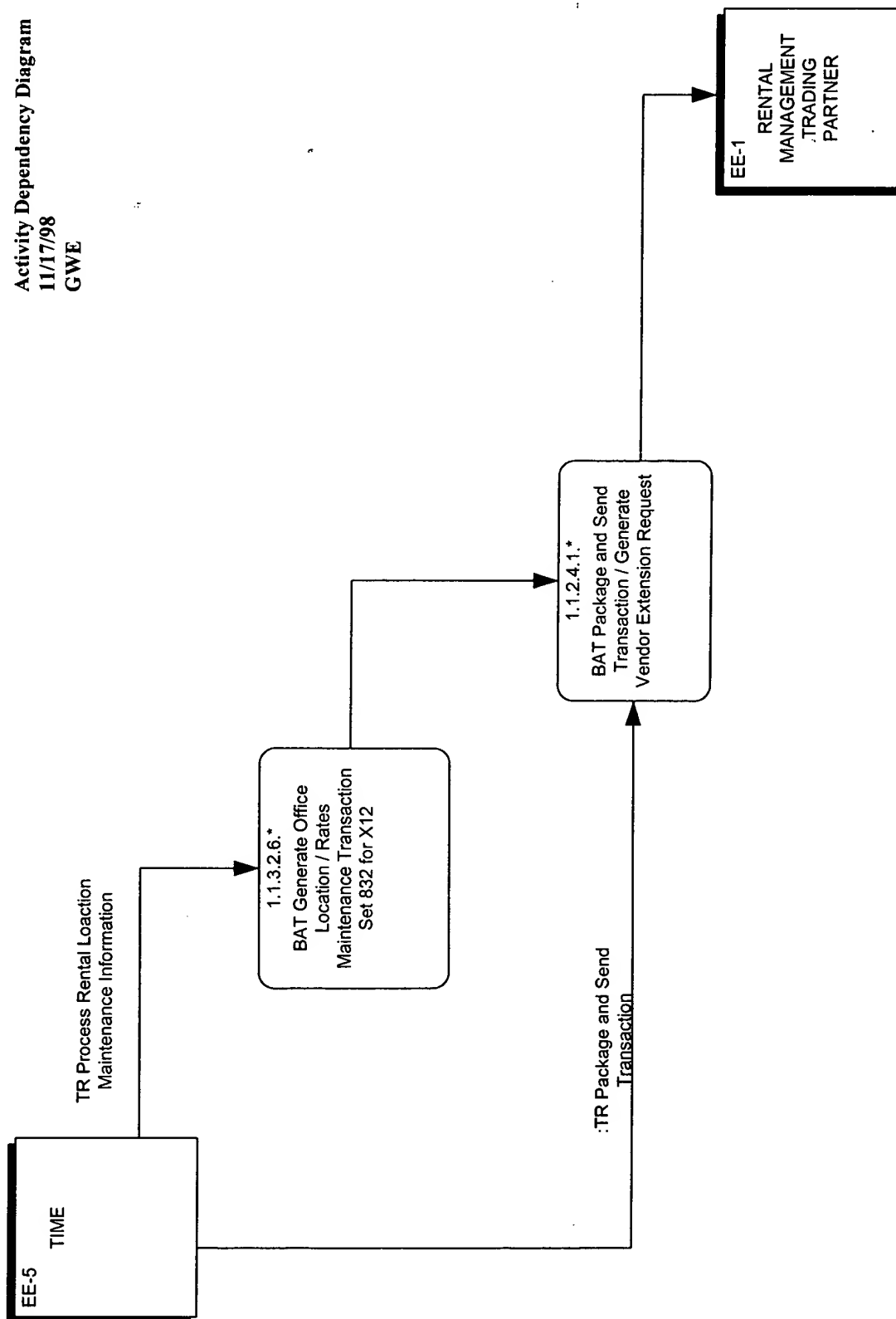
1.1.3.1 BT Synchronize Office Information for *****

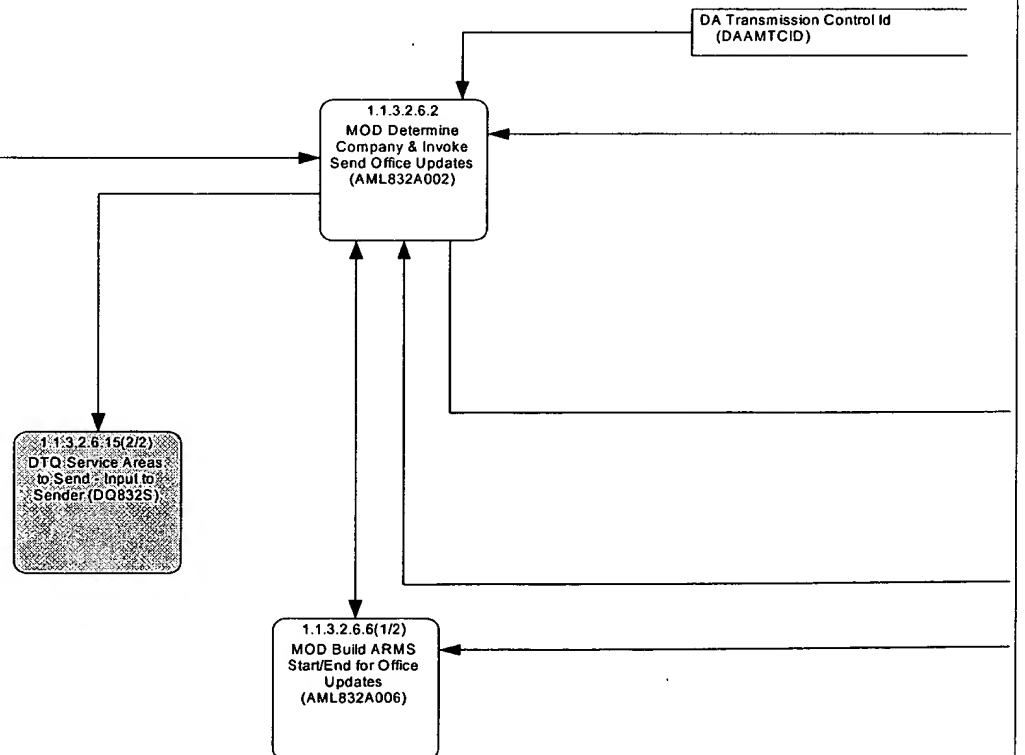
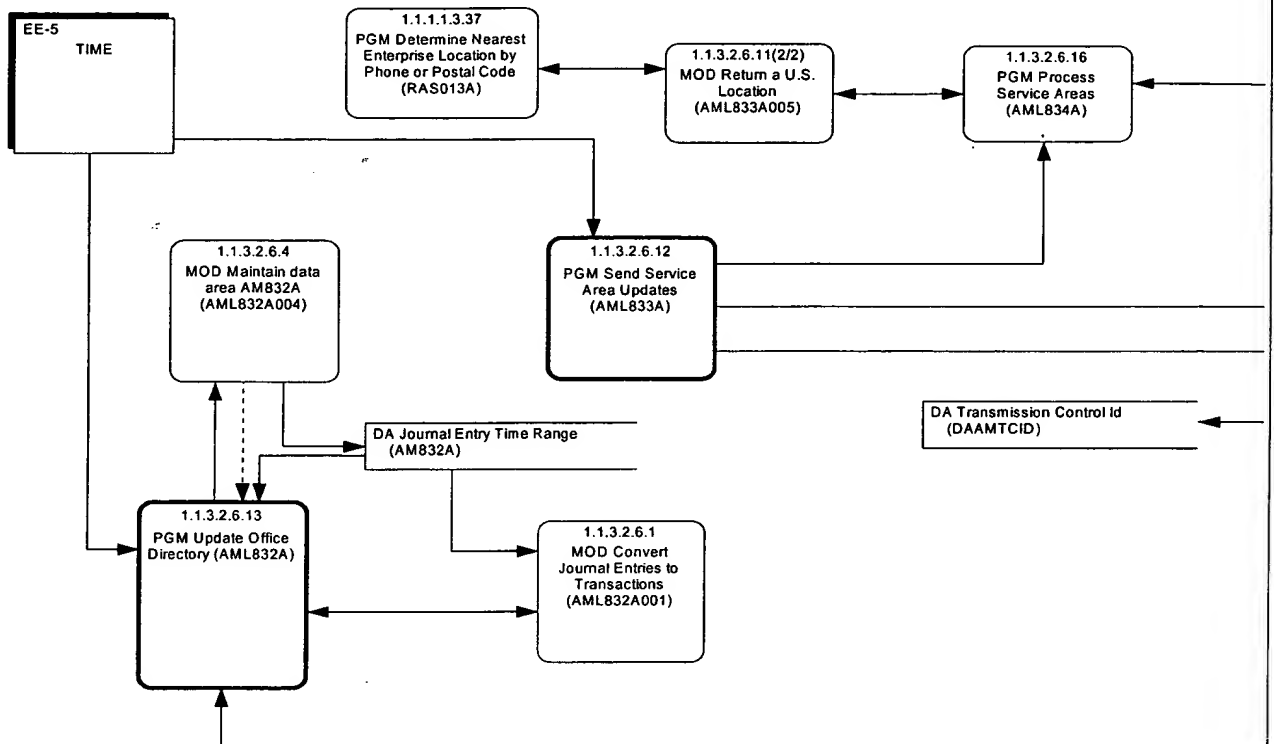
Activity Dependency Diagram
11/17/98
GWE



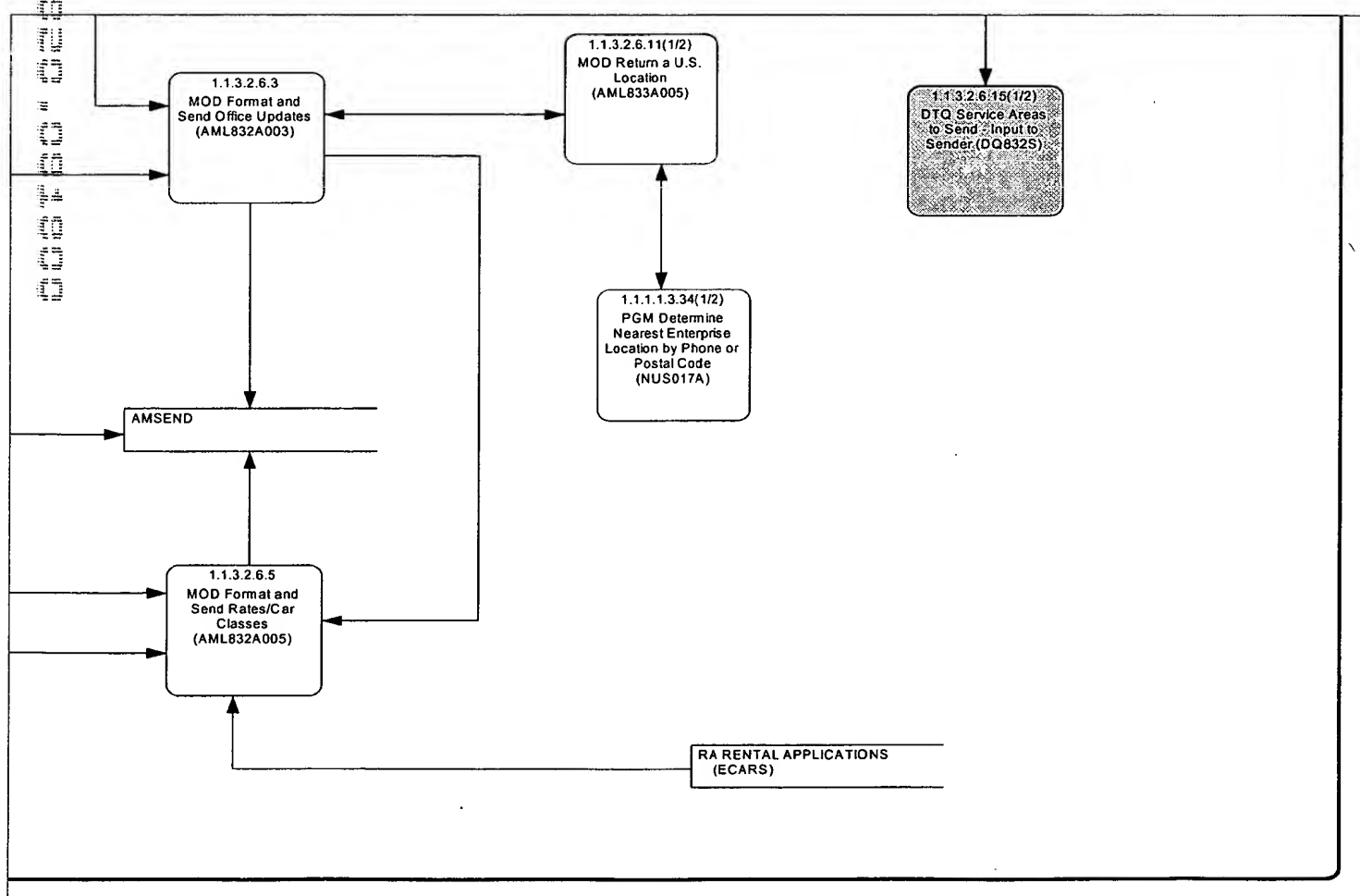
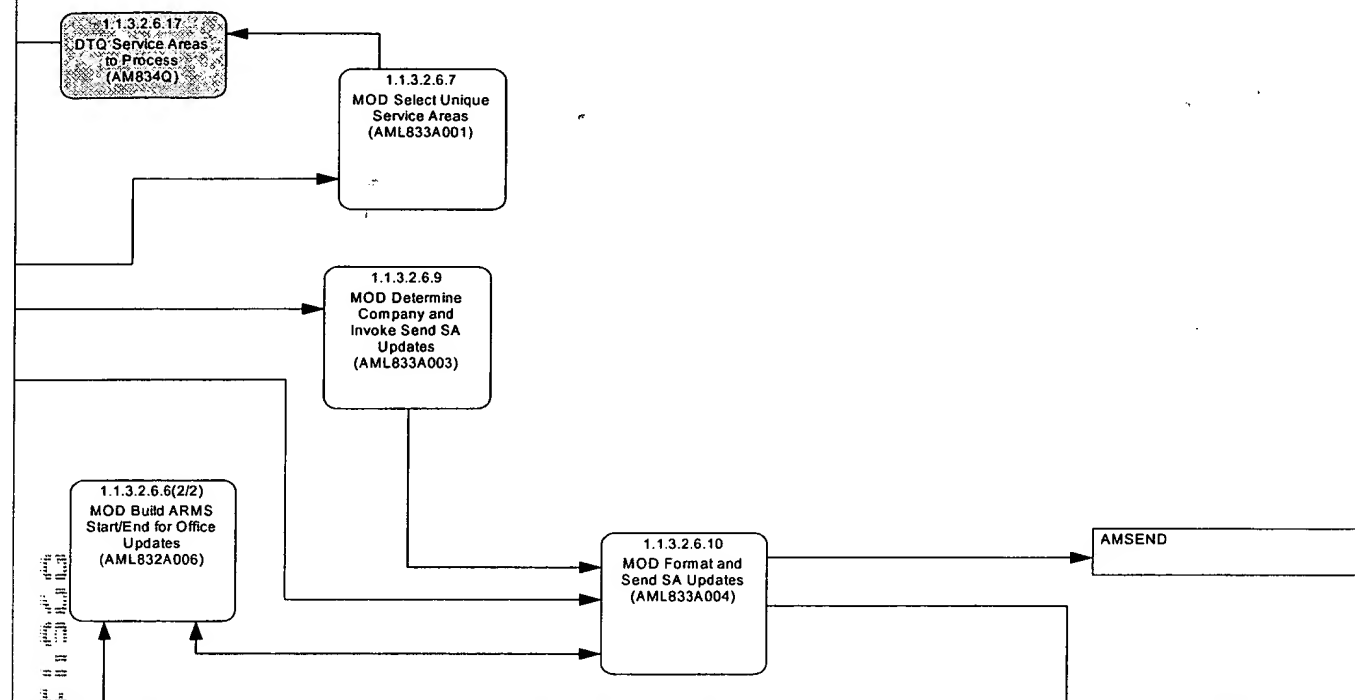
1.1.3.2 BT Synchronize Office Information for X12 Customer

Activity Dependency Diagram
11/17/98
GWE



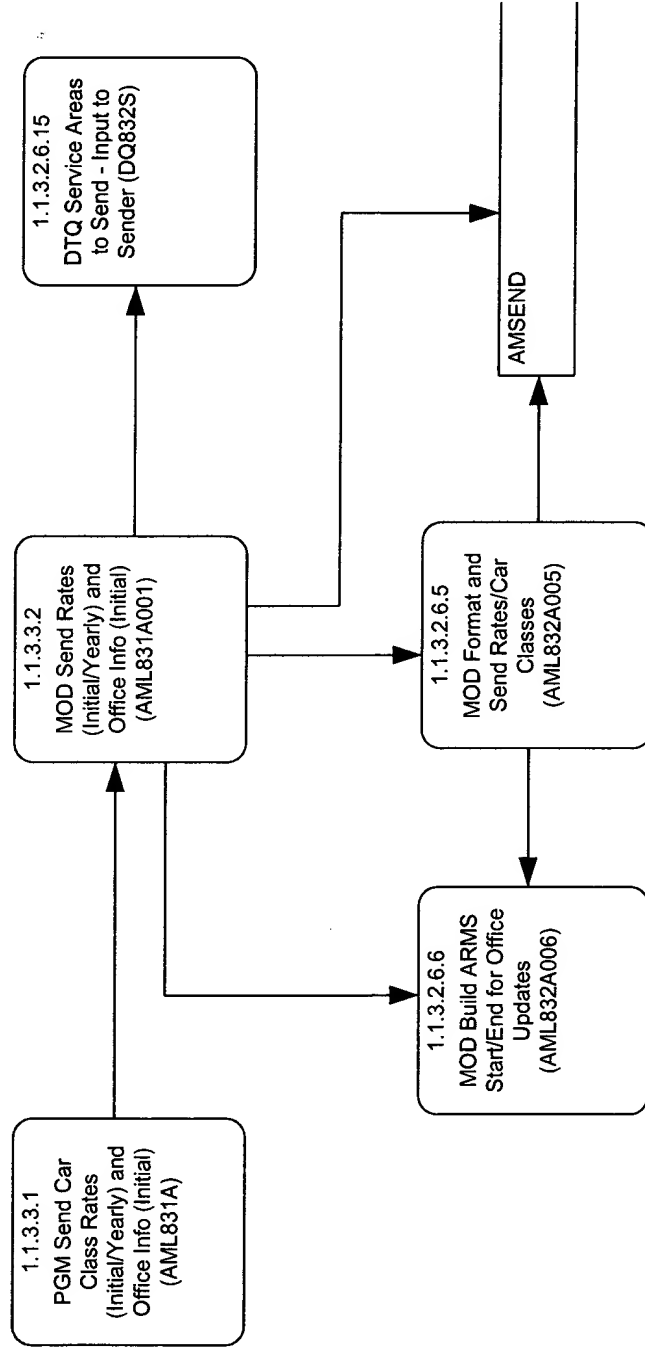


Component Navigation Diagram
AXK
07/14/98



1.1.3.3 BT Send Initial or Yearly Car Class Rates and Initial Office Information for X12 Customer

Component Navigation
Diagram
ALM, RDS
7/14/99



1.1.4 AA ARMS Support

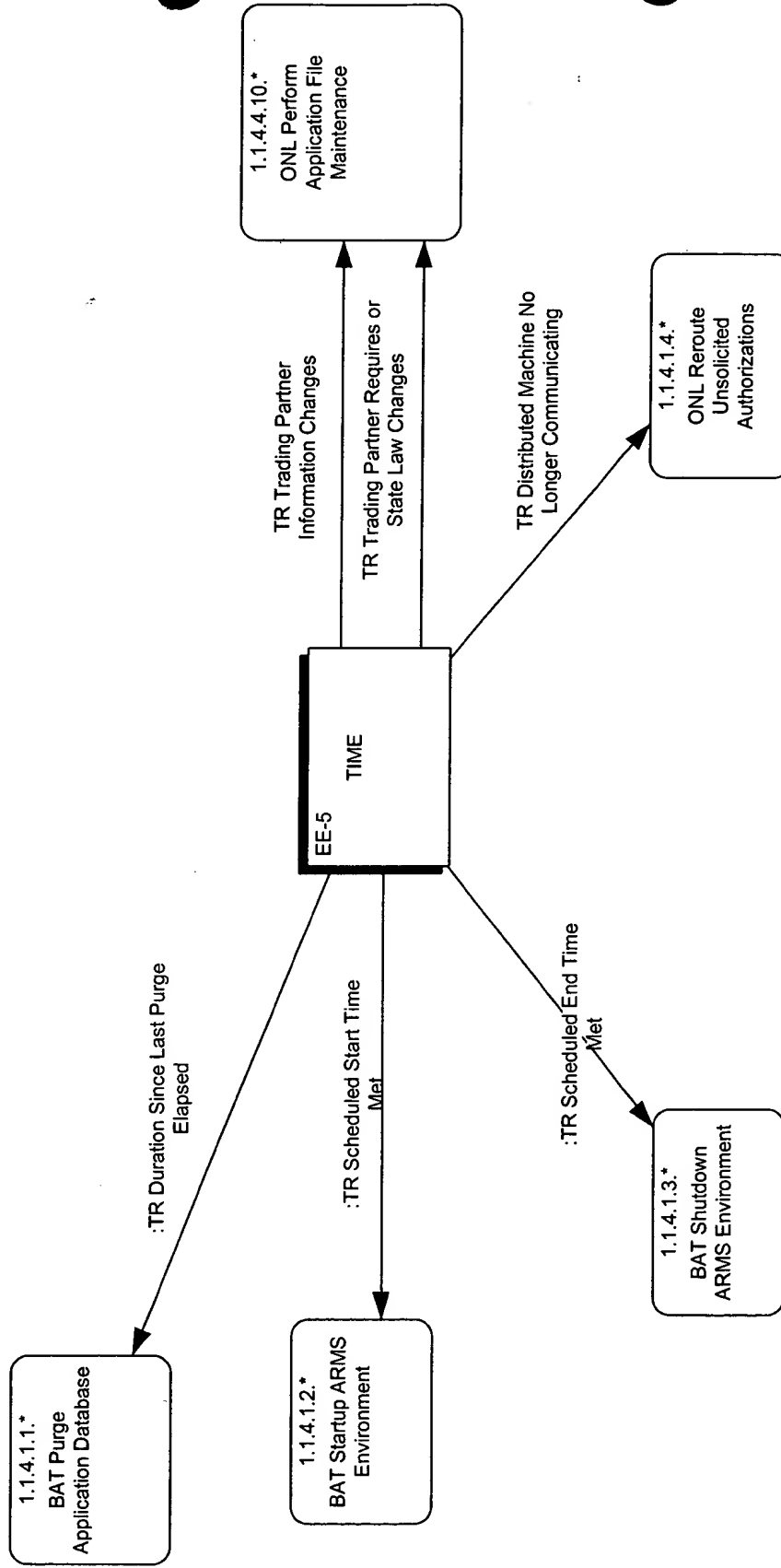
1.1.4.1.*
SA Manage
Environment

1.1.4.3.*
SA Information
System Reports

1.1.4.2.*
SA Research and
Fix Problems

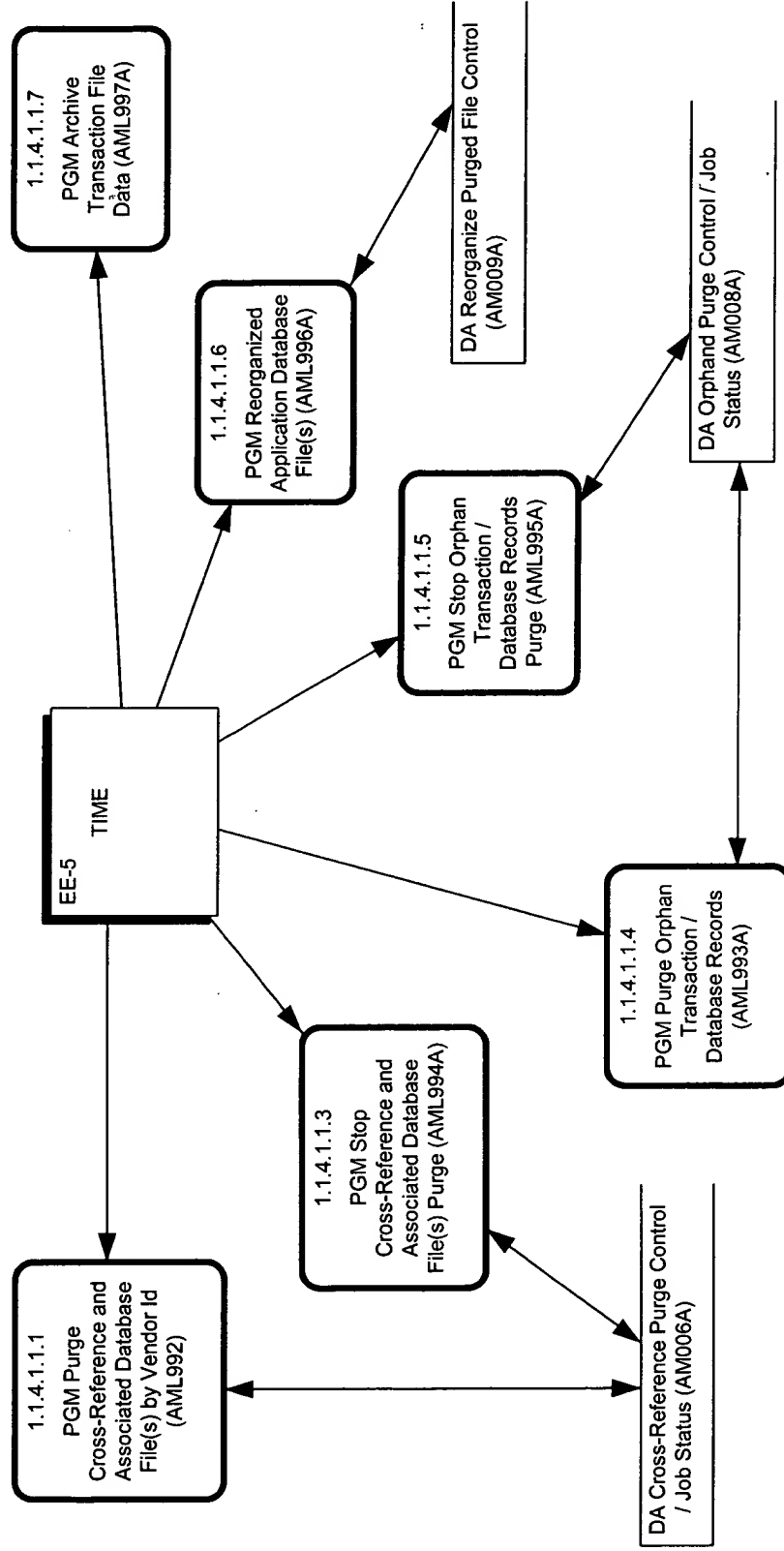
1.1.4.4.*
SA Tools

Activity Dependency Diagram
01/27/99 GWE



1.1.4.1.1 BAT Purge Application Database

Component Navigation Diagram
10/26/98



Component Navigation
Diagram
10/25/98

1.1.4.129
PGM Print ARMS
Error Log Report
(AM6000)

1.1.4.128
PGM Copy/Print
Rejected
Transactions Report
& Start Subsystem
(CLL817)

1.1.4.125
PGM Backup
Unprocessed
Transactions in
Package file
AMPAK
(AM033V1)

1.1.4.121
PGM Delete and
Rebuild Data
Queues (CLL813)

1.1.4.122
PGM Backup ARMS
Critical Files
(CLL813-HIST)

1.1.4.124
PGM Save/Restore
Data Queue Entries
and Associated Data
(AM0038)

1.1.4.1211
PGM Write Saved
AMPAK records to
AMPAK
(AM032V1)

1.1.4.1213
PGM Restore
Unprocessed
Transactions
(CLL814)

1.1.4.12.12
PGM File Transfer
and Archive
Transaction
File (AMLD02A)

DA FTP LAN Server site for
downloading
file (AM007A)

1.1.4.126
PGM ARMS Setup
(CLL810)

DA Number of Translator Programs
Running (DASDV1)

DA L810 Status Information
(DALB10STS)

1.1.24.14.8
PGM Transmit Batch
Transactions
(CLL811)

Initial Value
Zero

1.1.4.1212

1.1.4.129

1.1.4.128

1.1.4.125

1.1.4.121

1.1.4.122

1.1.4.126

1.1.24.14.8

1.1.4.1213

1.1.4.12.12

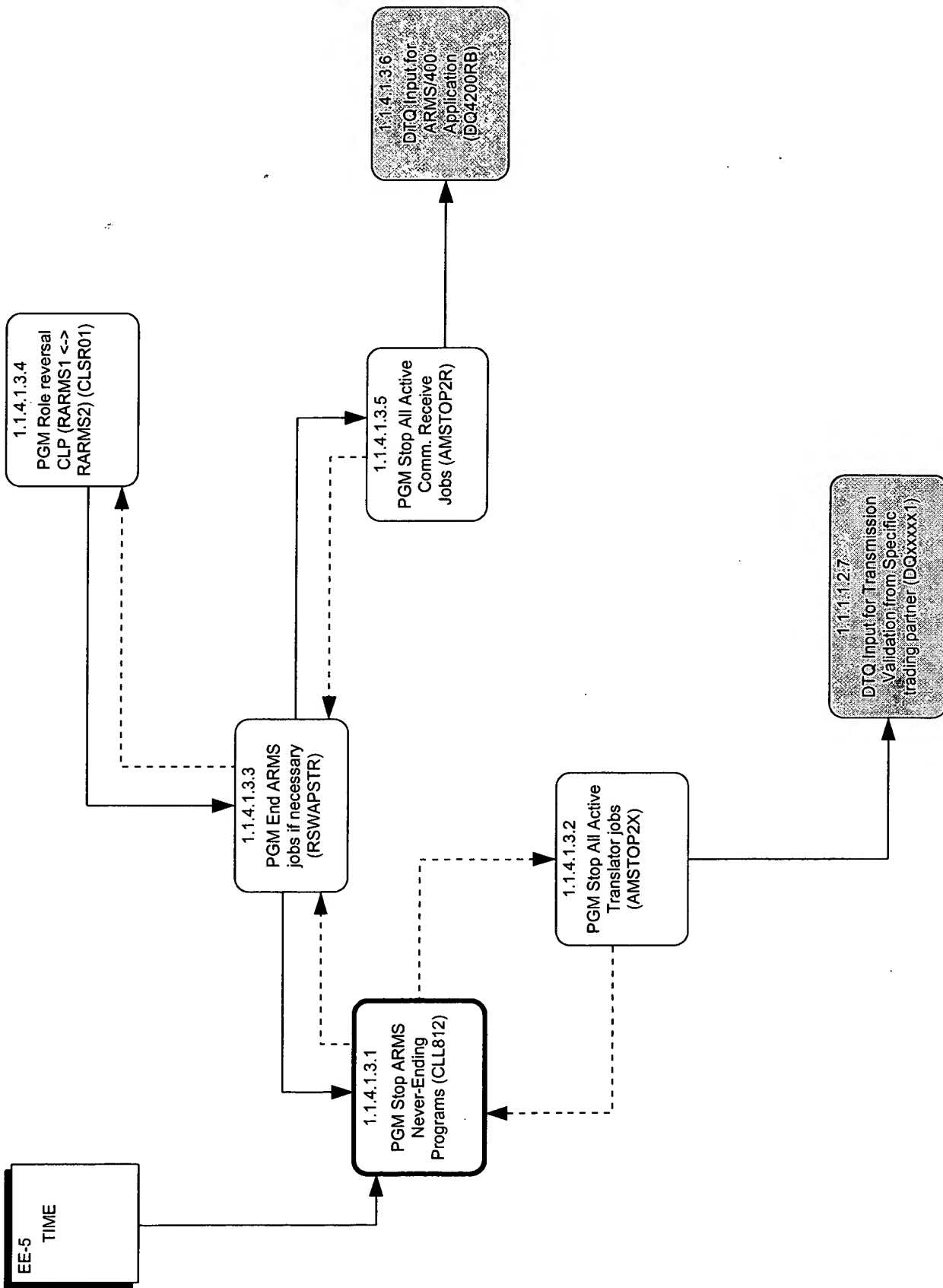
1.1.4.124

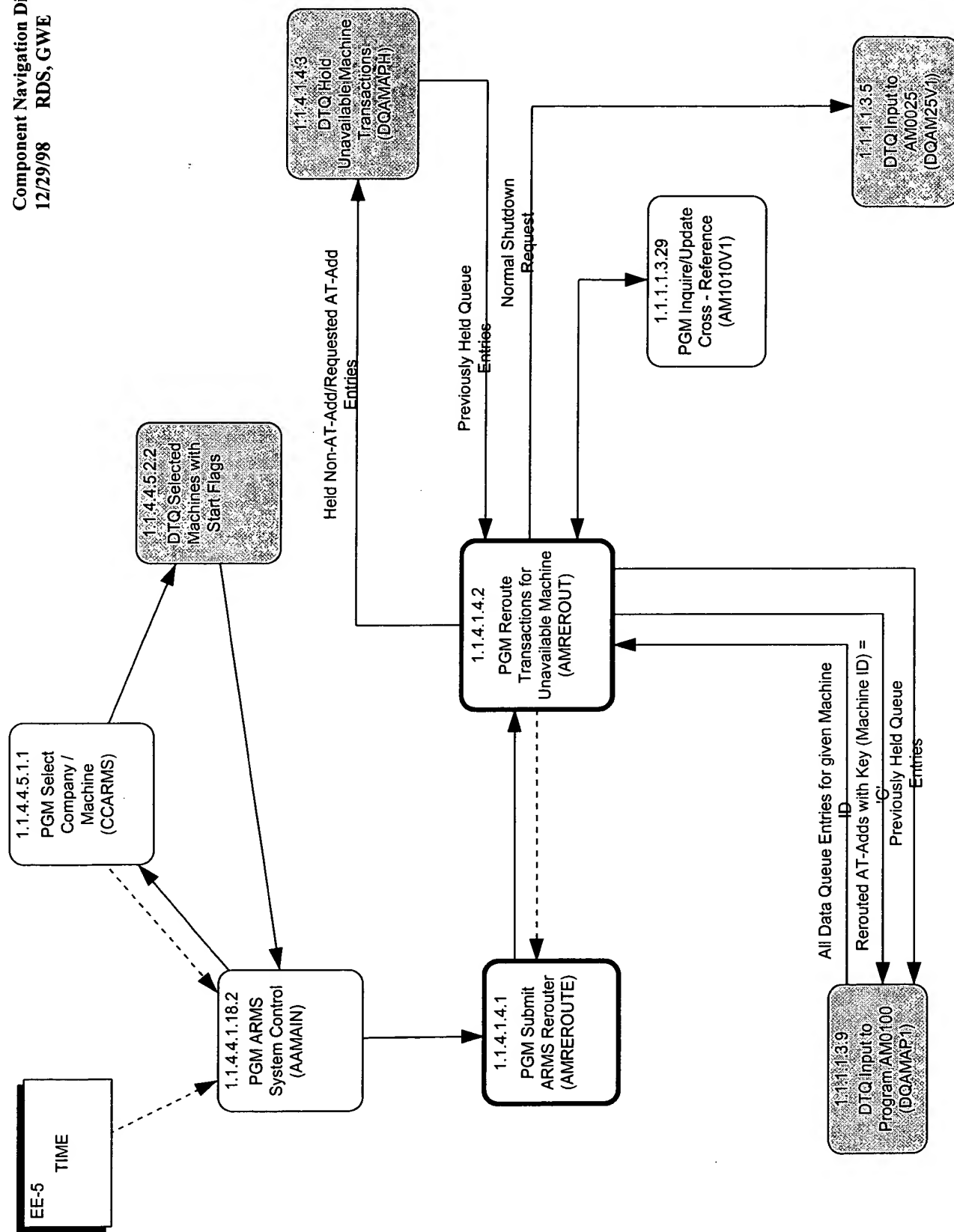
1.1.4.1211

1.1.4.126

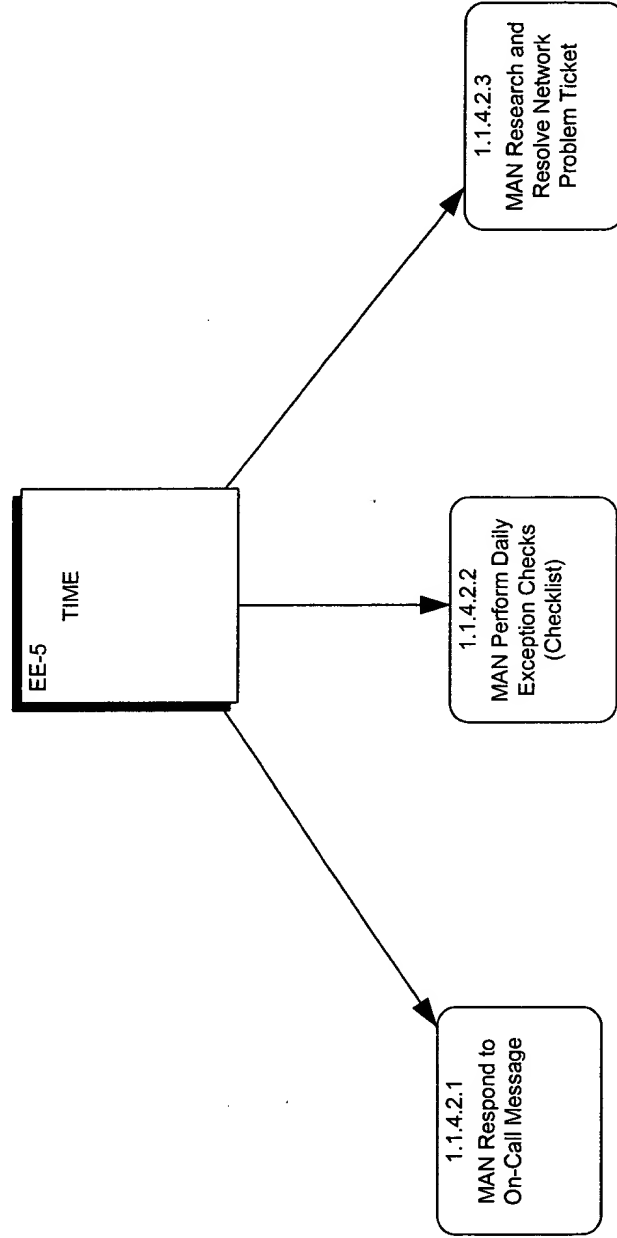
1.1.24.14.8

Component Navigation Diagram
10/23/98
GWE



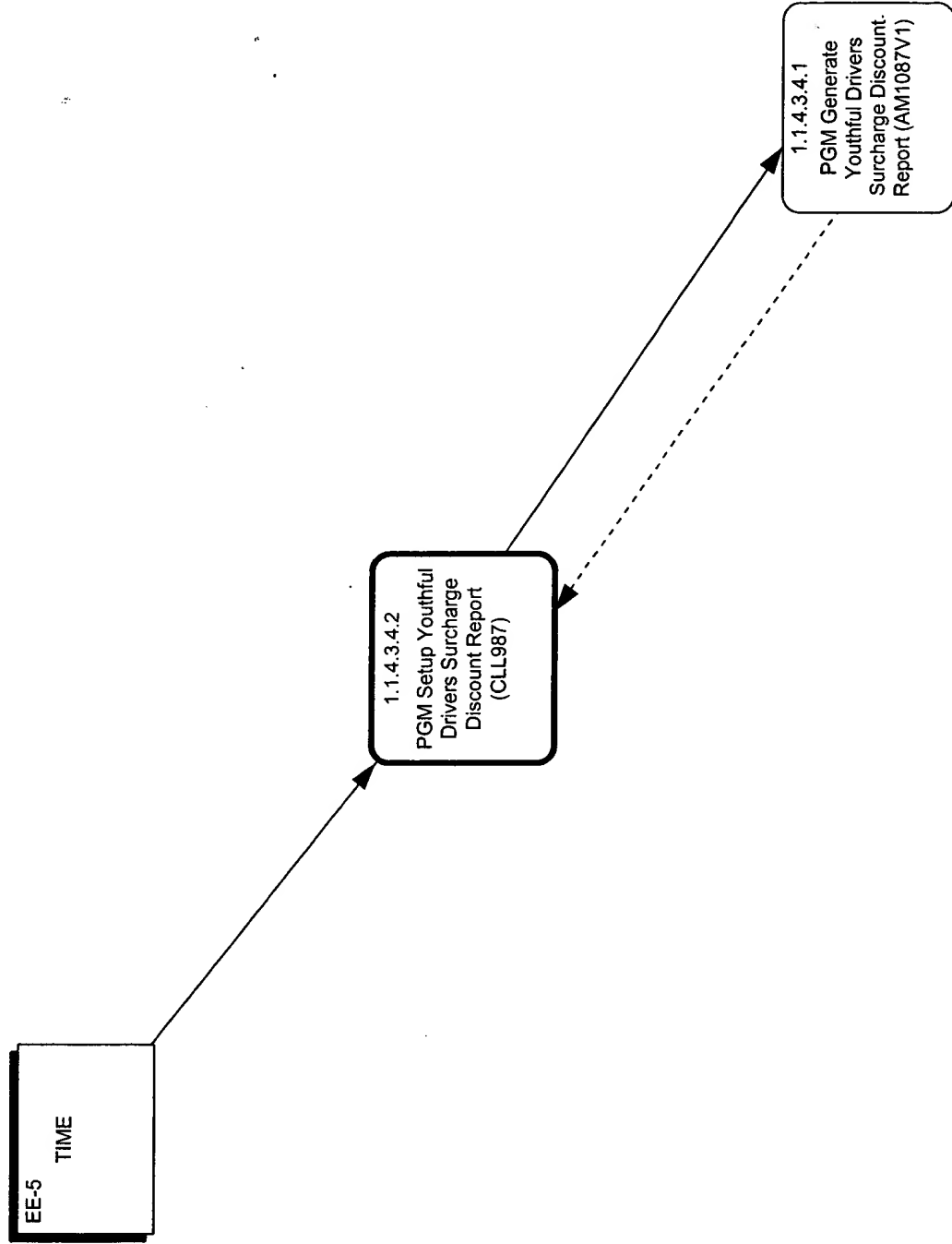


Activity Dependency Diagram
07/16/98



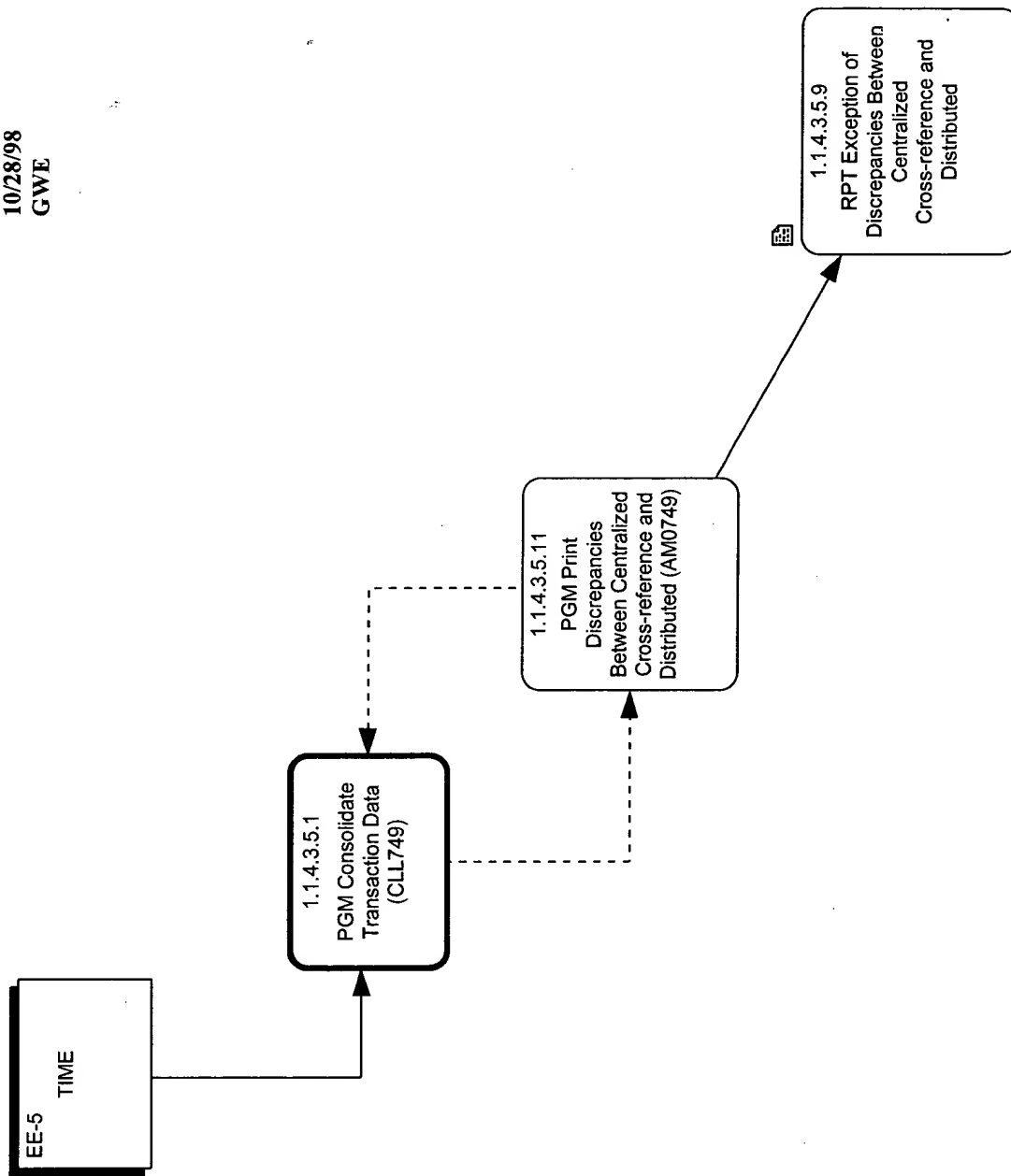
1.1.4.3.4 BAT Youthful Drivers Surcharge Discount Report

Component Navigation Diagram
11/03/98



1.1.4.3.5 BAT Cross-Reference Exception Reports

Component Navigation
Diagram
10/28/98
GWE



Component Navigation Diagram
11/03/98

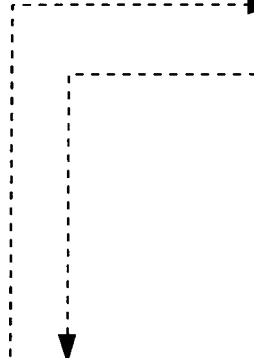
1.1.4.3.7 BAT Added "Insurance Customer"

EE-5
TIME

1.1.4.3.7.1
PGM Generate
Report of Added
Insurance Customer
(CLL010)

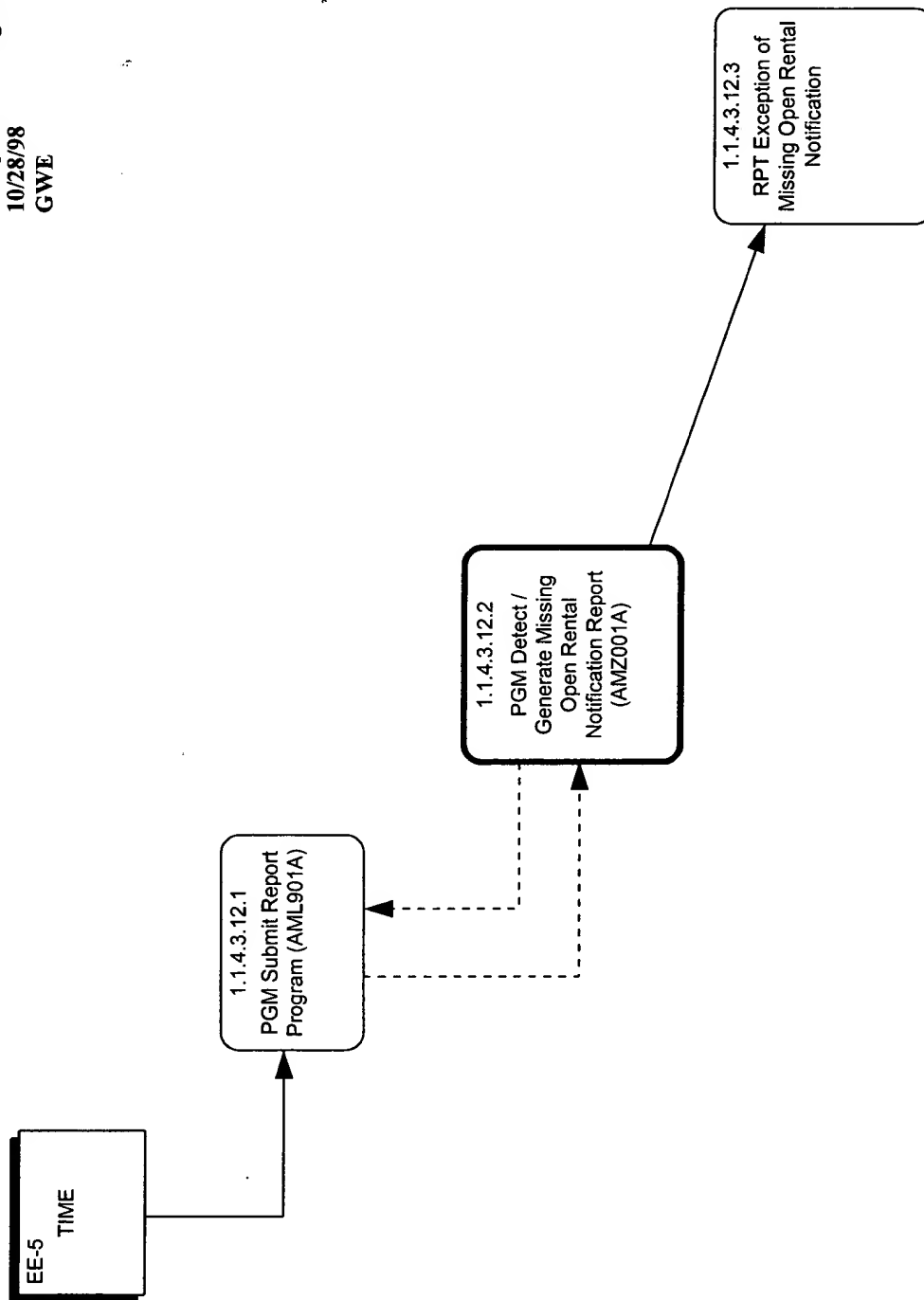
1.1.4.3.7.10
PGM Print Weekly
Report of Added
"Insurance Customer
(IR0100)

1.1.4.3.7.8
RPT Added
"Insurance Customer

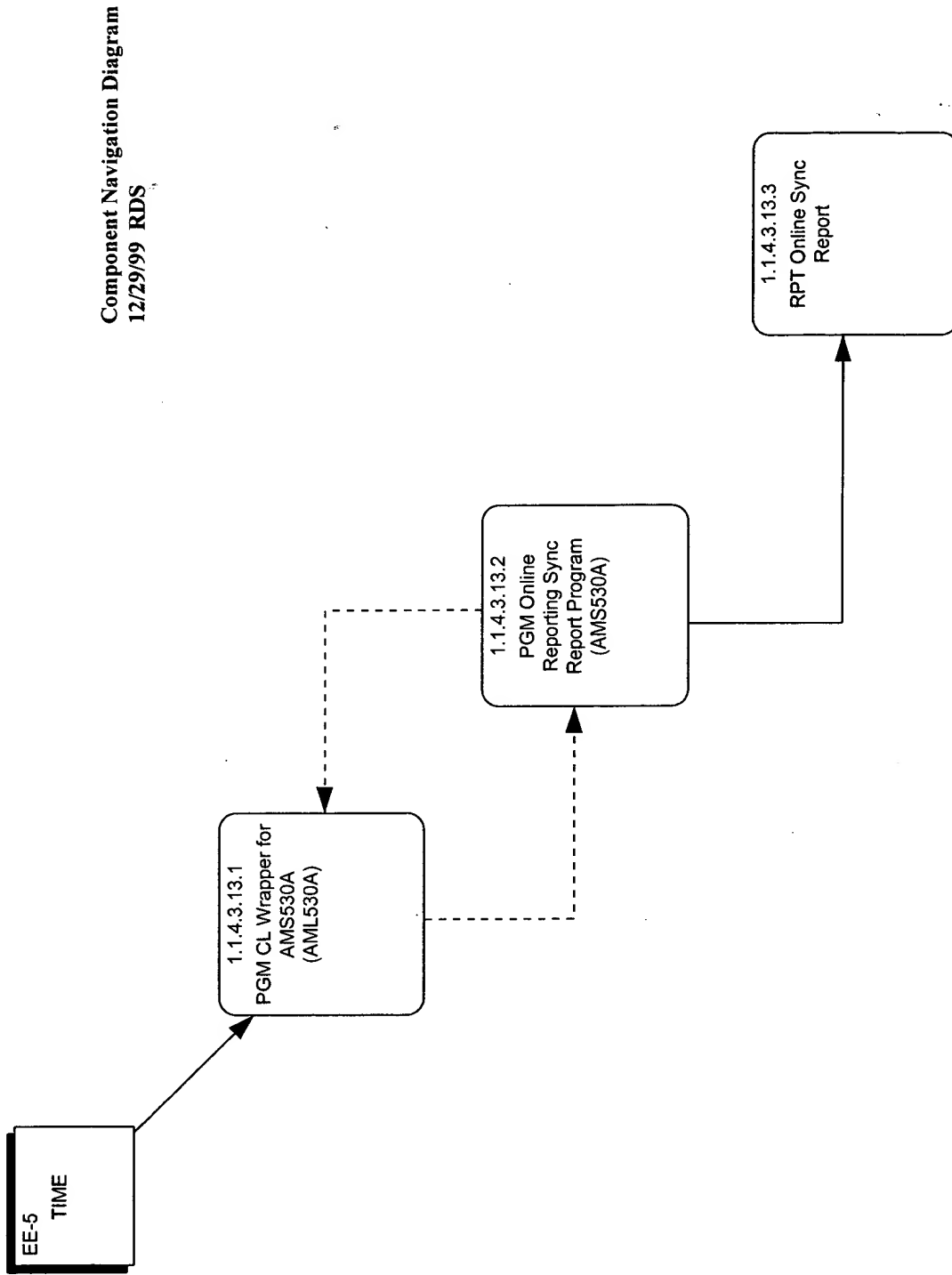


1.1.4.3.12 BAT Missing Open Rental Notification

Component Navigation Diagram
10/28/98
GWE

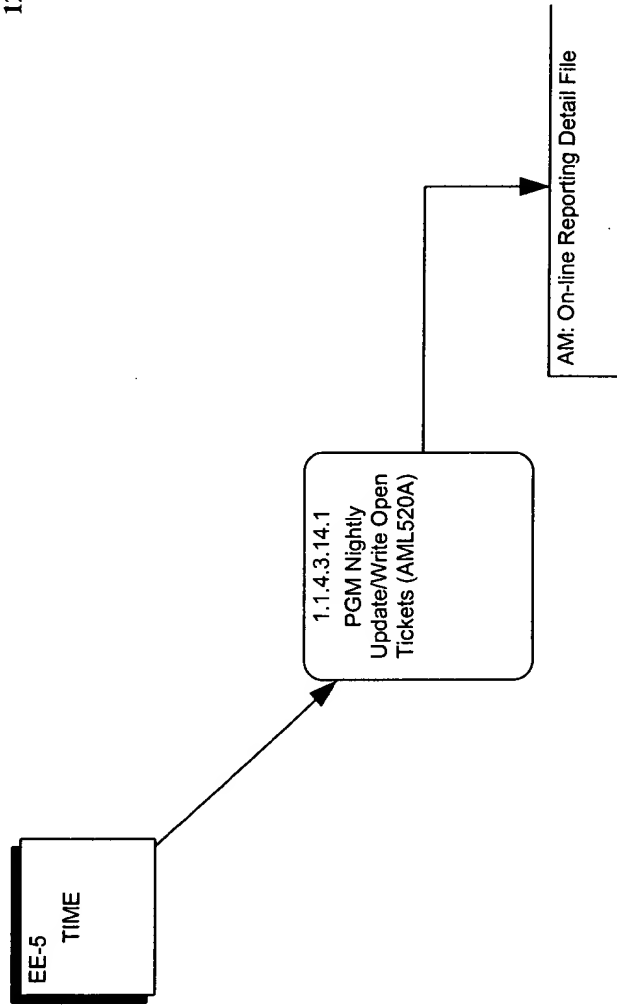


1.1.4.3.13 BAT Online Reporting Sync Report

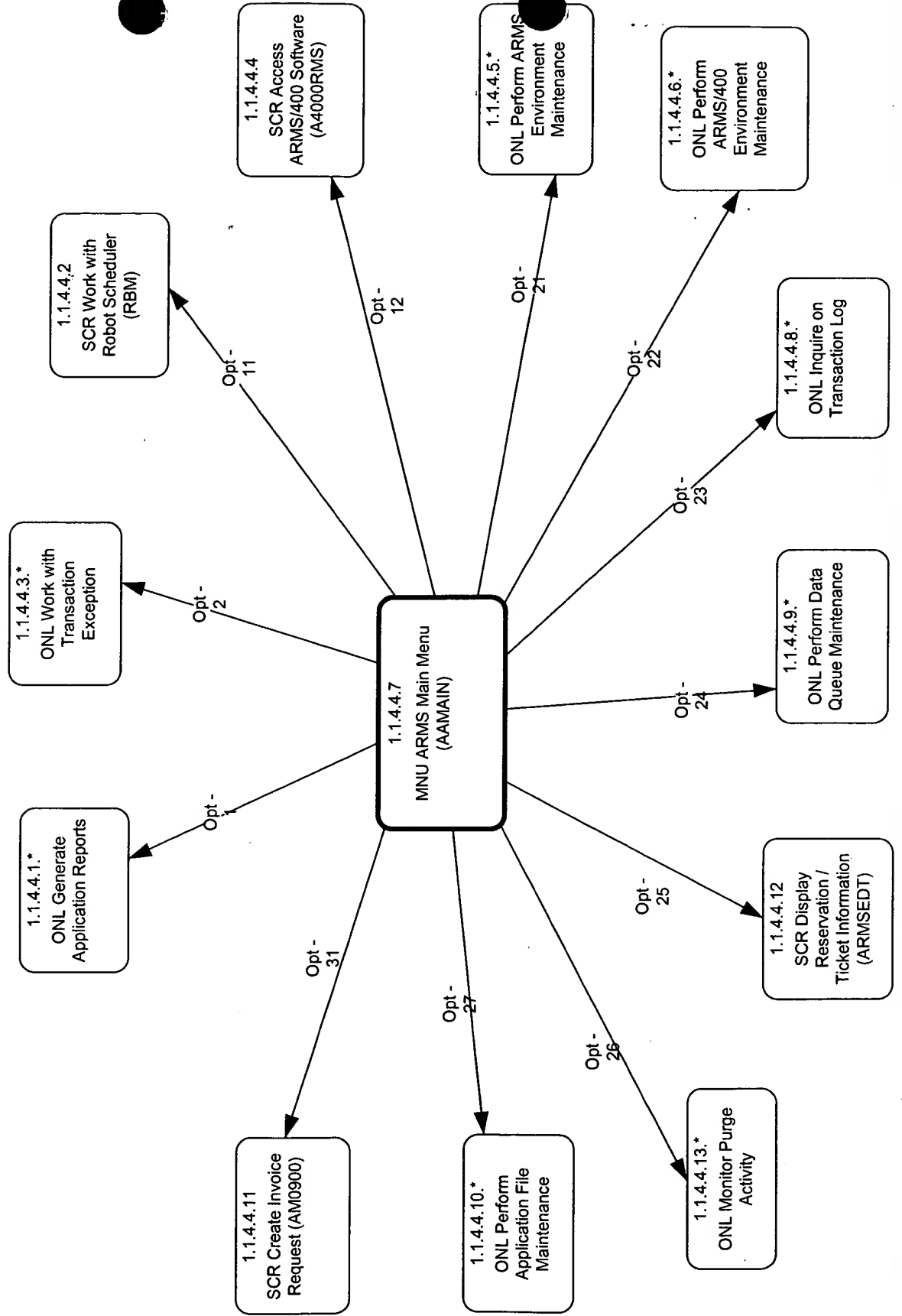


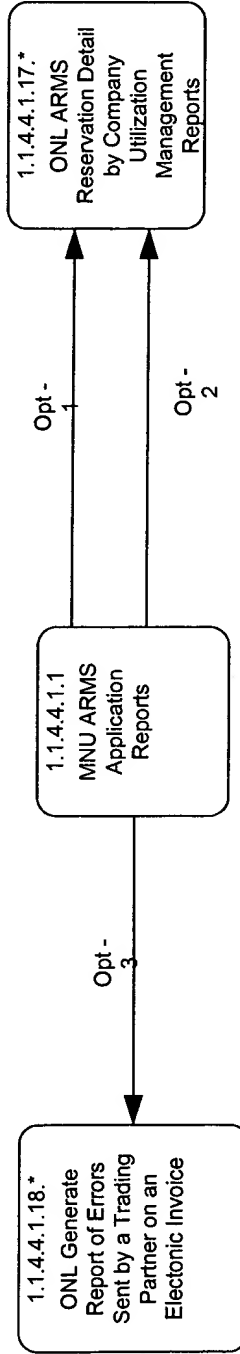
1.1.4.3.14 BAT Nightly Update Open Tickets for AM095P

Component Navigation
Diagram
12/29/99 RDS



Screen Navigation Diagram
01/22/98 GWE





11/16/98 RDS

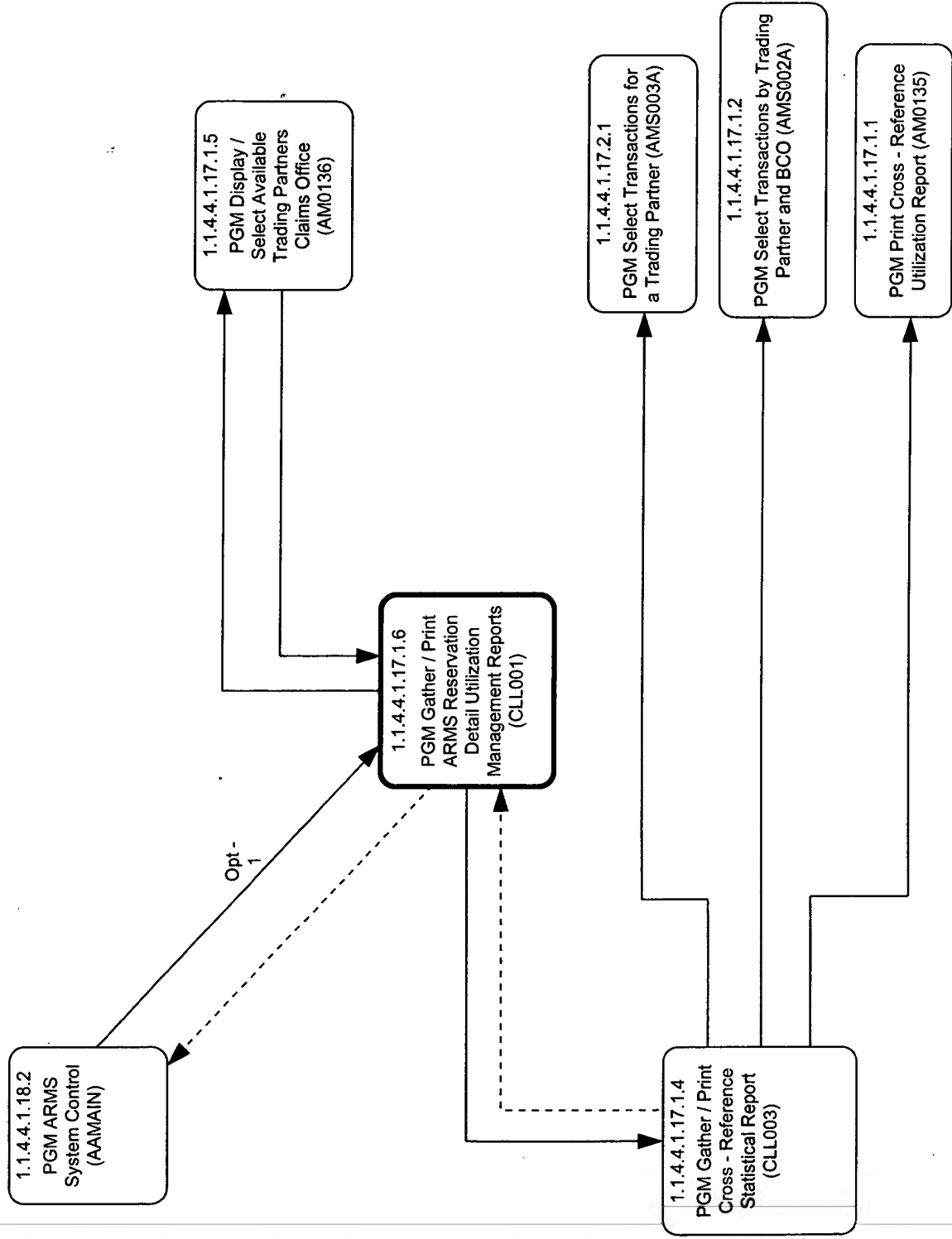
1.1.4.4.1.17 ONL ARMS Reservation Detail by Company Utilization Management Reports

Activity Modes Diagram
11/16/98 RDS

1.1.4.4.1.17.1.*
ONL Utilization
Management Report
for Specific Trading
Partners BCO (Opt
-1)

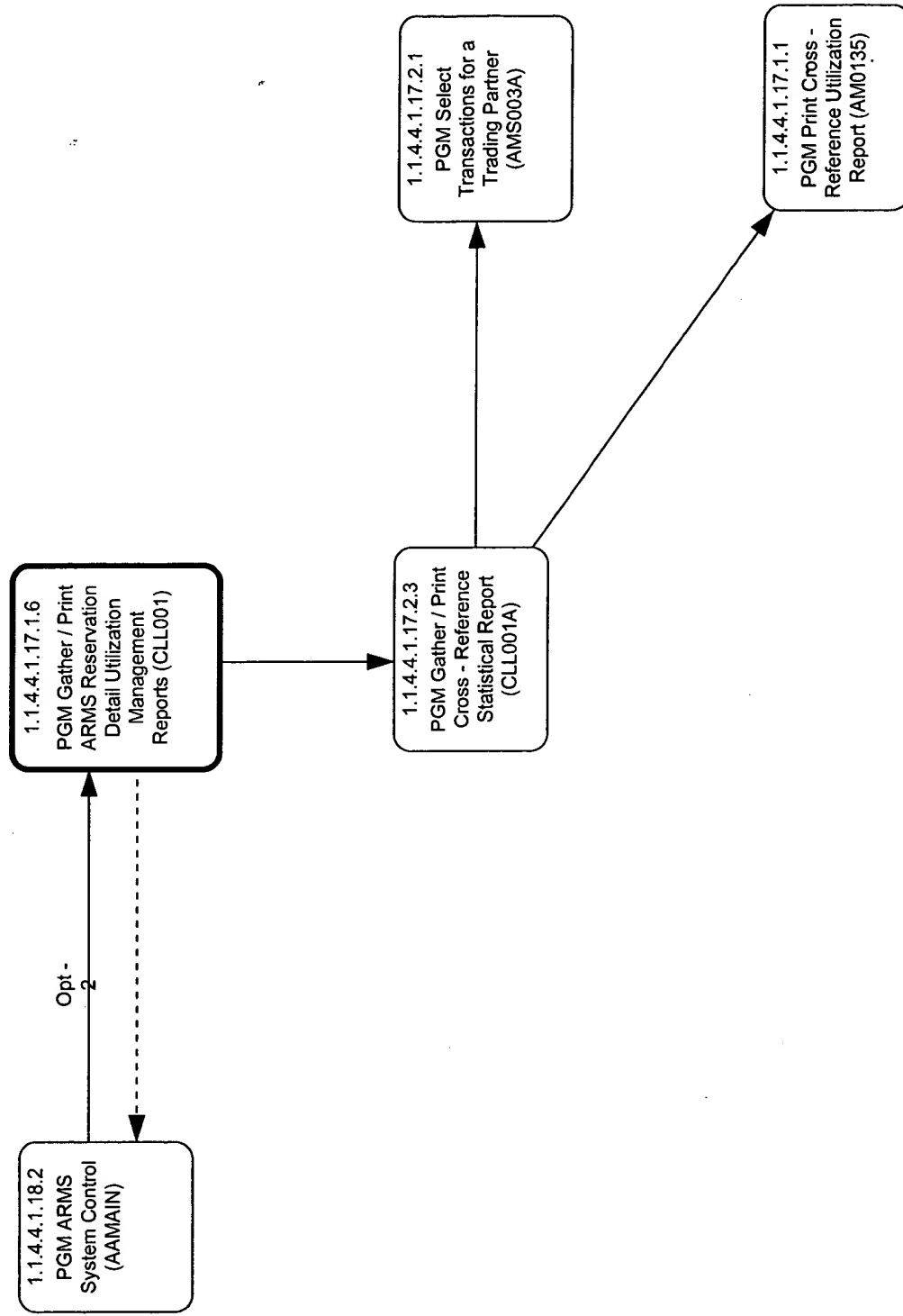
1.1.4.4.1.17.2.*
ONL Utilization
Management Report
for Trading Partner
(Opt - 2)

Component Navigation Diagram
11/02/98 GWE



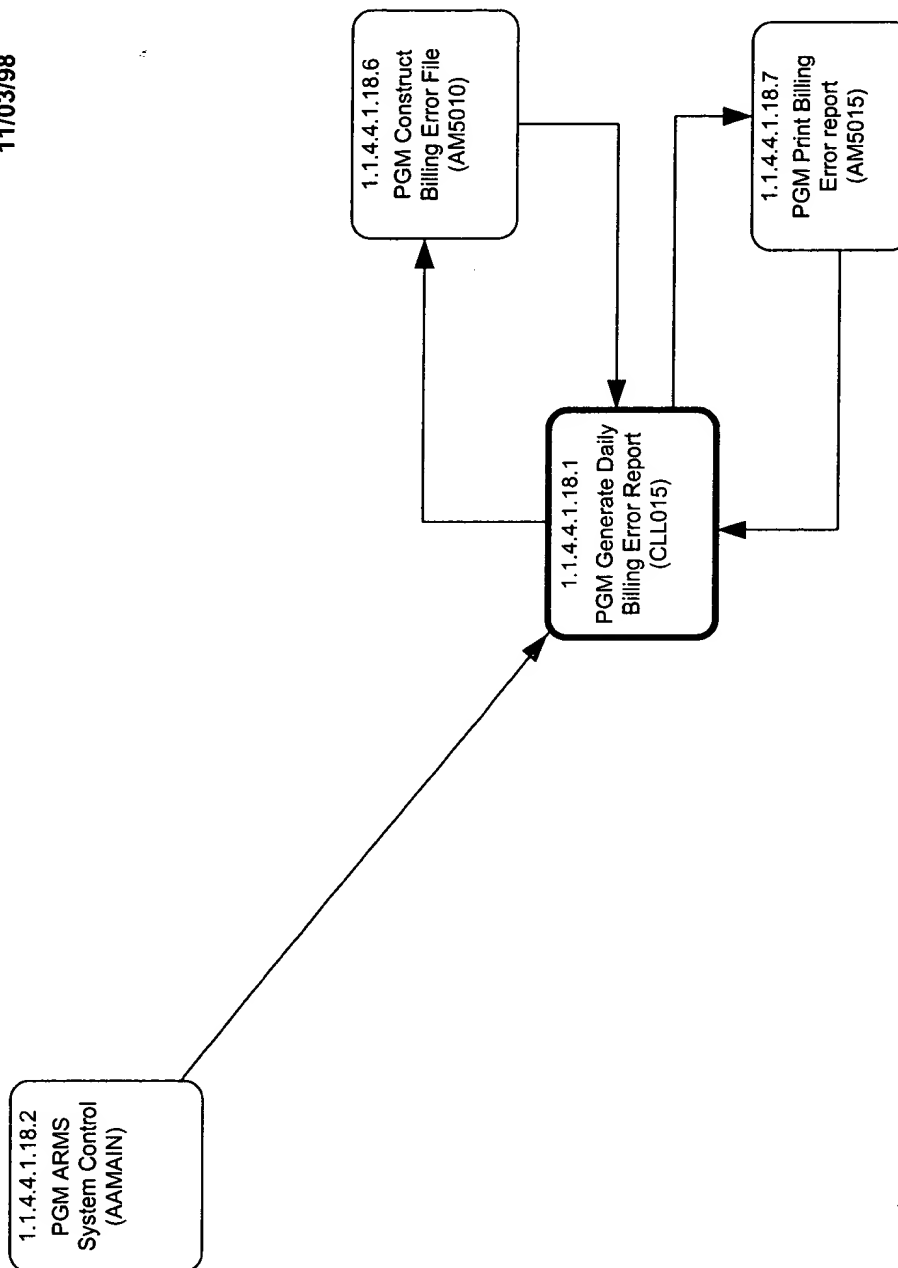
1.1.4.4.1.17.2 ONL Utilization Management Report for Trading Partner (Opt - 2)

Component Navigation Diagram
11/03/98 GWE

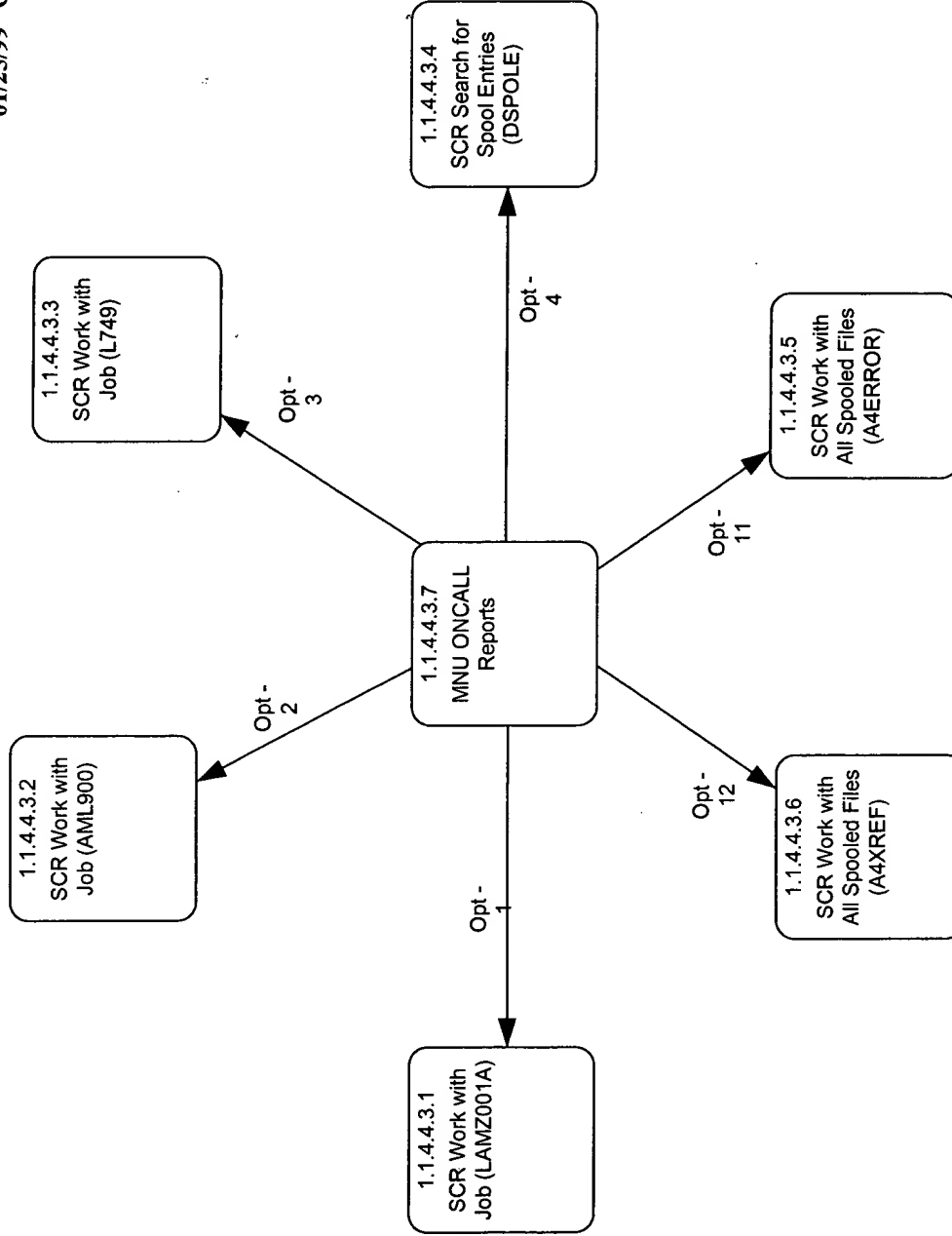


1.1.4.4.1.18 ONL Generate Report of Errors Sent by a Trading Partner on an Electronic Invoice

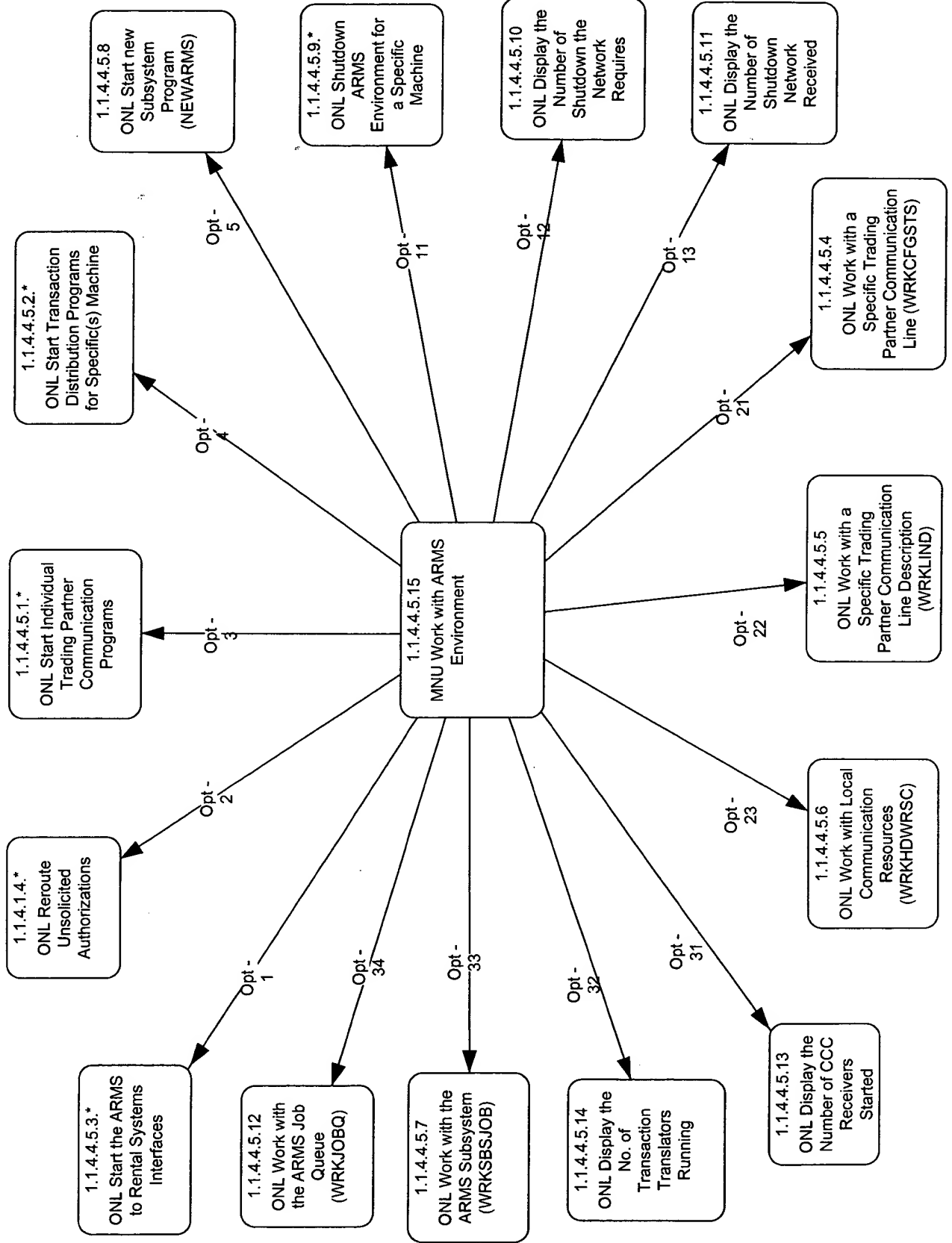
Component Navigation Diagram
11/03/98



1.1.4.4.3 ONL Work with Transaction Exception

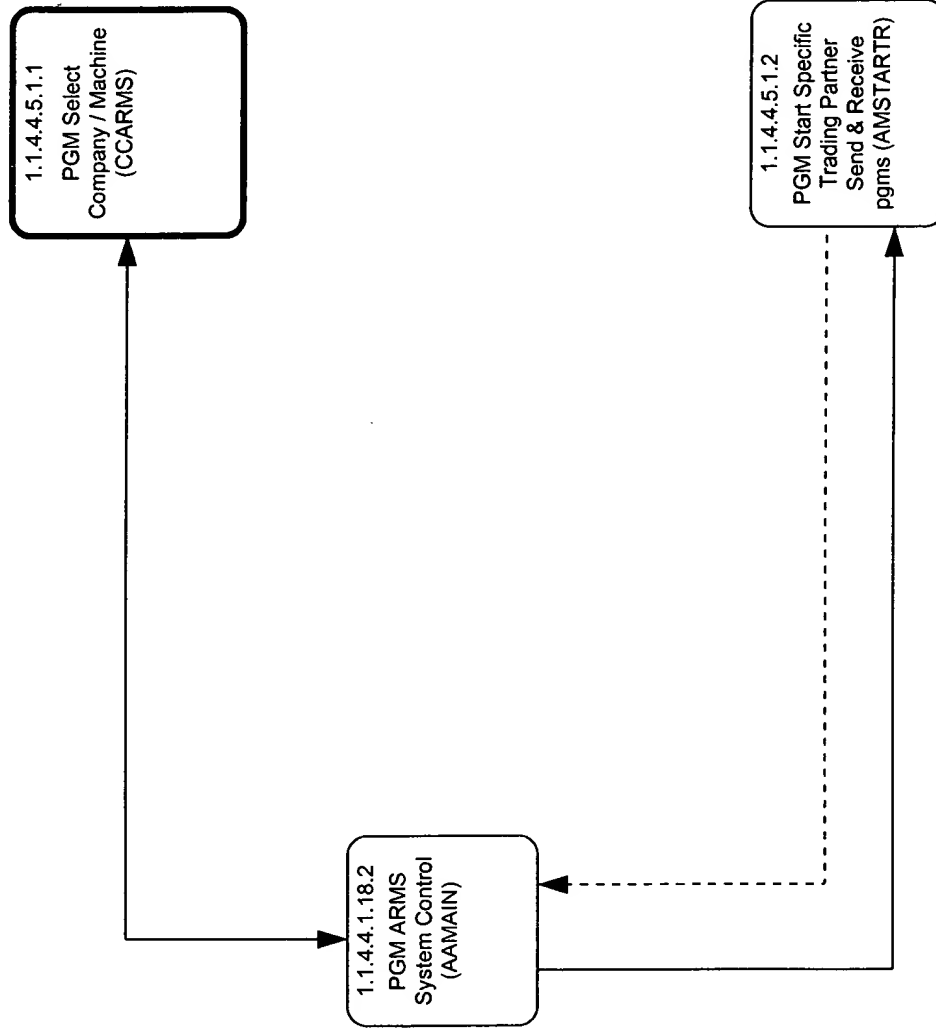


Screen Navigation Diagram
01/25/99 GWE



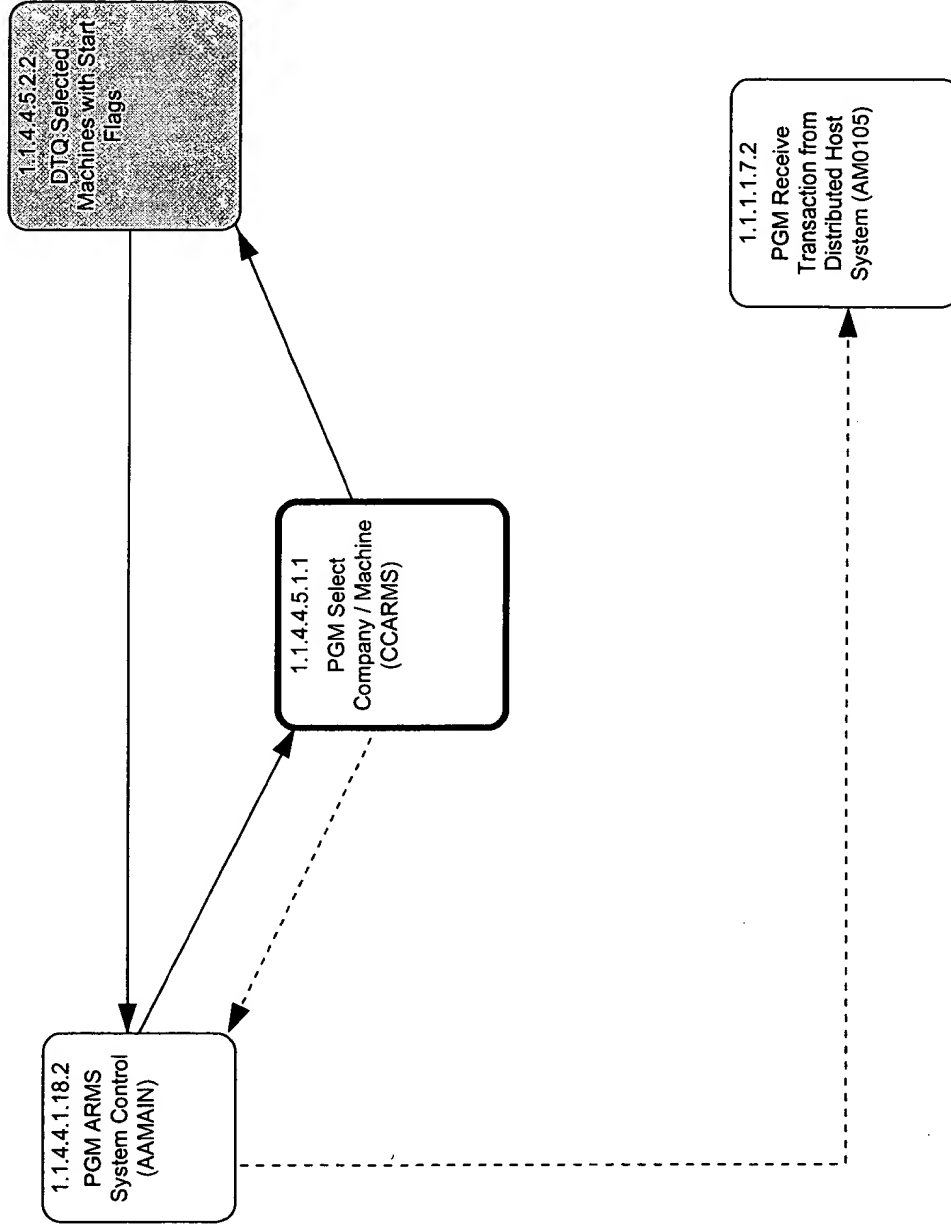
1.1.4.4.5.1 ONL Start Individual Trading Partner Communication Programs

Component Navigation Diagram
12/08/98 AXK



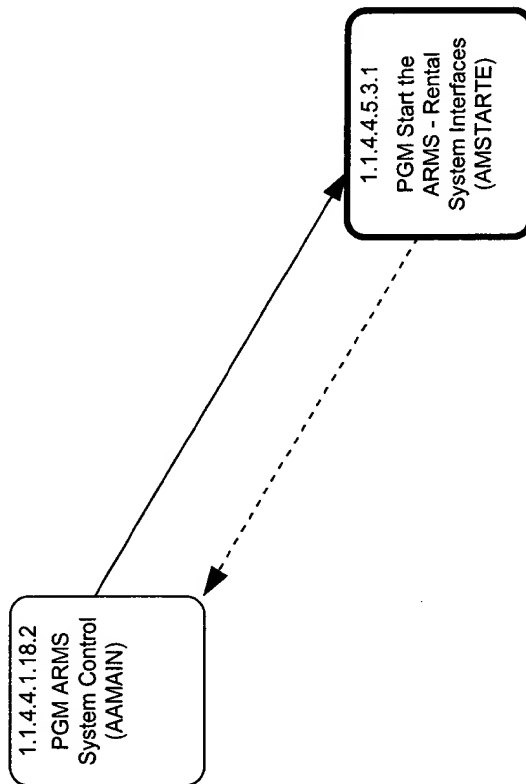
1.1.4.4.5.2 ONL Start Transaction Distribution Programs for Specific(s) Machine

Component Navigation Diagram
12/08/98 AXK

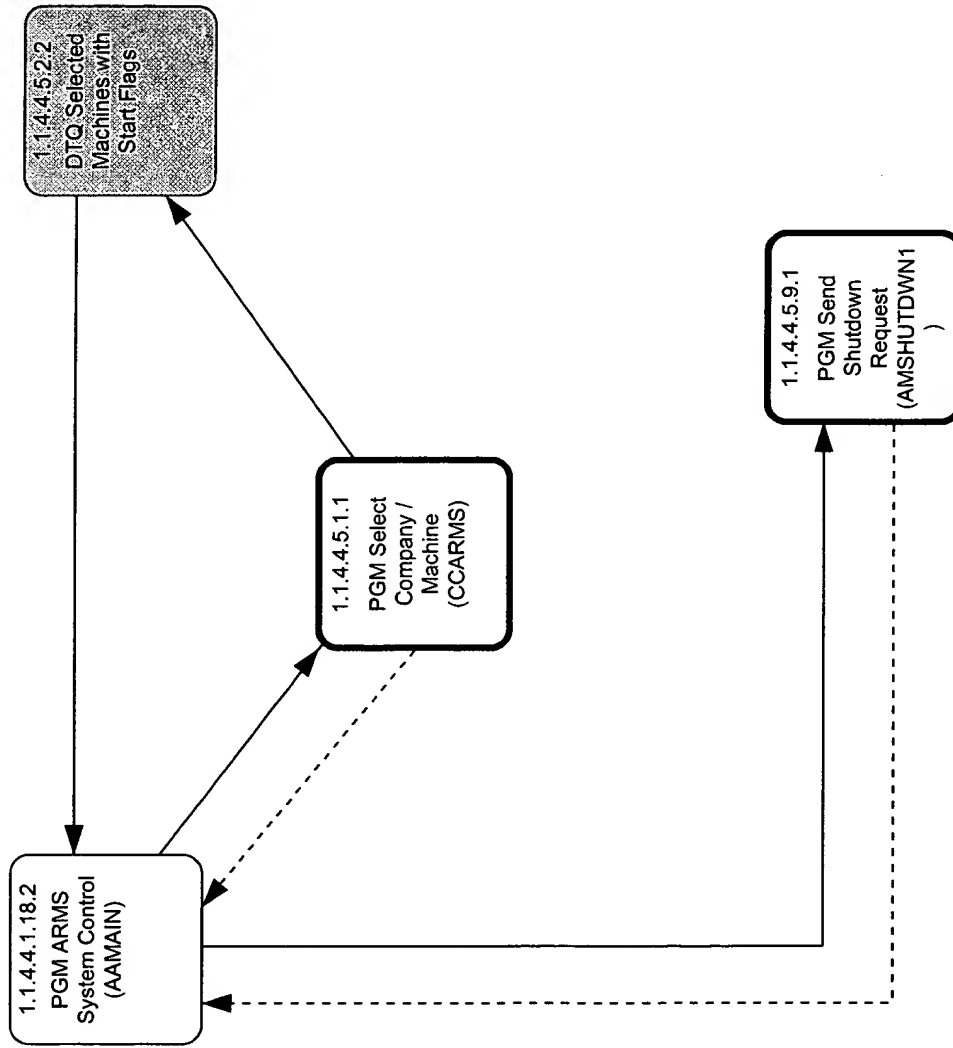


1.1.4.4.5.3 ONL Start the ARMS to Rental Systems Interfaces

Component Navigation Diagram
10/30/98 GWE

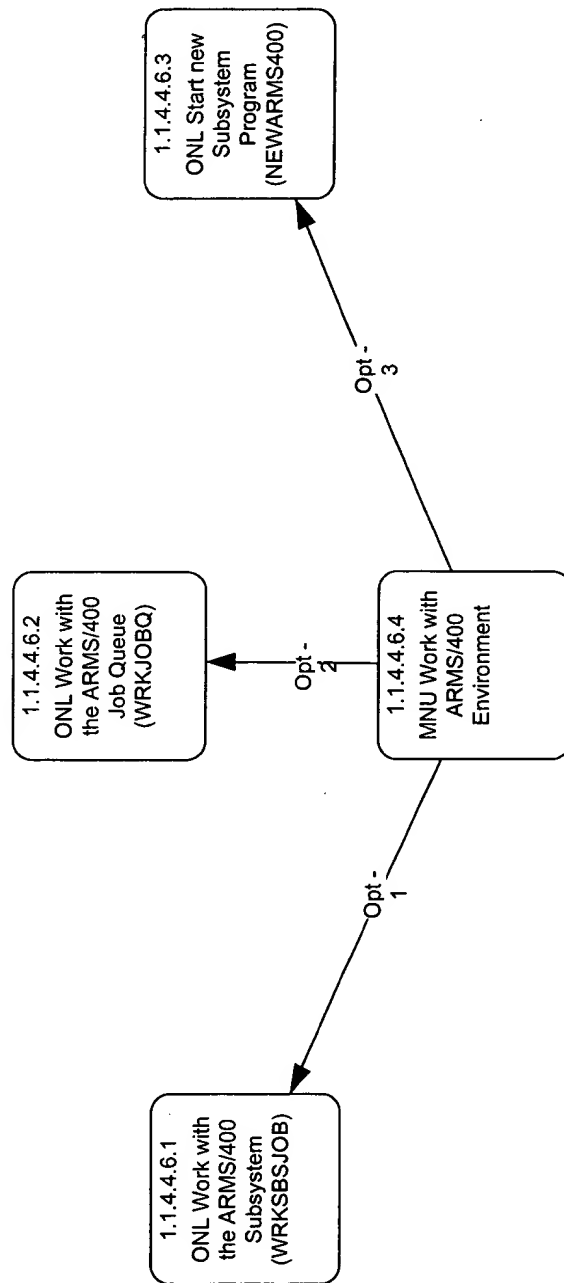


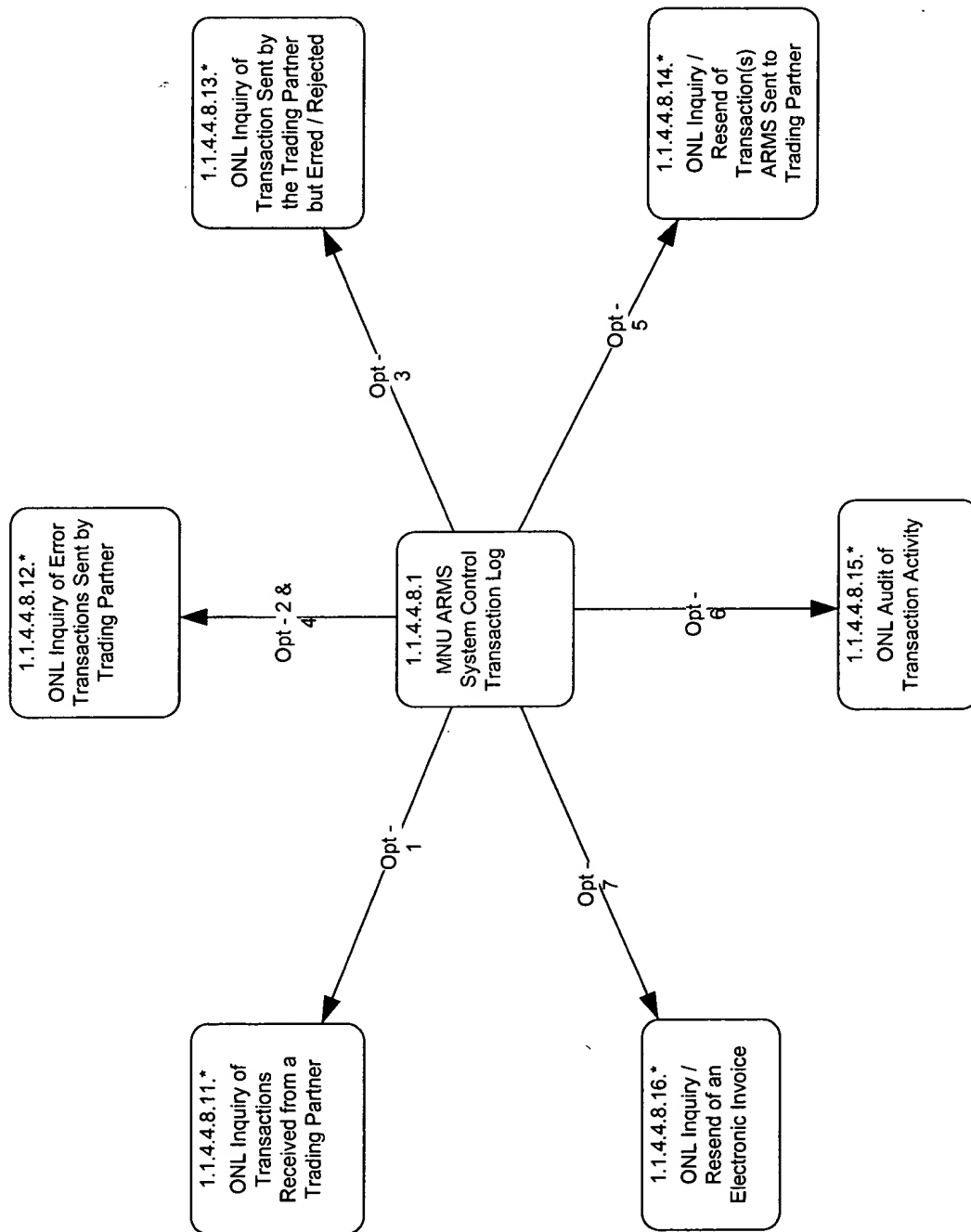
1.1.4.4.5.9 ONL Shutdown ARMS Environment for a Specific Machine



1.1.4.4.6 ONL Perform ARMS/400 Environment Maintenance

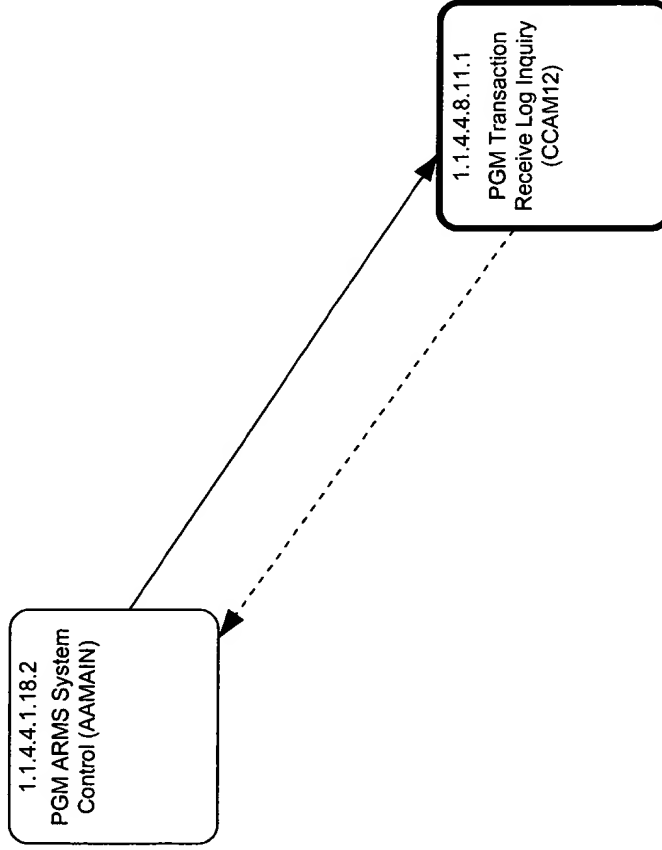
Screen Navigation Diagram
01/27/99 GWE





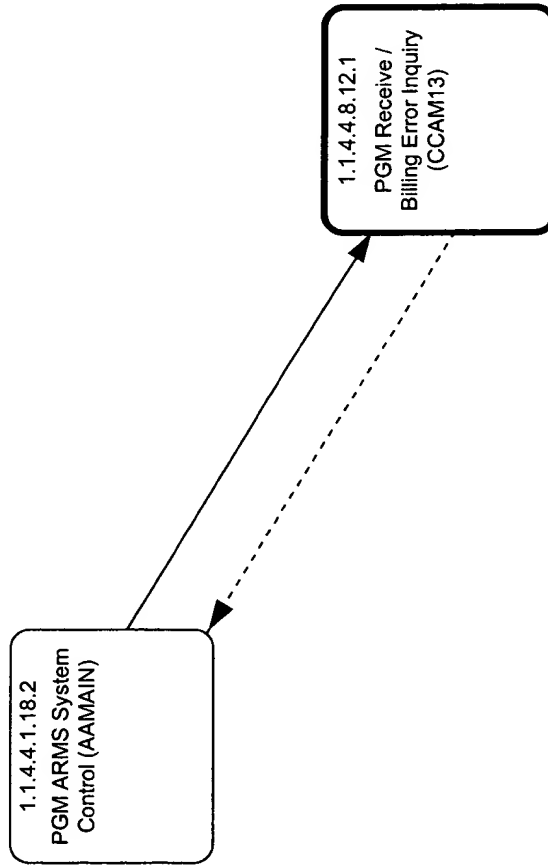
1.1.4.4.8.11 ONL Inquiry of Transactions Received from a Trading Partner

Component Navigation Diagram
11/03/98



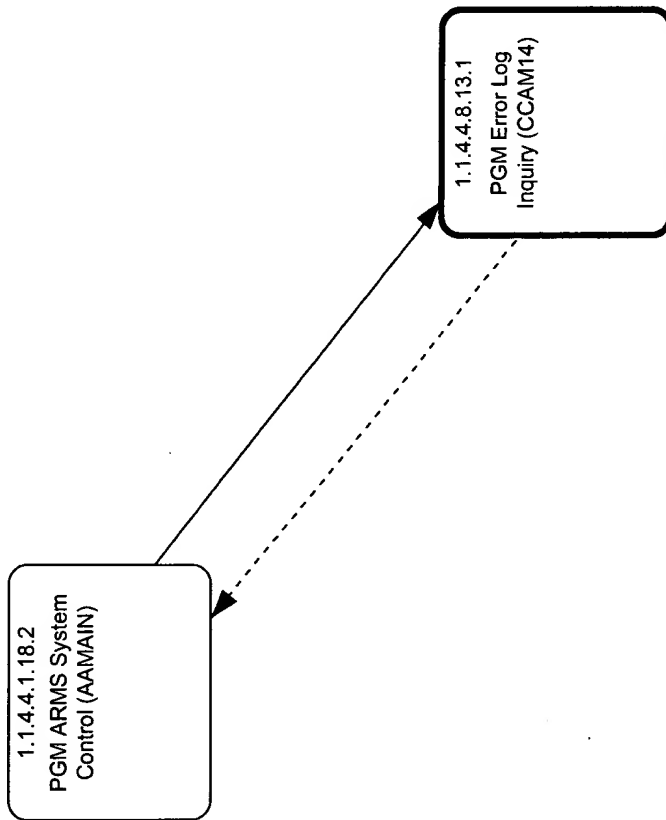
1.1.4.4.8.12 ONL Inquiry of Error Transactions Sent by Trading Partner

Component Navigation Diagram
11/03/98



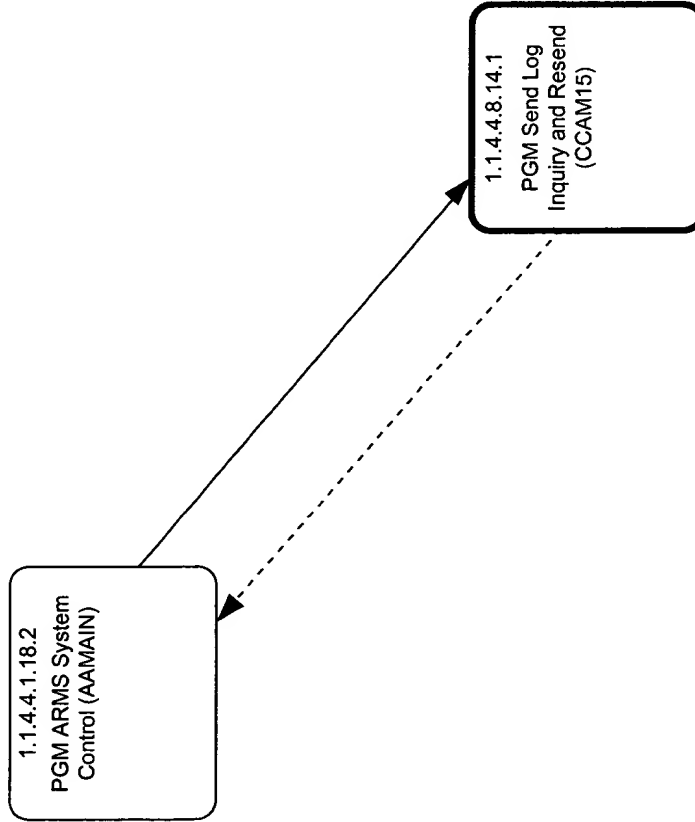
1.1.4.4.8.13 ONL Inquiry of Transaction Sent by the Trading Partner but Erred / Rejected

Component Navigation Diagram
11/03/98



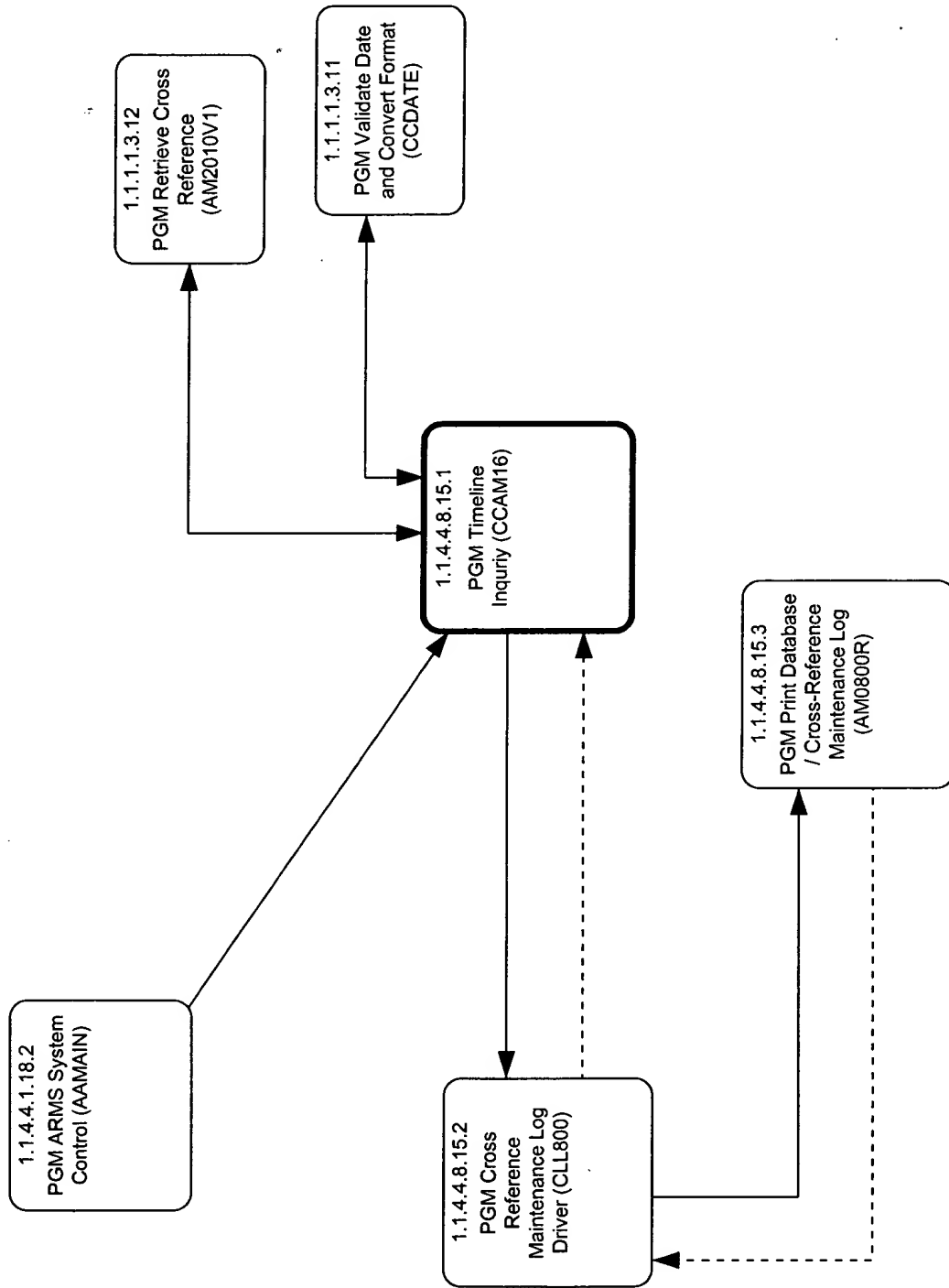
1.1.4.8.14 ONL Inquiry / Resend of Transaction(s) ARMS Sent to Trading Partner

Component Navigation Diagram
11/03/98



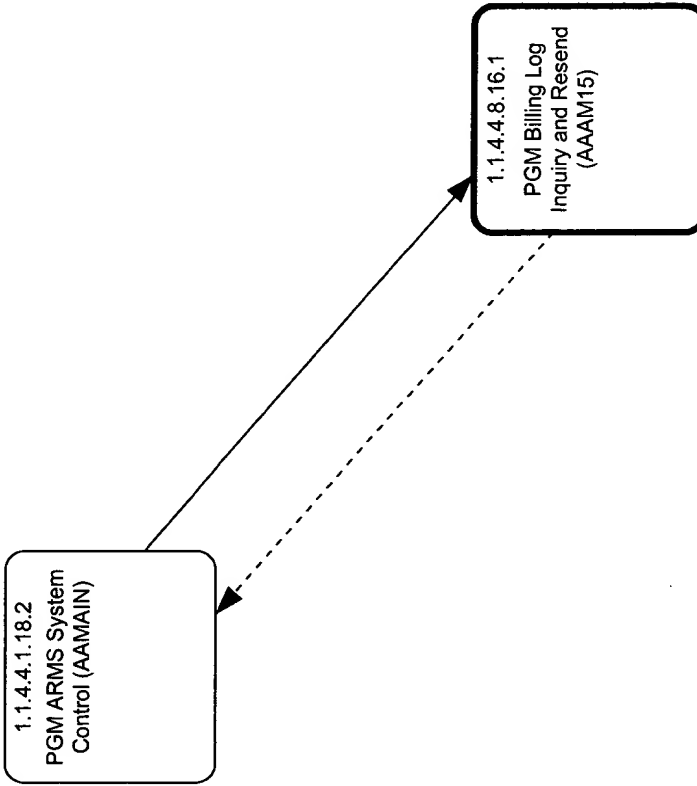
1.1.4.4.8.15 ONL Audit of Transaction Activity

Component Navigation Diagram
11/03/98

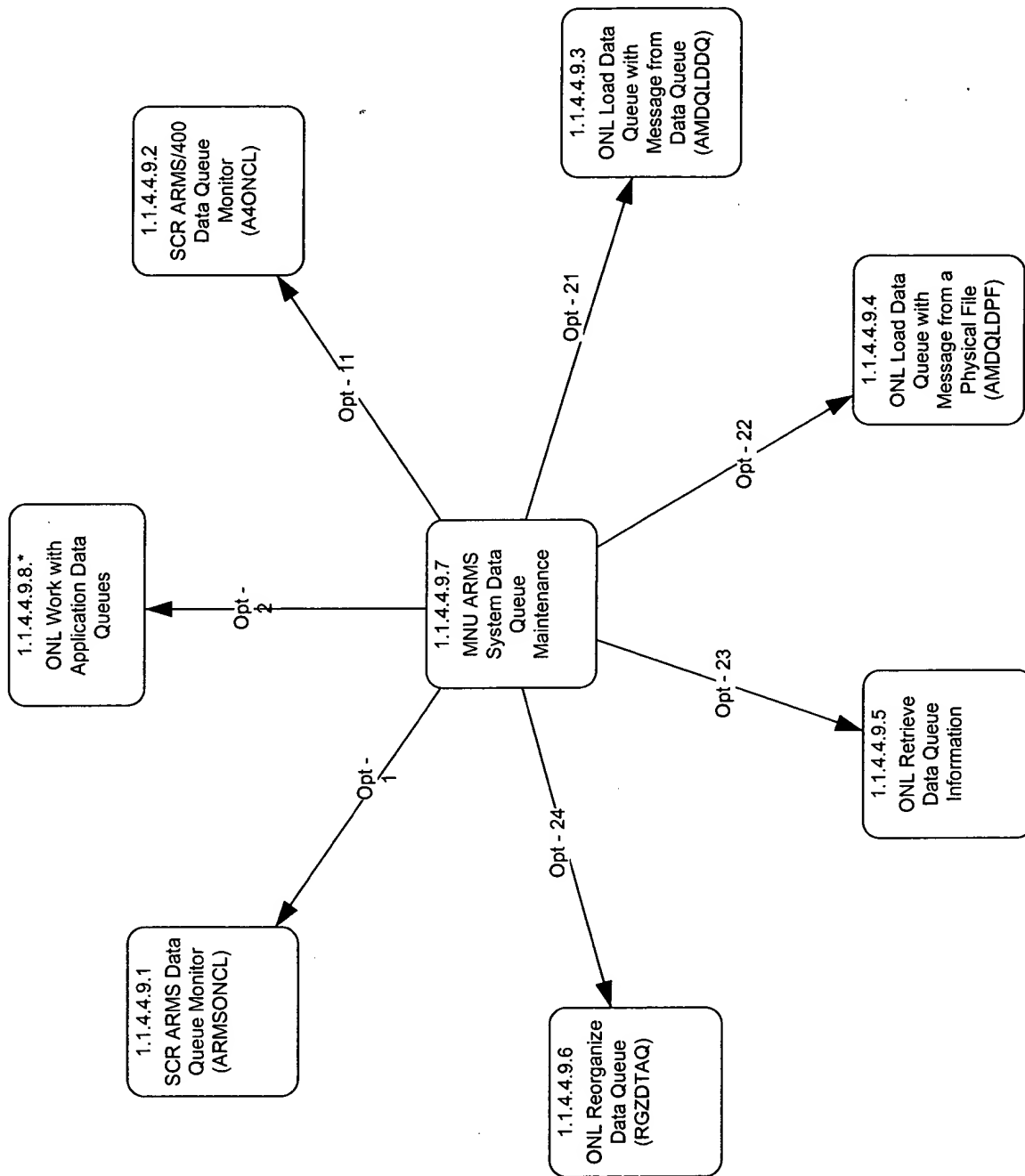


1.1.4.4.8.16 ONL Inquiry / Resend of an Electronic Invoice

Component Navigation Diagram
11/03/98

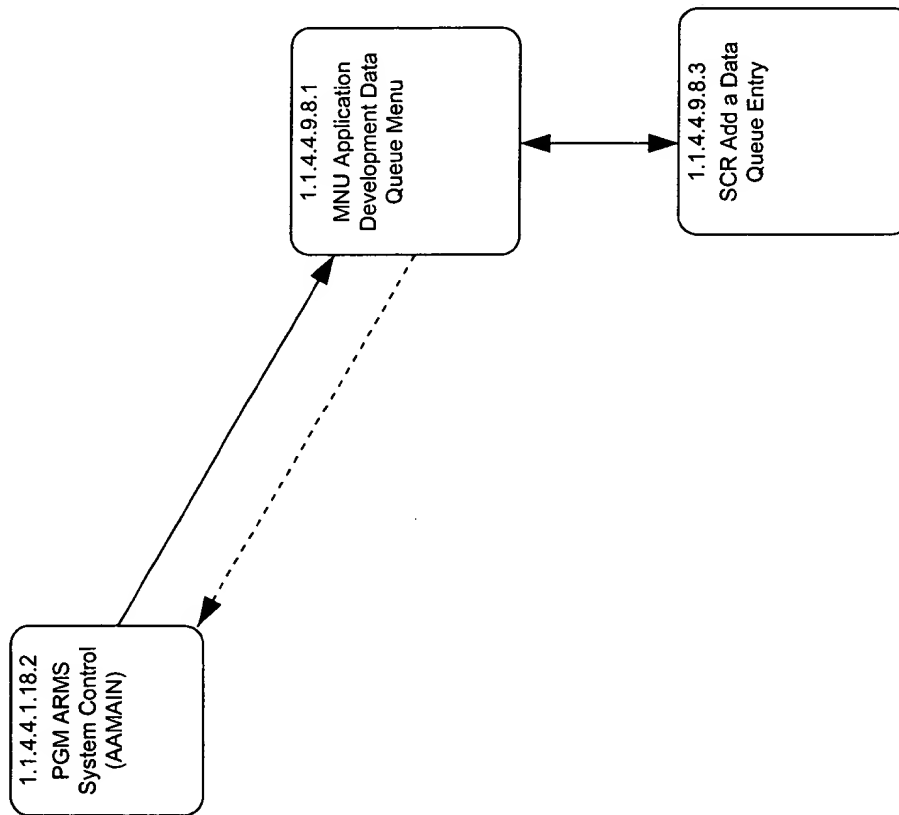


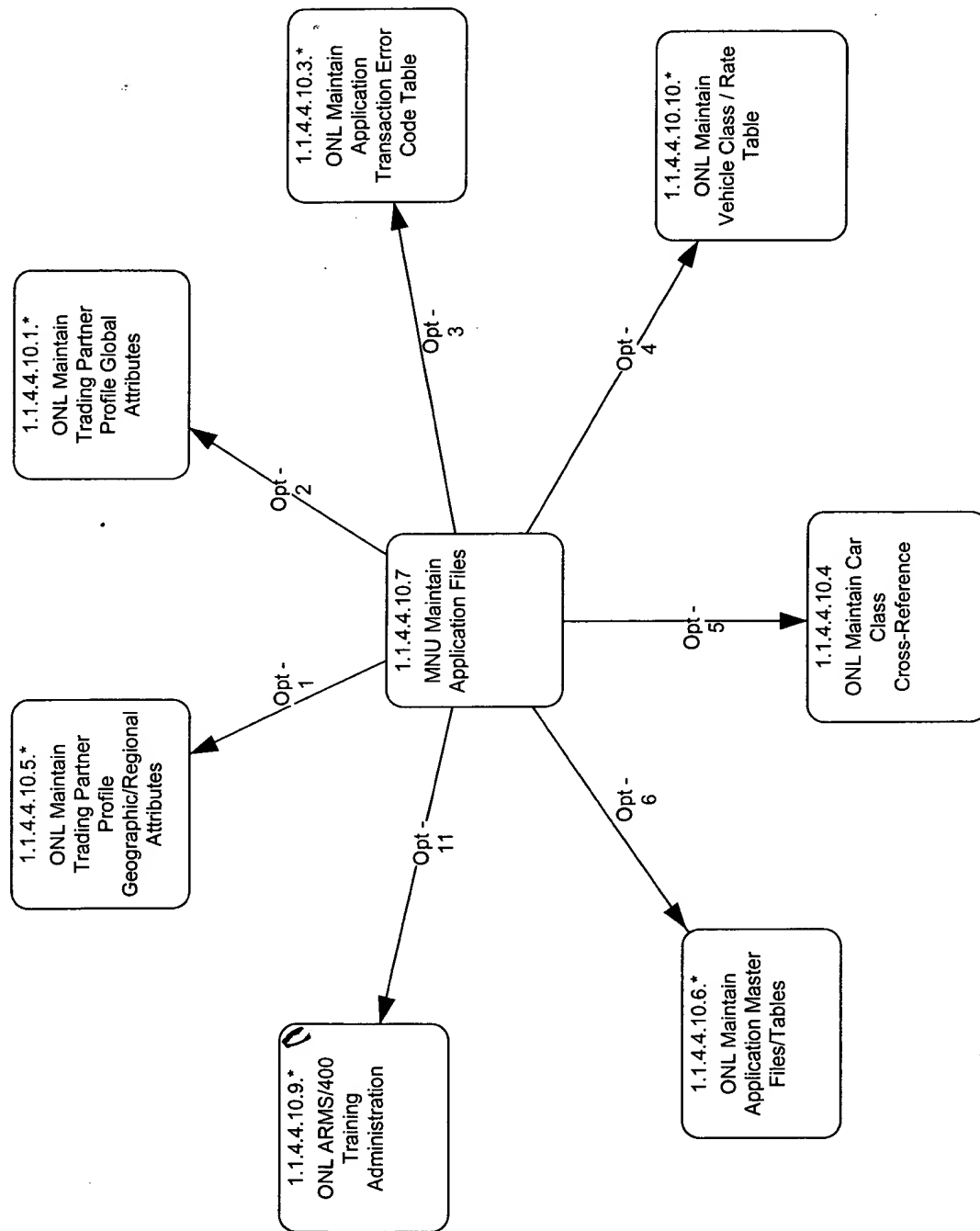
Screen Navigation Diagram
01/27/99 GWE



1.1.4.4.9.8 ONL Work with Application Data Queues

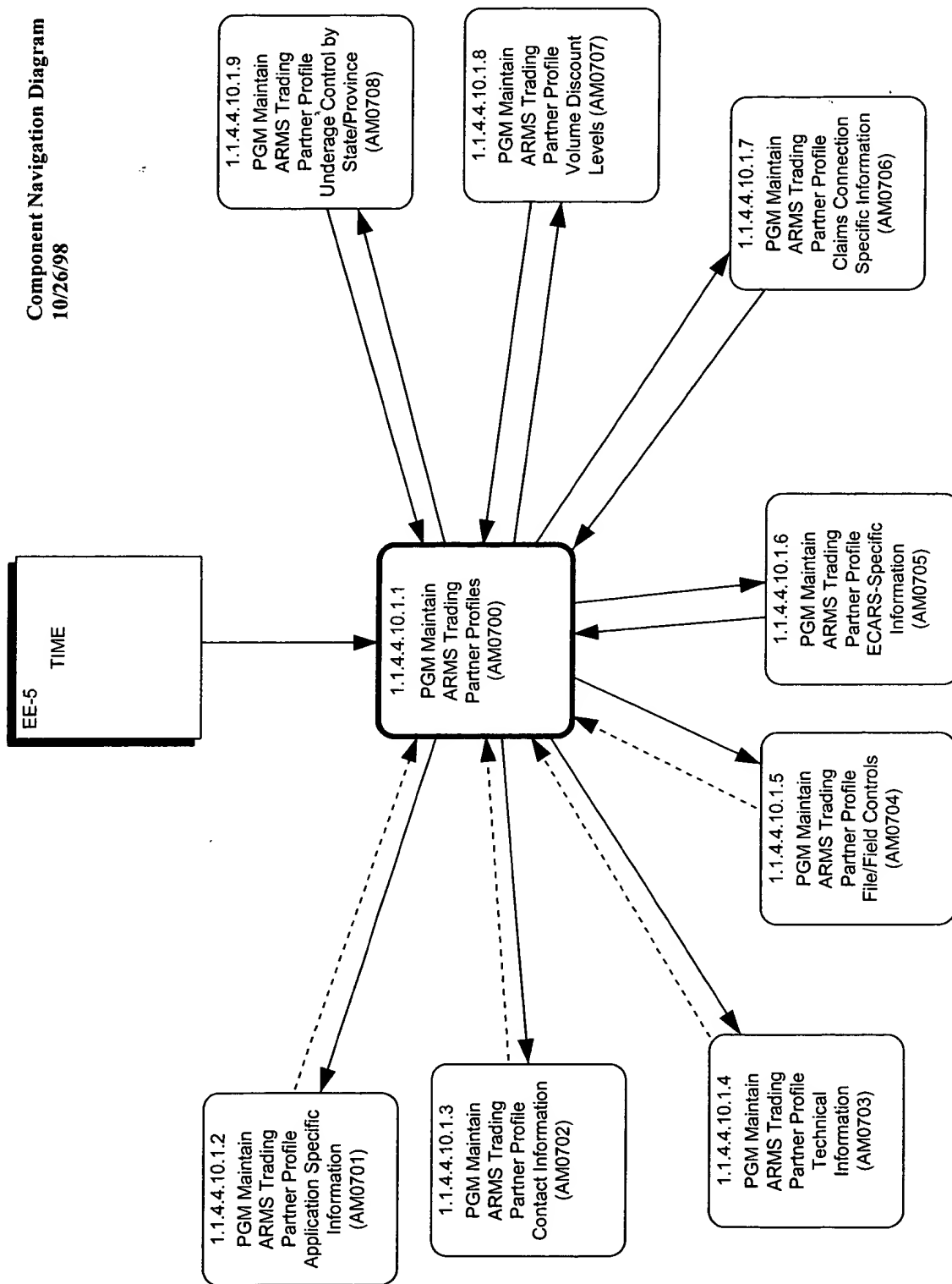
Component Navigation Diagram
11/03/98





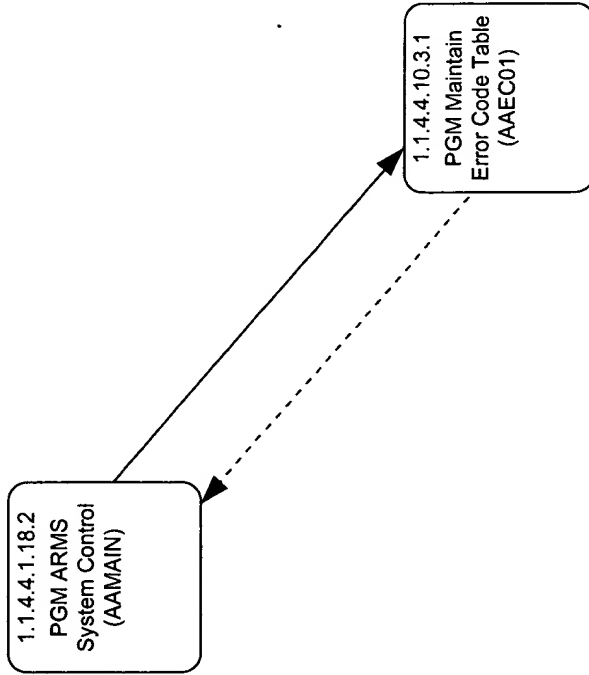
1.1.4.4.10.1 ONL Maintain Trading Partner Profile Global Attributes

Component Navigation Diagram
10/26/98



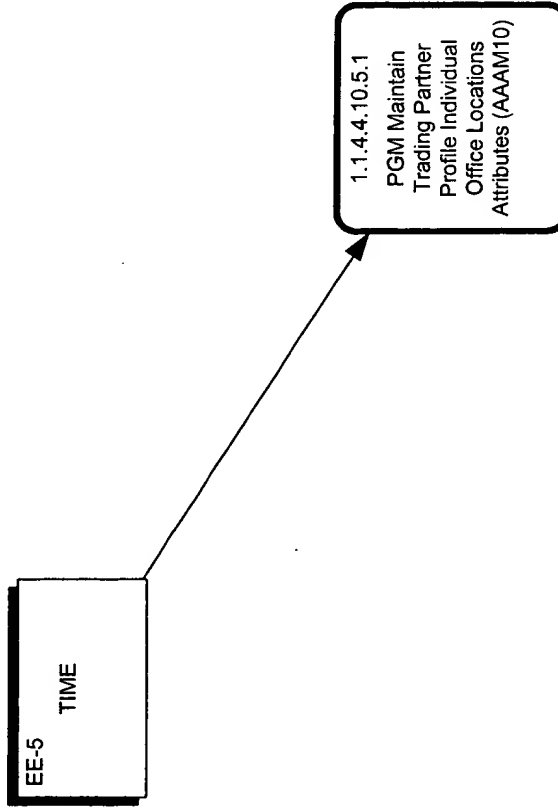
1.1.4.4.10.3 ONL Maintain Application Transaction Error Code Table

Component Navigation Diagram
01/27/99 GWE



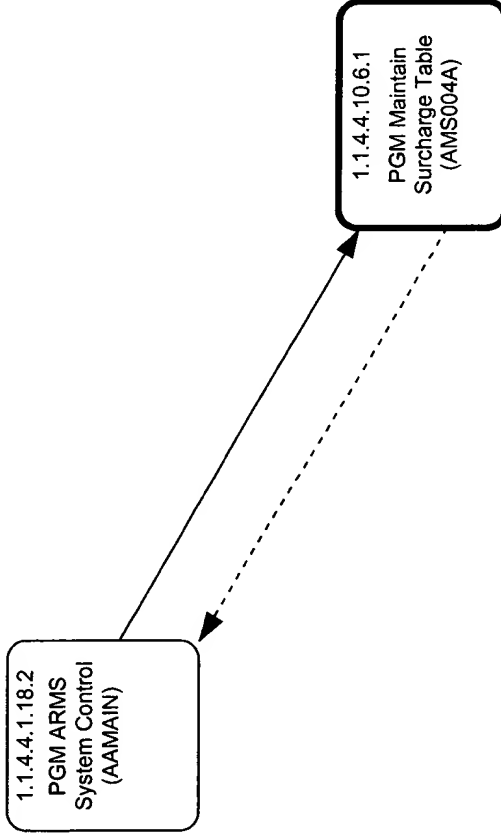
1.1.4.4.10.5 ONL Maintain Trading Partner Profile Geographic/Regional Attributes

Component Navigation Diagram
11/23/98 GWE



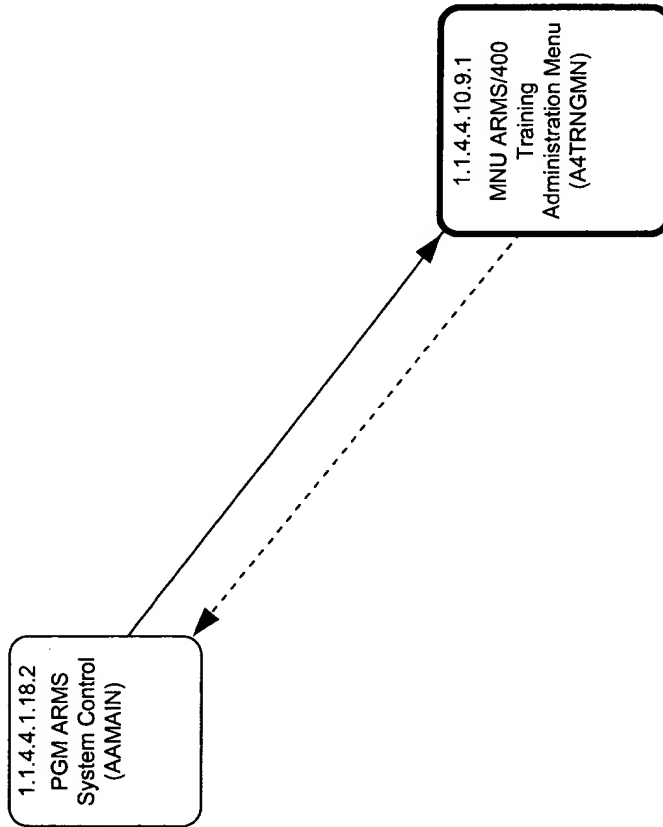
1.1.4.4.10.6 ONL Maintain Application Master Files/Tables

Component Navigation Diagram
10/28/98 GWE



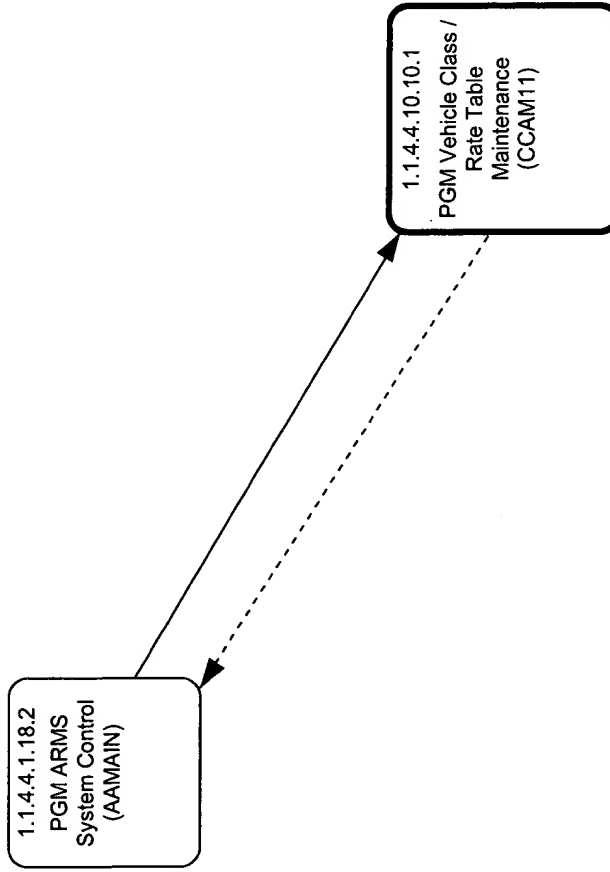
1.1.4.4.10.9 ONL ARMS/400 Training Administration

Component Navigation Diagram
11/03/98



Component Navigation Diagram
11/03/98

1.1.4.4.10.10 ONL Maintain Vehicle Class / Rate Table



1.1.4.4.13 ONL Monitor Purge Activity

